

Our sustainability priorities	Our commitments and their alignment with the sustainable development goals		How we will measure progress in 2020	
 <p>Create a thriving workplace</p>	1.1	<p>Be one of the best companies to work for in the UK</p>  	1.1.1	Be recognised as a Top Employer (Top Employers Institute)
 <p>Drive sustainable economic growth and financial inclusion</p>	2.1	<p>Improve financial inclusion and literacy in the UK</p>      	2.1.1	Financially empower 150,000 people in need in our communities and help another 7,500 people to feel more comfortable with numbers with National Numeracy
	2.2	<p>Support vulnerable customers and become the UK's most dementia friendly bank</p>    	2.2.1	Become a dementia friendly bank by having at least 50% of all Santander UK colleagues become certified Dementia Friends with Alzheimer's Society
	2.3	<p>Finance a more sustainable future</p>   	2.3.1	Support 1,000 business clients to improve on their ESG practices
	2.4	<p>Be a valuable and sustainable partner to higher education in the UK</p> 	2.3.2	£500 million in funding support for the social housing sector
	2.5	<p>Reduce our environmental footprint</p>  	2.4.1	Support 10,000 individuals with our Universities division through education, employability and entrepreneurship programmes, with £9.7 million in funding
	2.6	<p>Help the UK transition to a low carbon economy and fight climate change</p>  	2.5.1	Maintain 100% usage of green sources of electricity, get 500,000 customers to become paper-free in at least one eligible product, and contribute to eliminating single-use plastics in Santander UK buildings
	 <p>Drive inclusive digitalisation</p>	3.1	<p>Leave no one behind on digital banking</p>   	2.6.1
 <p>Uphold the highest ethical standards and fighting financial crime</p>	4.1	<p>Deter, detect and disrupt financial crime</p>  	2.6.2	Launch a new Santander Green mortgage proposition to assist mortgage customers to improve their energy efficiency
	4.2	<p>Protect people from frauds and scams</p>  	3.1.1	Get 8,000 people to feel comfortable with digital banking through a partnership with Age UK and in-branch digital banking workshops, and train 1,000 young people on digital skills
	4.3	<p>Be a fairer and more transparent bank</p>    	3.1.2	Enrol 500,000 customers on Voice ID
	4.2	<p>Protect people from frauds and scams</p>  	3.1.3	Provide funding and resources to support the creation of the Financial Sector Cyber Collaboration Centre to fight cybercrime in the UK
	4.3	<p>Be a fairer and more transparent bank</p>    	4.1.1	Train 100% of the frontline colleagues across the Retail Bank to fight financial crime
4.2	<p>Protect people from frauds and scams</p>  	4.1.2	Deliver Stop the Traffik education and awareness sessions to improve understanding of how to detect and prevent modern slavery and human trafficking	
4.3	<p>Be a fairer and more transparent bank</p>    	4.1.3	Provide detailed training every 2 years to all colleagues identified in High Risk Roles on how to detect and prevent Bribery and Corruption	
4.2	<p>Protect people from frauds and scams</p>  	4.2.1	Deliver 1,500 workshops focused on training retail customers in cybersecurity and scam avoidance, and deliver awareness sessions to businesses with quarterly seminars	
4.3	<p>Be a fairer and more transparent bank</p>    	4.3.1	100% completion of supplier assessment including modern slavery, limiting any relation with suppliers that do not comply with our ESG policies	

* Considers activity within Corporate and Commercial Banking and Corporate and Investment Banking.