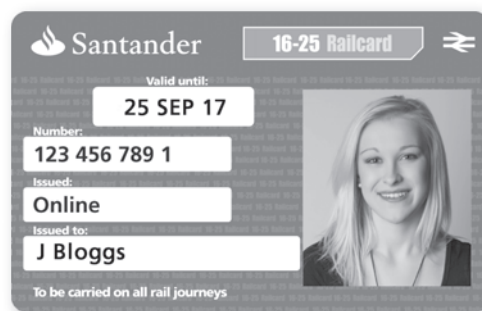




How to get your 4 year Santander 16-25 Railcard



Once you've opened your 11213 Student Current Account it's easy to get your Santander 16-25 Railcard. Please read this information carefully to find out how.

The information in this document should be read in conjunction with the 11213 Student Current Account Terms and Conditions and the Railcard Terms and Conditions (found at www.16-25railcard.co.uk/using-your-card/railcard-terms-conditions).

To be eligible for the Santander 16-25 Railcard you must:

- be accepted for a new 11213 Student Current Account;
- use the account as your main account, paying in £500 per academic term (for example from your income, student loan or grants); and
- register for Santander's Online Banking service.

If you don't receive your Santander 16-25 Railcard you can:



Email santander-railcard@atoc.org (don't send any personal information such as your account number); or



Call the Railcard team on **0844 848 8010***

Please keep for future reference.

Please note: there is no cash alternative to the Railcard and it is not transferable to any other person. The unique Railcard code must only be redeemed by the 11213 Student Current Account holder. The Railcard can only be used in mainland Great Britain; that is England, Scotland and Wales. It cannot be used on train services in Northern Ireland or the Republic of Ireland. Your email address will not be used for marketing purposes unless you have given us your permission to do so, but it will be used to send service messages to you. The Railcard offer is not available with the International Student Current Account, 11213 Postgraduate Current Account or 11213 Graduate Current Account. The Railcard will be issued and maintained by the Association of Train Operating Companies. Please note that the 16-25 Railcard Terms and Conditions also apply. *0844 numbers – Calls have a set up charge of up to 13p and then cost up to 4p per minute depending on your BT call plan. Call charges from mobiles and other providers may vary.

To order your Railcard, follow these simple steps.

1. Ensure that you are registered for Santander's Online Banking service.
 - If you haven't already registered for Online Banking you can register via santander.co.uk/register using your debit card, by calling **0845 972 4724** or by visiting your local branch. We will send these details to you within 7-10 working days.
 - If you are already registered, you don't need to register again.
2. Get your unique Railcard code by logging into Santander's Online Banking.
 - We will send a message in your Online Banking which will contain your unique code.
 - This message will be sent within 5 calendar days of your 11213 Student Current Account being opened, as long as you have registered for Online Banking. Your unique code will be valid for 60 days from the date of issue and cannot be re-issued once expired. Even if you have an existing 16-25 Railcard you must redeem the code within 60 days.
3. Visit www.santander-railcard.co.uk
 - Simply enter your unique code and upload a photograph of yourself on this website.
 - You will receive a confirmation email within 1 working day to let you know your order has been received and tell you if your photo has been uploaded successfully.
 - Your Railcard will be sent to you around 5 working days after your Railcard order completion.