

Santander UK plc

Half Yearly Financial Report 2025

Important information for readers

Santander UK plc and its subsidiaries (collectively called Santander UK or the Santander UK group) operate primarily in the UK and are part of Banco Santander (comprising Banco Santander SA and its subsidiaries). Santander UK plc is regulated by the UK Prudential Regulation Authority (PRA) and the Financial Conduct Authority (FCA) and certain other companies within the Santander UK group are regulated by the FCA.

This Half Yearly Financial Report contains forward-looking statements that involve inherent risks and uncertainties. Actual results may differ materially from those contained in such forward-looking statements. See 'Forward-looking statements' in the Shareholder information section.

Santander UK plc

Half Yearly Financial Report 2025

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CEO review

Mike Regnier, Chief Executive Officer, commented

"In the first six months of 2025 we continued to build momentum in our strategy to become the best bank for customers in the UK by investing in technology and service, and improving our processes and efficiency. Banco Santander's recent agreement to acquire 100% of TSB from Sabadell¹ accelerates our transformation, allowing us to enhance our customer proposition and invest more in innovative products and our digital offering. This is an excellent deal for customers, combining two strong and complementary banks. The transaction remains subject to regulatory and other approvals.

Our H1-25 results demonstrate that business performance continues to improve, with an increase in net interest income and a reduction in operating expenses. However, profit before tax reduced to £746m due to higher transformation related charges as we invest in our future to become simpler, more agile, and better able to innovate to meet the challenges and expectations of our customers.

I would like to thank outgoing Santander UK Chair, William Vereker, for his invaluable leadership over the past five years, and warmly welcome our new Chair, Tom Scholar. I look forward to working with him as we build on our current momentum, and begin to plan the integration of TSB into the wider business, subject to regulatory and other approvals."

H1-25 financial and business highlights

Focus on providing our customers with products and services that meet their needs; continued support for our communities

- Continued to focus on customer service.
- Enhanced functionality across our fast-growing digital channels as customers continue to choose digital over traditional channels.
- Announced a new five-year charity partnership with The King's Trust, aimed at helping young people facing disadvantage and adversity.

H1-25 profit before tax reduced by £67m to £746m (H1-24: £813m), driven by higher transformation related charges

- Net interest income increased 4%, driven by lower cost of deposits and supported by our structural hedge.
- Operating expenses were down 2% due to simplification and automation, including headcount reduction, driven by our transformation.
- Credit impairment charges were up £44m, trending to pre-pandemic levels, as previously guided.
- Provisions for other liabilities and charges were up 75%, driven by higher transformation related charges.

Customer loans and deposits were broadly stable

- Mortgage loans were flat at £165.3bn (Dec-24: £165.2bn); higher gross mortgage lending in H1-25 of £10.6bn (H1-24: £7.4bn).
- Customer deposits increased slightly by £1bn in H1-25 to £177.7bn (Dec-24: £176.7bn) driven by an increase in CCB.
- Asset quality remains good. Stage 3 ratio² of 1.35% was down 7bps from Dec-24; arrears remain low.

Strong liquidity and funding, with our capital position maintaining significant buffers to regulatory requirements

- CET1 capital ratio broadly stable at 15.0% (Dec-24: 14.9%).
- Equivalent of £6.6bn in medium-term funding issued in H1-25; we expect to issue £9.0-11.5bn in total for the year.
- LCR of 159% (Dec-24: 154%) increased largely due to higher funding issuances ahead of £4.7bn TFSME repayment due in Oct-25, £1.2bn of which was repaid in July 2025.

Outlook

- We continue to anticipate a gradual return to net lending growth in 2025, with a good mortgage pipeline heading into H2-25.
- Our structural hedge position and recent pricing decisions keep us well positioned for further Bank Rate reductions. Our net interest margin is expected to stabilise over H2-25.
- Transformation through simplification and automation of our business is expected to continue to drive cost efficiencies over 2025.
- We continue to monitor risks from geopolitical events and the potential impact on our customers.

Mike Regnier

Chief Executive Officer

1. See 'Other' in the Shareholder Information section for more on Banco Santander's agreement to acquire TSB.
2. Non-IFRS measure. See 'Alternative Performance Measures' in the Shareholder Information section for details.

