Santander Connect Standard payment import specification

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1 Importing payments

Streamline your payments by importing all your payment instructions in one file from your own accounting software with the Payment File Import facility, rather than inputting them one at a time. Saving you time and reducing the risk of errors associated with manual entry.

The following user guide explains how to structure an import file for all supported payment types, as well as provide some useful information to help you get the most from the Payment Import File service.

The import facility supports a range of payment types in the service that include:

UK Domestic Payments -

- Faster Payments
- Inter Account Transfers (IAT)
- CHAPS payments
- Bulk payments (Faster Payments)

International/Cross Border Payments -

International Payments

Each payment file can contain multiple payment records and be different payment types to offer you greater flexibility. However, please note, that there are restrictions on Bulk payments which need to be imported in a separate payment file due to their layout structure.

File Structure

The payment file must be structured in a delimited format using a comma separated value (CSV) layout in a text file. Every field specified in the payment record must therefore be separated using a comma. The supported payment types will require a specific combination of fields to form a valid payment record and these field combinations are described in section 2.

Each field is unique as described in the layout specification in section 2, and must be populated with the value and length specified. Not all fields require completion to the full character length unless requested. A number of fields are currently not in use – these will either be introduced in the future or are only to be used by Santander.

Field Value Definitions

The value and size of each field is represented by a combination of specific characters. In most cases (unless a date entry), the first character value is a number followed by any, or a combination of the following:

- a requires an alphabetic character entry
- n requires a numerical character entry
- x requires an alphanumeric character entry

For example, '2n' of field 04 requires the entry of two numerical characters to specify the type of payment record.

The requirement to complete a field for the particular payment record is denoted by the following indicators in the payment layout table:

- * means an entry is mandatory for the given field
- # means an entry is optional for the given field

UK Domestic Character Set

When instructing a Faster Payment, Sterling IAT and Bulk payment only characters from the following set maybe used in the free format fields:

Α	В	С	D	E	F	G	Н	I
J	K	L	M	N	0	Р	Q	R
S	T	U	V	W	Χ	Υ	Z	
0	1	2	3	4	5	6	7	8
9								
	_	/	&	<spa< td=""><td>ce></td><td></td><td></td><td></td></spa<>	ce>			

International Character Set

When instructing an International, CHAPS or Currency IAT payment only characters from the following set maybe used in the free format fields:

А	В	C	D	E	r	G	н	ı
J	K	L	М	N	0	Р	Q	R
S	T	U	V	W	Χ	Υ	Z	
a	b	С	d	e	f	g	h	i
j	k	I	m	n	0	р	q	r
S	t	u	v	w	x	у	Z	
0	1	2	3	4	5	6	7	8
9								
	-	/	?	:	()	,	+

' <space>

2 Payment layout specification

Field Name	Field	Field	Field Description		Payr	ment R	ecord T	ypes	
rieiu ivamė	Position	Length	Field Description	FPS	CPS	IAT	INT	BPD	ВР
Blank	1		For internal and future use only, do not populate.						
File Name	2	50X	This is a free-format field that identifies the name of the import file. If left blank this field defaults to the physical import file name.	#	#	#	#	#	#
Blank	3		For internal and future use only, do not populate.						
Payment Record Type*	4	2n	Identifies the payment type being imported, values include: o1 - Faster Payment (FPS) o2 - CHAPS (CPS) o3 - Inter Account Transfers (IAT) o4 - International Payment (INT) o8 - Bulk Payment Debit (BPD) o9 - Bulk Payment Credit (BPC)	*	*	*	*	*	*
Blank	5		For internal and future use only, do not populate.						
Blank	6		For internal and future use only, do not populate.						
Blank	7		For internal and future use only, do not populate.						
Blank	8		For internal and future use only, do not populate.						
Debit Account Reference	9	18x	Allows a reference for identification of the payment on your debit account. This is a free format field, but the field size is limited to '16x' for the IAT and International record types. If left blank, this field defaults to the Beneficiary Name specified in the payment, except for IAT's where the Credit Account Name is used. For Bulk Payments the first 16 characters of the import file name is used.	#	#	#	#	#	
Destination country	10	2a	Identifies the payment destination country for International payments.				*		
Priority	11	1a	Identifies the priority of an International payment. We advise you to always use the Standard priority, value of N, to avoid any disruption or delay to your payment. Other priorities exist for certain currency and destination countries – but please speak to your Relationship Manager for further information. Values include: N – standard U – urgent				*		

