



# Transaction history

For corporate current account customers with a turnover of less than £6.5m

## Access up to 5 years transaction history

When you close a corporate current account we'll provide you with the option of receiving your payment transaction history for the last 5 years up to the date of closure.

## When we won't provide you with your payment transaction history

We won't provide you with your payment transaction history if your account has been closed because of:

- fraud or other unlawful activity
- the death of an account holder (if you are a sole trader)
- the bankruptcy, insolvency or liquidation of the business
- the business has closed for other reasons, such as retirement (if you are a sole trader)
- there have been no transactions on the account for 5 or more years
- the account was a client or trust account that held funds for more than one beneficiary

## Getting your payment transaction history after your account has been closed

You can ask for a copy of your transaction history at any point for up to 5 years after closing your account. However, the transaction history we provide will only date back 5 years from when you make the request. This means the longer you wait, the shorter the history we'll be able to provide to you. For example, if you request it 3 years after you've closed your account, we'll give you the transaction history for the last 2 years before the account was closed.

## How to request your payment transaction history

- Call **0333 207 2229**
- Monday to Friday 8am to 5.30pm
- Complete security
- Ask for transaction history
- Choose the account for which you want transaction history. We'll send it to you by encrypted email or paper statements within 7 working days.