Financial overview

Income statement review

SUMMARISED CONSOLIDATED INCOME STATEMENT

For the half year to

	30 June 2025	30 June 2024
	£m	£m
Net interest income	2,194	2,104
Non-interest income ¹	157	191
Total operating income	2,351	2,295
Operating expenses ²	(1,252)	(1,279)
Credit impairment charges	(105)	(61)
Provisions for other liabilities and charges	(248)	(142)
Total credit impairment charges, provisions and charges	(353)	(203)
Profit before tax	746	813
Tax on profit	(195)	(213)
Profit after tax attributable to equity holders of the parent	551	600

¹ Comprises 'Net fee and commission income' and 'Other operating income'.

² Operating expenses before credit impairment (charges)/ write-backs, provisions for other liabilities and charges.

A more detailed Consolidated Income Statement is contained in the Condensed Consolidated Interim Financial Statements.

H1-25 profit before tax down 8% vs H1-24

- Net interest income increased 4%, driven by lower cost of deposits and supported by our structural hedge.
- Non-interest income was down 18%, mainly due to the timing of unrealised losses arising from hedging ineffectiveness.
- Operating expenses were down 2%, due to simplification and automation, including 12-month headcount reduction of over 2,000, driven by our transformation.
- Credit impairment charges were up £44m, trending to pre-pandemic levels after a period of write-backs, as previously guided.
- Provisions for other liabilities and charges were up 75%, driven by higher transformation related charges, including £42m in charges relating to changes to our branch network in Q1-25 and other restructuring charges.

Historical motor finance commission payments

The Supreme Court handed down its judgment on 1 August 2025 in relation to the appeals of Wrench, Johnson and Hopcraft decision by the Court of Appeal. We welcome the clarity brought by the Supreme Court's judgment and will be responding to the FCA's subsequently announced consultation. Santander UK has updated the key assumptions related to the current provision in light of the Supreme Court decision and the FCA announcement and has concluded that the existing provision balance of £287m at 30 June 2025 remains appropriate. See Note 21 to the Condensed Consolidated Interim Financial Statements for more details.

Balance sheet review

CUSTOMER BALANCES

This section analyses customer loans and customer deposits at a consolidated level and by business segment. The customer balances below exclude Joint ventures and Other items, mainly accrued interest that we have not yet charged to the customer's account and cash collateral. A reconciliation between the customer balances below and the total assets as presented in the Condensed Consolidated Balance Sheet is set out in the Risk review.

Balance sheet information

Assets	30 June 2025	31 December 2024
	£bn	£bn
Customer loans	194.9	194.5
Loans to JVs, accrued interest, ECL and other	5.3	4.9
Loans and advances to customers	200.2	199.4
Cash at central banks	34.2	29.9
Reverse repurchase agreements	11.4	10.3
Other financial assets	13.4	14.8
Other assets - non-interest earning	6.4	5.5
Total assets	265.6	259.9

Liabilities and Equity	30 June 2025	31 December 2024
	£bn	£bn
Customer deposits	177.7	176.7
Deposits from JVs, accrued interest and other	3.9	4.2
Deposits by customers	181.5	181.0
Financial liabilities at amortised cost	56.5	52.1
Repurchase agreements	7.6	8.6
Other liabilities - non-interest bearing	5.3	4.5
Total liabilities	250.9	246.2
Shareholders' equity	14.7	13.8
Total liabilities and equity	265.6	259.9

For more analysis of credit risk on customer loans, see the Credit risk section of the Risk review. For an analysis of customer loans by segment, see the 'Credit Performance' table in the Credit risk section of the Risk review.

Customer deposits by segment

	30 June 2025	31 December 2024
	£bn	£bn
Retail & Business Banking	151.1	151.8
– Current accounts	60.1	62.3
– Savings	77.0	74.8
– Business banking accounts	8.9	9.5
– Other retail products	5.1	5.2
Corporate & Commercial Banking	22.7	22.1
Corporate Centre	3.9	2.8
Total	177.7	176.7

Customer deposits increased by £1bn in H1-25, driven by an increase in CCB

- Savings increased following a successful ISA season and customer migration from Current Accounts.
- Cost of deposits continued to fall from last year's peak.

