

Pre-Contractual Information for Arranged Overdrafts for current accounts

Effective from 17 October 2018

1 Contact details

Creditor address

Santander UK plc, Santander House, 2 Triton Square, Regent's Place, London NW1 3AN.

2 Description of the main features of the credit product

The type of credit

Arranged Overdraft.

The total amount of credit. This means the total amount available under the agreement or the credit limit

We have assumed that this will be £1,200. The actual amount, which may be different from this figure, will be confirmed in the Overdraft Agreement letter.

The duration of the credit agreement

The agreement has no fixed duration.

Repayment of the credit

We may require you to repay the credit in full on demand at any time.

3 Costs of the credit

The following accounts do not incur debit interest:

- 11213 Current Account.
- Select Current Account.
- 11213 Lite Current Account.
- Everyday Current Account.
- 11213 Student Current Account.
- 11213 Graduate Current Account.
- Choice Account.

If you use your Arranged Overdraft within your agreed limit, the following interest rates will apply:

- Zero Current Account – the Arranged Overdraft rate is 18.9% EAR (variable).

For current accounts available to open

If you use your Arranged Overdraft within your agreed limit, the following fees will apply:

Account name	Arranged Overdraft Usage Fee
11213 Current Account, 11213 Lite Current Account and Everyday Current Account – if you have not switched your account or after four months if you have switched	The Arranged Overdraft Usage Fee will depend on the amount of Arranged Overdraft you use: below £2,000, £1 per day; £2,000 to £2,999.99, £2 per day; £3,000 and over, £3 per day.
Select Current Account – if you have not switched your account or after four months if you have switched	The Arranged Overdraft Usage Fee will depend on the amount of Arranged Overdraft you use: £0 to £500, fee free £500.01 to £1,999.99, £1 per day. £2,000 to £2,999.99, £2 per day. £3,000 or more, £3 per day.
11213 Current Account, Select Current Account, 11213 Lite Current Account, Everyday Current Account and Choice Account – for the first four months if you have switched your account	Fee not charged

123 Student Current Account

You will automatically get an Arranged Overdraft limit of £250. Once you have paid £500 into your account, you will receive the allowances below.

Yearly allowance (see note 1)	Arranged Overdraft Usage Fee
Year 1 allowance up to £1,500	Fee not charged
Year 2 allowance up to £1,500	Fee not charged
Year 3 allowance up to £1,500	Fee not charged
Year 4 allowance up to £1,800	Fee not charged
Year 5 allowance up to £2,000	Fee not charged

123 Graduate Current Account

Yearly allowance (see note 1)	Arranged Overdraft Usage Fee
Year 1 and Year 2 allowance up to £2,000	Fee not charged

For all accounts

If you go overdrawn without an Arranged Overdraft in place or exceed your Arranged Overdraft limit, you may incur Unarranged Overdraft fees. Please visit santander.co.uk or ask in branch for the relevant rates and fees information for your account.

The conditions under which those costs may be changed

We will not tell you when interest rates or fees on overdrafts go down. If overdraft interest rates or fees go up, we will personally notify you at least 2 months before the change comes into effect. We will only change our interest rates or fees in the circumstances set out in our General Terms and Conditions for Current Accounts and Savings Accounts.

Costs in the case of late payments

There are no charges for late or missed payments.

4 Other important legal aspects

Termination of the credit agreement

Overdrafts are repayable on demand. Subject to the Consumer Credit Act, if we do decide to remove or reduce your overdraft limit we will normally give you 30 days' personal notification of our intention.

Consultation with a credit reference agency

If we decide not to proceed with an agreement for an overdraft on the basis of information received from a credit reference agency, we will inform you of this and provide you with their name, address and telephone number.

If applicable, the period of time during which the creditor is bound by the pre-contractual information

This information is valid until you enter into an overdraft agreement with us.

5 Additional information to be given in the case of distance marketing of financial services

a) Concerning the creditor

See Section 1. Contact details on page 1.

Registration

Firm Reference number 106054.
Company No. 2294747.

The supervisory authority

The Financial Conduct Authority is the supervisory authority for consumer credit agreements.

b) Concerning the credit agreement

The law taken by us as a basis for the establishment of relations with you before the conclusion of the credit contract is English Law.

The agreement is governed by English Law and disputes between you and us may be referred to the courts in England and Wales.

All communications under this agreement shall be in English.

c) Concerning redress

Access to out-of-court complaint and redress mechanism

If you have a complaint regarding overdrafts provided by Santander UK plc which cannot be resolved first through our internal complaint service, you may contact the Financial Ombudsman Service. Their details are:



Exchange Tower, London E14 9SR.



0800 0 234 567 free for people phoning from a 'fixed line' (for example, a landline at home), or



0300 123 9 123 free for mobile phone users who pay a monthly charge for calls to numbers starting 01 or 02.



complaint.info@financialombudsman.org.uk



www.financial-ombudsman.org.uk

Alternatively, if you originally purchased your product with us online, you could submit your complaint through the European Commission's Online Dispute Resolution website. The European Commission may ultimately forward your complaint to the Financial Ombudsman Service. You can find out more information at <http://ec.europa.eu/odr>

Note 1: We can reduce the yearly fee free overdraft allowance as shown, if we are not satisfied with how you have managed your account.

Santander is able to provide literature in alternative formats. The formats available are: large print, Braille and audio CD. If you would like to register to receive correspondence in an alternative format please visit santander.co.uk/alternativeformats for more information, ask us in branch or give us a call.