	F: 11	F: 11			Pavr	nent Re	ecord T	vpes	
Field Name	Field Position	Field Length	Field Description	FPS	CPS	IAT	INT	BPD	ВРС
Blank	12		For internal and future use only, do not populate.						
Debit Account	13	14n	Identifies the debit account for the payment. This should always be a six digit sort code followed by an eight digit account number (6n then 8n).	*	*	*	*	*	
Charges Account	14	14n	Only applicable for International payments. Provides an option to apply the charges to a different account than the specified debitaccount. If left blank, the charges are always applied to the specified debit account.				#		
Charges code type	15	3a	Indicates who will pay the charges associated with the International payment. If left blank, then by default, SHA is always applied. We always recommend that SHA is applied to avoid any disruption or delay to your payment. Our Help Centre provides further information on charging options for International payments. Values available are: SHA – you pay debit charges and beneficiary pays credit charges OUR – you pay all charges BEN – beneficiary pays all charges				#		
Payment currency	16	3a	Identifies the currency in which the payment will be debited. This is the currency of the chosen debit account and valid values are recognised ISO currency codes. Our Help Centre provides further information on ISO codes available.			*	*		*
Payment amount	17	15N	Identifies the amount of the payment as expressed in the payment currency field above. A valid entry is an amount in the format of 12n.2n which accommodates a decimal place.	*	*	*	*		*
Blank	18		For internal and future use only, do not populate.						
Payment Date	19	8n	Identifies the date on which the payment is to be sent by Santander. Valid value is a date in the format of ddmmyyyy (8n).	*	*	*	*	*	
Blank	20		For internal and future use only, do not populate.						
Blank	21		For internal and future use only, do not populate.						
Blank	22		For internal and future use only, do not populate.						

Field Name	Field	Field	Field Description		Payr	ment R	ecord T	ypes	
rieid iName	Position	Length	Field Description	FPS	CPS	IAT	INT	BPD	BPG
Blank	23		For internal and future use only, do not populate.						
Blank	24		For internal and future use only, do not populate.						
Beneficiary Bank Identifier	25	16x	This identifies the beneficiary bank that holds the beneficiary account. For all domestic payments – Faster Payments, CHAPS, IATs and Bulk payments, this will be the 6 digit UK sort code of the beneficiary account number. Also known as the UK bank branch identifier. For International payments, the Bank Identifier Code (BIC) is mandatory here with the International Bank Identifier Code (IBAN) in Field 31.	*	*	*	*		*
Blank	26		For internal and future use only, do not populate.						
Blank	27		For internal and future use only, do not populate.						
Blank	28		For internal and future use only, do not populate.						
Blank	29		For internal and future use only, do not populate.						
Blank	30		For internal and future use only, do not populate.						
Beneficiary Account Number	31	34X	Identifies the beneficiary account number as held by the beneficiary bank. For all domestic payments - Faster Payments, CHAPS, IATs and Bulk payments, this will be the 8 digit account number of the beneficiary. For International payments, we always recommend the International Bank Identifier Code (IBAN) is specified where possible. If the IBAN is not available and then an account number must be specified for the beneficiary in the format appropriate for the destination country.	*	*	*	*		*
Blank	32		For internal and future use only, do not populate.						
Beneficiary Name	33	35X	This field is to specify the name of the beneficiary.	*	*		*		*
Beneficiary Address 1	34	35X	This field is to specify line 1 of the beneficiary address. Note for some destination countries it is mandatory that a Beneficiary address is specified (using fields 34 to 36). Please see the Help Centre for further information on countries where applicable. Where a BIC is used, these fields are not required.				#		
Beneficiary Address 2	35	35X	This field is to specify line 2 of the beneficiary address.				#		