Summary segmental information

SEGMENTAL ANALYSIS

For the half year to

Customer loans	30 June 2025 £bn	31 December 2024 £bn
Retail & Business Banking	171.8	171.7
Consumer Finance	4.8	4.8
Corporate & Commercial Banking	18.3	18.0
Corporate Centre	—	—
Total	194.9	194.5

Customer deposits	30 June 2025 £bn	31 December 2024 £bn
Retail & Business Banking	151.1	151.8
Corporate & Commercial Banking	22.7	22.1
Corporate Centre	3.9	2.8
Total	177.7	176.7

RWA	30 June 2025 £bn	31 December 2024 £bn
Total	66.0	67.8

Profit/(loss) before tax	30 June 2025 £m	30 June 2024 £m
Retail & Business Banking	567	600
Consumer Finance	55	57
Corporate & Commercial Banking	146	224
Corporate Centre	(22)	(68)
Total	746	813

Retail & Business Banking

- Customer loans and deposits were broadly stable.
- Profit before tax was down, driven by higher transformation related charges, including charges relating to changes in our branch network.

Consumer Finance

- Customer loans were stable, and we continue to focus on value and capital generation.
- Profit before tax was broadly stable.

Corporate & Commercial Banking

- Continued focus on high-value and international business, with over 200 new clients onboarded in H1-25.
- Profit before tax was down, largely due to higher transformation related charges.

Corporate Centre

- Loss before tax was down, mainly due to internal transfer pricing gains reflecting current market conditions.

Principal risks and uncertainties

A description of our principal risks and uncertainties for the remaining six months of the financial year is set out in the Risk governance section of the Risk review, mainly in Top risks and Emerging risks as well as a discussion of how the relevant risks and uncertainties have changed since our 2024 Annual Report was published.

Statement of Directors' responsibilities

The Directors confirm that to the best of their knowledge these Condensed Consolidated Interim Financial Statements have been prepared in accordance with International Accounting Standard IAS 34, 'Interim Financial Reporting' as adopted by the UK and IAS 34, 'Interim Financial Reporting' as issued by the International Accounting Standards Board (IASB), and that the half-year management report herein includes a fair review of the information required by Disclosure Guidance and Transparency Rules sourcebook of the UK's Financial Conduct Authority (FCA), namely:

- An indication of important events that have occurred during the six months ended 30 June 2025 and their impact on the Condensed Consolidated Interim Financial Statements, and a description of the principal risks and uncertainties for the remaining six months of the financial year, and
- Material related party transactions in the six months ended 30 June 2025 and any material changes in the related party transactions described in the last Annual Report.

By Order of the Board

Mike Regnier

Chief Executive Officer

28 August 2025

Risk review

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Risk governance

INTRODUCTION

As a financial services provider, managing risk is a core part of our day-to-day activities. To manage our business effectively, it is vital that we understand and control risk in everything we do. We adopt a prudent approach, underpinned by advanced risk management techniques to help us deliver robust financial performance, withstand stresses, and build sustainable value for our stakeholders. We aim to keep a predictable medium-low risk profile, consistent with our business model. This is key to achieving our strategic objectives.

RISK FRAMEWORK

How we define risk

Risk types

Our risk types help us define the risks to which we are exposed and support consistent governance and oversight. For definitions of our risk types, see 'How we define risk' in the 2024 Annual Report.

Top and emerging risks

Several of our risk types also have top and/or emerging risks associated with them. For more, see 'Top and emerging risks' in the 2024 Annual Report.

30 June 2025 compared to 31 December 2024

In H1-25, our risk types remained as described in the 2024 Annual Report. There were no material changes in our risk governance, other than two updates were applied to our risk taxonomy, namely Financial Crime risk is now referred to as Economic Crime risk, which also includes Fraud. Conduct and Regulatory risk is now Compliance risk and includes People risk.

Top risks

In H1-25, our Top risks consisted of:

- Compliance (formerly known as Conduct and Regulatory)
- Economic crime
- Technology
- Margin compression
- Operational resiliency
- Cybersecurity
- Data quality
- Outsourcing and third-party
- Strategic transformation
- Regulatory capital
- Climate change
- Payments risk transformation
- Artificial Intelligence (AI) & machine learning, and
- Global geopolitical and macroeconomic (added in H1-25).

