

# Packaged Retail and Insurance-based Investment Products Regulation ('PRIIPs')

The PRIIPs Regulation came into force on 1 January 2018 in the EU and since the UK's exit from the EU on 31<sup>st</sup> January 2020, the Regulation was converted into domestic law via the European (Withdrawal) Act 2018. As a result, firms advising or selling products covered by PRIIPs to UK investors are required to comply with this regulation.

The purpose of the UK PRIIPs regulation is to increase transparency of investment products for retail investors, allowing them to compare PRIIPs products and enhance protection standards for retail clients. By providing a standardised pre-contractual disclosure document, called a Key Information Document ('KID'), retail investors are able to make more informed investment decisions.

The format of the KID document(s) is prescriptive and contains important information about the product, key risks, performance information, costs and charges, and how to raise a complaint. The KID is required to be made available to retail investors in good time, prior to making any investment decision.

If you require a paper copy of the KID(s) ahead of making any investment decision, please contact your relevant Sales contact.

# **Understanding your KID**

#### **Product**

This provides you with the name and contact details of the KID manufacturer and details of the organisation's regulator along with the product name.

#### What is this product?

The section entitled 'What is this product?' provides detail of the product including the product's objectives, how these will be achieved, the intended target market and various other product details.

## What are the risks and what could I get in return?

The Risk Indictor ranks the risk of the product from 1 to 7 with 7 being the highest. Please note that all derivative products are automatically ranked '7' in accordance with the PRIIPs regulation. This ranking considers the product as if it were entered into on a stand-alone basis and does not consider the underlying position being hedged. Santander only offers these products to Retail clients for risk management or for other commercial purposes.

The Performance Information section provides clients with an description of the main factors that are likely to impact your investment returns both positively, and negatively, alongside any other factors that could have a material impact on performance.

The information has been calculated in accordance with the guidance in the PRIIPs regulation, however if you would like more information about the performance information demonstrated in the KID, please contact your usual Sales contact.

# What happens if Santander UK plc is unable to pay out?

This details what the outcome is likely to be in the event Santander UK plc is unable to pay out.

#### What are the costs?

This provides you with estimates of total costs associated with this product.

The section headed 'Impact on return (RIY) per year' illustrates the 'reduction in yield' that is caused by the estimated costs being applied to the PRIIP. If you are charged lower costs than these estimated costs, the reduction in yield will be less than that shown in the table.

## How long should I hold it and can I take out money early?

This section explains how long the product is designed to be held, whether it is possible to terminate early, and any costs you may incur if you choose to terminate early.

# How can I complain?

Information can be found here about how to raise a complaint about either the product, the conduct of Santander UK plc, and/or the person selling the product. It includes both a contact address and the website link containing more information on how to make a complaint.

#### Other relevant information

The KID is intended to provide information about the generic risks involved in the PRIIP product you may be considering, however this section explains that more specific terms of the product will be included as part of your ISDA master agreement.