Field Name	Field	Field	Field Description		Payr	ment Re	ecord T	ypes	
Field Name	Position	Length	Field Description	FPS	CPS	IAT	INT	BPD	ВР
Beneficiary Address 3	36	35X	This field is to specify line 3 of the beneficiary address.				#		
Credit Account Reference	37	18X	A free format field to specify a payment reference for the beneficiary. If left blank, the name of the debit account will be applied.	#					#
Blank	38		For internal and future use only, do not populate.						
Blank	39		For internal and future use only, do not populate.						
Beneficiary Information	40	35×	A free format field that provides the beneficiary with additional details to help identify the payment.		#	#	#		
Beneficiary Information 2	41	35X	An additional free format field that provides the beneficiary with further details to help identify the payment.				#		
Beneficiary Information 3	42	35X	An additional free format field that provides the beneficiary with further details to help identify the payment. This field should not be populated if the previous field is not populated.				#		
Beneficiary Information 4	43	35X	An additional free format field that provides the beneficiary with further details to help identify the payment. This field should not be populated if the previous field is not populated.				#		
Blank	44		For internal and future use only, do not populate.						
Credit currency	45	3а	This field identifies the currency in which the payment amount (field 17) will be sent. This should usually be the local currency of the destination country and valid values are recognised ISO currency codes. Our Help Centre provides further information on ISO codes available.				*		
Blank	46 to 85		For internal and future use only, do not populate.						

3 Payment record samples

The following examples demonstrate how to structure and populate payment records for the payment types supported within the service.

Each payment record is specified across a single line in the file, however, for Bulk payments the Debit record goes on the first line followed by each Credit record on the subsequent lines.

Please note that although many of the fields are not used, every field needs to be represented in the payment record (85 fields in total). Therefore, any fields without a value need to be represented by a comma. The payment file will be rejected in one of the following cases:

- A field is populated with an invalid character(s)
- Mandatory fields are not populated
- A blank field is populated with a value

3.1 Faster Payment record

Field	1	2	3	4*	5	6	7	8	9#	10	11	12	13*	14	15
Value				01					AugWk2				090122 11223344		
Field	16	17*	18	19*	20	21	22	23	24	25*	26	27	28	29	30
Value		1500.00		14082012						090222					
Field	31*	32	33*	34	35	36	37#	38	39	40	41	42	43	44	45
Value	55667788		Red Sky Ltd				Invoice E1155								
Field	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60
Value															
Field	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75
Value															
Field	76	77	78	79	80	81	82	83	84	85					
Value															

Mandatory fields are indicated by red text and a '*' symbol. Optional fields are indicated by grey text and a '#' symbol.

Faster Payment record with mandatory fields only:

Faster Payment record with mandatory and optional fields:

3.2 CHAPS payment record

Field	1	2	3	4*	5	6	7	8	9#	10	11	12	13*	14	15
Value				02					AugWk2				090122 11223344		
Field	16	17*	18	19*	20	21	22	23	24	25*	26	27	28	29	30
Value		1500.00		14082012						090222					
Field	31*	32	33*	34	35	36	37	38	39	40#	41	42	43	44	45
Value	55667788		Red Sky Ltd							REF2240					
Field	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60
Value															
Field	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75
Value															
Field	76	77	78	79	80	81	82	83	84	85					
Value															

Mandatory fields are indicated by red text and a '*' symbol. Optional fields are indicated by grey text and a '#' symbol.

CHAPS payment record with mandatory fields only:

",o2,,,,,,o9012211223344,,,,75000.00,,14082012,,,,,o902222,,,,,,55667788,,RedSkyLtd,,,,,,,,,,,,,,,,,,,,,,,,,,,

CHAPS payment record with mandatory and optional fields:

3.3 Inter Account Transfer (IAT) record

Field	1	2	3	4*	5	6	7	8	9#	10	11	12	13*	14	15
Value				03					AugWk2				090122 11223344		
Field	16*	17*	18	19*	20	21	22	23	24	25*	26	27	28	29	30
Value	GBP	1500.00		18082012						090222					
Field	31*	32	33	34	35	36	37	38	39	40#	41	42	43	44	45
Value	55667788									Funds Wk8					
Field	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60
Value															
Field	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75
Value															
Field	76	77	78	79	80	81	82	83	84	85					
Value															

Mandatory fields are indicated by red text and a '*' symbol. Optional fields are indicated by grey text and a '#' symbol.