In H1-25, the existing Top risks profile was broadly stable. We introduced a new Top risk, Global geopolitical and macroeconomic risks. This was to recognise increased risks in relation to: global trade tariffs and supply chains, economic security, and elevated geopolitical tensions reflected in ongoing conflicts. Given this highly fluid environment, we mobilised a cross-functional team across Risk and other business areas to pro-actively monitor and co-ordinate our responses and management updates with respect to external developments, via our regular EWRM report updates to Executive Risk Control Committee (ERCC), Board Risk Committee (BRC) and other Senior Management Committees.

Other Top risk profile movements

The risk outlook improved in H1-25 for Compliance, Resiliency, Regulatory Capital, and Payments Transformation. Compliance risk has a positive outlook given the Government's 'push for growth' initiatives, the proposed 'Leeds Reforms' aiming to reduce the regulatory burden across financial services, and actions we continue to take to ensure we deliver good customer outcomes. However, changes in the overall regulatory operating environment may take some time to materialise. Resiliency improved with closure of regulatory deadline deliverables in March 2025, although it remained a key area given regulatory focus. Although regulatory uncertainty remained over Regulatory Capital, particularly in terms of IRB models, we have significant current and projected capacity to absorb potential adverse capital movements. Payments Transformation improved through our enhanced capacity to address critical initiatives, given the rapidly evolving payments landscape.

We maintained a significant focus on Financial Crime, Cyber and Information security, Technology, and Strategic Transformation. We continued to reduce our residual risk from Financial Crime by implementing planned enhancements to our prevention and detection systems and controls. We took ongoing steps to ensure we were prepared for added complexity from potential changes in the sanctions landscape due to tariff and geopolitical developments. We continued enhancing our control environment within Cyber and Information security, against the backdrop of a highly fluid and evolving external threat landscape. In order to protect our information technology estate against technology and cyber risks, we continued to remediate obsolescence and prioritised the implementation of a range of mitigation strategies and preventative security controls. We progressed execution of our Strategic Transformation programme, with a key focus on improving customer experience, product simplification, digitalisation and automation of our operating model by leveraging Banco Santander's common platforms. In parallel, we continued to enhance our governance processes to mitigate risks that could arise from implementing change.

Emerging risks

In H1-25, our Emerging risks consisted of:

- Uncertain regulatory agenda:
 - UK regulatory demand on banking sector
 - Net zero transition, and
 - Chevron deference
- Increased uncertainty in macroeconomic and geopolitical environment:
 - UK fiscal and policy-related (replaced UK political in H1-25)
 - US political (deregulation)
 - Trade tariffs, sanctions and supply chains
 - Quantitative tightening, and
 - Eurozone Sovereign Bank Contagion
- Markets, competition & technology:
 - Digital bank challengers
 - Digital pound (central bank digital currency), and
 - Digital
- Environmental and social.

In H1-25, our Emerging risks profile increased overall, reflecting a fast changing geopolitical environment and an evolving reshaping of international trade, which is now also reflected specifically in our Top risks. Key areas in focus in H1-25 were UK fiscal and policy-related risks, Quantitative Tightening (QT) risks and Eurozone sovereign bank contagion risks. UK fiscal and policy-related risks replaced 'UK political risks', as significant fiscal challenges became more evident, including the potential for further tax increases, set against existing high government borrowing costs from elevated gilt yields, and persistent weak UK economic growth. QT added more gilts supply to the market, at the same time as the government required issuance to fund the budget deficit, and could ultimately present challenges in terms of market absorption, putting further pressure on gilt yields.

In addition, Eurozone Sovereign Bank Contagion risks remained in focus, given elevated debt levels, high budget deficits, and plans for further military spending. These could trigger concerns over sovereign debt sustainability, similar to the UK. Our overall Financial Risk profile remained robust across Capital, Funding and Liquidity, and Market risks (Traded and Non-Traded) and is well positioned to withstand any further market volatility from Emerging risks.

With the sale of TSB approved by the shareholders of Sabadell in August 2025, we continue to work on regulatory filings as we proceed towards regulatory approval, and we will be considering the potential for medium to longer-term impacts on our risk profile.

Other Emerging risk profile movements

With a range of digital technologies, including Artificial Intelligence (AI), accelerating innovation and elevating competition in the banking sector, we remained focused on enhancing our risk management approach to these innovations. With respect to AI in particular we worked on establishing a robust and comprehensive risk framework, whilst focusing on the customer and shareholder benefits of these initiatives. We continue to monitor the evolution of AI and its potential implications on our risk profile, governance and regulatory expectations going forward.

