

Ways to sign up for Online and Mobile Banking



Go to santander.co.uk/register



Call us on the numbers below



Visit your local branch

An introduction to Santander account alerts

Why set up account alerts?

Setting up alerts helps you stay up-to-date with what's going on with your accounts and what's better is, they're free of charge.

You can get texts, emails, or both to help you to manage your money, avoid charges, stay on top of your bills or make the most of interest.

Automatic alerts

You'll be automatically registered to receive some account alerts to help you avoid fees, or to let you know about certain activity on your account. These will be sent by text message, email or letter.

For more information take a look at our website.

Personal customers: santander.co.uk/alerts

Business customers santander.co.uk/businessalerts

How do I set up or change account alerts?



Use Santander Online Banking



Visit your local branch



Call us

Personal customers call **0800 9 123 123**, lines are open Monday to Saturday, 7am to 9pm and Sundays 8am to 9pm.

Business current account customers, call

0800 731 6666, lines are open Monday to Friday, 8am to 9pm and on Saturdays from 8am to 2pm. Business credit card customers, call **0800 218 2345**, lines are open Monday to Friday, 8am to 9pm and on Saturdays from 9am to 2pm.

If we don't send you an alert or if an alert is inaccurate, we'll only be responsible for charges you incur on your account which you could have otherwise avoided.

Our alerts at a glance

	Banking	Savings	Credit Card
Alerts about balances, debits and payments			
Account balance falls below a certain amount	✓	✓	✗
Account balance goes above a certain amount	✓	✓	✓
High value debit/payment occurs, taking money out of my account	✓	✓	✓
Large deposit is made into my account	✓	✓	✗
Let me know what the closing balance is for my last month's statement	✗	✗	✓
Weekly alert with balance and recent transactions	✓	✗	✗
Alerts to warn you about charges			
When I am not going to have enough funds to cover a standing order, Direct Debit or future dated payment due to be paid that day	✓	✗	✗
If a payment has been allowed to proceed with insufficient funds in my account and a charge may have been incurred	✓	✗	✗
If a payment has been returned unpaid because my account has had insufficient funds and a possible charge has been incurred	✓	✗	✗
When my credit card bill is due to be paid	✗	✗	✓
If my account balance is close to my overdraft limit	✓	✗	✗
When my account balance exceeds my Arranged or Unarranged Overdraft limit.	✓	✗	✗



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