IAT payment record with mandatory fields only:

",03,,,,,,,09012211223344,,,GBP,25000.00,,18082012,,,,,090222,,,,,55667788,,,,,,,,,,,,,,,,,,

IAT payment record with mandatory and optional fields:

3.4 International payment record

Field	1	2	3	4*	5	6	7	8	9#	10*	11*	12	13*	14#	15#
Value				04					Rock Fuels	GB	N		090122 11223344	090120 99887766	SHA
Field	16*	17*	18	19*	20	21	22	23	24	25*	26	27	28	29	30
Value	USD	50000.00		18082012						ABBY GB2L					
Field	31*	32	33*	34#	35#	36#	37	38	39	40#	41#	42#	43#	44	45*
Value	55667788		Rock Fuels	Building 1	Energy Park	Green County				Funds Wk8	PO 445566	DDATE 1011	IEVANS		USD
Field	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60
Value															
Field	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75
Value															
Field	76	77	78	79	80	81	82	83	84	85					
Value															

Mandatory fields are indicated by red text and a '*' symbol. Optional fields are indicated by grey text and a '#' symbol.

 $\label{linear} \textbf{International payment record with mandatory fields only:} \\ \mbox{$\tt ...,04,...,GB,N,09012211223344,...USD,50000.00,18082012,...,ABBYGB2L,...,55667788,RockFuels,...,...,USD,...,...,USD,...,...,...}$

International payment record with mandatory and optional fields:

",o4,,,,,RockFuels,GB,N,,o9o12211223344,o9o12099887766,SHA,,5oooo.oo,,18o82012,,,,,ABBYGB2L,,,,,55667788,,RockFuels,Building 1,Energy

3.5 Bulk payment – debit record

Field	1	2	3	4*	5	6	7	8	9#	10	11	12	13*	14	15
Value				08					PayAug				090122 11223344		
Field	16	17	18	19*	20	21	22	23	24	25	26	27	28	29	30
Value				24082013											
Field	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45
Value															
Field	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60
Value															
Field	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75
Value															
Field	76	77	78	79	80	81	82	83	84	85					
Value															

Mandatory fields are indicated by red text and a '*' symbol. Optional fields are indicated by grey text and a '#' symbol.

Bulk payment debit record with mandatory fields only:

Bulk payment debit record with mandatory and optional fields:

,,,08,,,,,PayAug,,,,09012211223344,,,,,,24082012,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,

3.6 Bulk payment – credit record(s)

Field	1	2	3	4*	5	6	7	8	9	10	11	12	13	14	15
Value				09											
Field	16*	17*	18	19	20	21	22	23	24	25*	26	27	28	29	30
Value	GBP	1250.00								090222					
Field	31*	32	33*	34	35	36	37#	38	39	40	41	42	43	44	45
Value	55667788		DaviesB				Salary								
Field	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60
Value															
Field	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75
Value															
Field	76	77	78	79	80	81	82	83	84	85					
Value															

Mandatory fields are indicated by red text and a '*' symbol. Optional fields are indicated by grey text and a '#' symbol.

Bulk payment credit record with mandatory fields only:

",09,,,,,,,GBP,1250.00,,,,,,090222,,,,,55667788,,DaviesB,,,,,,,,,,,,,,,,,,,,,,,,

Bulk payment credit record with mandatory and optional fields:

",09,,,,,,,GBP,1250.00,,,,,,,090222,,,,,55667788,,DaviesB,,,,Salary,,,,,,,,,,,,,

4 Further Support and Information

If you require further assistance with importing a payment file, please contact our dedicated support team on **0845 606 0871**. Lines are open Monday to Friday 8am to 6pm and Saturday 8am to 2pm.

We reserve the right to make changes to the service from time to time to improve your experience as per the Terms of the service, please always ensure you are using the latest version of the payment import specification guide for Santander Connect. The latest version will always be available from the service Help Centre within the Payment Import section.