Credit risk

Overview

Credit risk is the risk of financial loss due to the default or credit quality deterioration of a customer or counterparty to which we provided credit, or for whom we assumed a financial obligation.

Credit risk management

In H1-25, there were no significant changes in the way we manage credit risk as described in the 2024 Annual Report.

Credit risk review

In this section, we analyse our key credit risk metrics.

Key metrics

Stage 3 ratio of 1.35% (2024: 1.42%).

Loss allowances of £879m (2024: £869m).

Balance weighted average LTV of 63% (2024: 65%) on new mortgage lending.

Introduction

We manage credit risk across all our business segments in line with the credit risk lifecycle. We tailor the way we manage risk across the lifecycle to the type of customer. There were no significant changes in the way we manage credit risk as described in the 2024 Annual Report.

Recognising ECL

The ECL approach estimates the credit losses arising from defaults in the next 12 months on qualifying exposures, or defaults over the lifetime of the exposure where there is evidence of a SICR since the origination date. The ECL approach takes into account forward-looking data, including a range of possible outcomes, which should be unbiased and probability-weighted to reflect the risk of a loss being incurred even when it is unlikely.

Multiple economic scenarios and probability weights

For all our portfolios we use four forward-looking economic scenarios. At 30 June 2025, they consisted of a central base case, one upside scenario and two downside scenarios. We use these scenarios to reflect a wide range of possible outcomes for the UK economy.

Our forecasting approach

In H1-25, there were no significant changes in our forecasting approach as described in the 2024 Annual Report.

Base case

We review the scenarios and associated weights every quarter to ensure they appropriately reflect the current economic circumstances, and UK Government policy which is subject to change in this fluid environment.

In summary, the outlook for the UK economy in 2025 sees modest GDP growth with inflation elevated in the near term due to rising utility bills, but further Bank Rate cuts are expected as the labour market loosens. Increased risk of uncertainty to the outlook with global trade frictions and the possibility for geopolitical tensions to escalate, which may dampen the UK's economic performance. Productivity growth is expected to remain weak, this will limit our medium-term prospects. In addition, robust wage growth remains a key risk to inflation reaching the 2% target.

Base case key macroeconomic assumptions
– House price growth: Housing market activity slowed following the changes to stamp duty in April 2025. Monthly house price growth was lower than expected with survey indicators pointing to a slump in buyer demand, coinciding with a loosening of the labour market. Assuming the Bank Rate continues to fall gradually, this should support a modest recovery in house price growth. We forecast annual property price increases to remain broadly in line with average household disposable income growth of c.3-4% throughout the forecast period.
– GDP: The UK economy posted the strongest growth in the G7 in Q1-25, expanding by 0.7% q/q. However, the breakdown suggests some front-loading of activity ahead of potential US tariffs in Q2-25 with a large rise in business investment and a positive contribution from net trade. It is unlikely these sources of growth will be sustained in Q2-25 with the economy contracting 0.3% m/m in April 2025, the sharpest since October 2023. A weaker Q2-25 and ongoing uncertainty in the global economy means we expect below trend growth of around 1% in the next couple of years.
– Unemployment rate: The unemployment rate rose to 4.6% in the three months to April 2025, up from 4.4% at the end of 2024. The number of payrolled employees fell every month since higher employment costs were announced in the October 2024 budget. Job vacancies fell to 736k in the three months to May 2025, 150k lower than a year earlier and 59k above pre-pandemic levels. With companies under pressure from rising employment taxes and higher wages, it is likely that some will become insolvent, although we do not envisage a large rise in unemployment. The jobless rate peaks at 4.9% by the end of 2026 before falling gradually.
– Bank Rate: The Monetary Policy Committee (MPC) maintained Bank Rate at 4.25% at the June 2025 MPC meeting. The MPC repeated its "gradual and careful" approach to further interest rate cuts despite three members voting to reduce rates again. Our base case assumes two further cuts this year in August 2025 and November 2025 taking Bank Rate to 3.75% by the end of the year. A further 50bps of loosening through the rest of the five-year forecast period would take the bank rate to the terminal rate of 3.25%.
– CRE price growth: Commercial property prices look to be past their trough. Q1-25's 0.4% q/q rise in prices pushed annual growth to 1.5%, up from 0.4% at the end of 2024 and to the highest rate since the third quarter of 2022. Bank Rate cuts boosted prices and, as we expect interest rate cuts to continue at a gradual pace, we forecast modest commercial property price growth of around 2% for much of the forecast period.

In the medium-term, the projections assume that current demographic and productivity trends will continue, limiting scope for an improvement in the UK's growth potential. For instance, it is likely that the reduction in the UK workforce continues and that this will have a knock-on impact for the economy, particularly if there are shortages of skilled workers in particular sectors. This is reflected in an average annual growth expectation of 1.3%, below the OBR's latest estimate of the UK's long run average growth rate. CPI inflation is forecast to remain above the 2% target rate for most of the initial five-year forecast period.

Key changes to our base case in H1-25

Base case has been updated to reflect stronger growth in Q1-25. Despite inflation remaining elevated in the near term, we continue to forecast two further two Bank Rate cuts in H2-25. We anticipate a modest rise in unemployment as firms adjust to the higher cost of employment.

The key changes to our base case assumptions in H1-25 were: (i) the 2025 GDP growth forecast was revised down in response to increased uncertainty in the global economy and also impacts growth in 2026; (ii) the strength of services inflation, which is linked to robust wage growth, means headline CPI remains above 3% for most of 2025, and above the 2% target for most of the forecast period; and (iii) a higher peak in unemployment reflecting current labour market weakness and businesses' response to higher employment costs.

Other scenarios

Based on the revised base case, we reviewed our suite of scenarios to ensure that they capture the wide range of potential outcomes for the UK economy. These include (i) reflecting persistent above target inflation over the forecast period, underpinned by strong wage growth and leading to interest rates being higher for longer; (ii) a slower recovery that is more akin to the 'U' shape of past recessions; (iii) labour market frictions due to skills mismatches and a shrinking workforce as longer term sickness levels remain above pre-pandemic levels; and (iv) the global economy recovering more swiftly from higher inflation.

We continue to use the base case and three additional scenarios, which we consider provides a range wide enough to reflect all the above potential outcomes. With risks still skewed to the downside we concluded that only one upside scenario was needed to reflect the upside risks to the base case.

The other scenarios are:

One upside scenario

This scenario has a quicker recovery in growth than the Baseline and is a bull case to the base forecasts with the supply side of the economic improving which allows for stronger growth with lower inflation. It assumes that inflation falls slightly below target in the forecast period helped by lower wage growth. This allows the Bank of England to cut rates faster than the base case, bringing them back towards what might be considered the neutral rate earlier. This results in higher consumer and business confidence, enabling greater levels of spending and investment, with savings rates returning to levels consistent with economic growth as real earnings growth returns. GDP remains stronger than the base case, with house prices growth remaining robust given the unemployment rate peaks at a lower level and drops more quickly than the base case.

Two downside scenarios

Downside 1 - This scenario is a bear case to the baseline. In this scenario the economy contracts and although the recession is small and short lived, the recovery is weak and below its potential. The increase in employment costs mean growth is weak and employment shrinks as businesses restructure to deal with the extra cost. Consumers opt to save more rather than spend, as consumer confidence remains low, partly reflecting concerns about the unstable geopolitical environment and the increase in job losses. House prices fall as more households look to downsize to lower their mortgage repayments in case of unemployment or a squeeze on incomes due to the higher tax burden. With inflation remaining above target, the Bank Rate remains in restrictive territory but gradually falls back as inflation declines to the mild recession and a weak recovery.

Downside 2 - This scenario is similar in severity to a typical stress test scenario. It shows a marked fall in GDP, with unemployment rising to levels consistent with the GFC and house prices falling. It also reflects the increase in geopolitical risk which affects market sentiment and causes further fragmentation of the global economy. It also assumes that major risk events continue to occur, exposing countries' fiscal vulnerabilities and their ability to respond to such events. Global growth is further undermined by weakness in the Far East and in the US economy, as tariffs are imposed across countries with a significant and widespread recession restricting the governments ability to support the economy. Business investment contracts and insolvencies rise, and although there are some inflationary pressures, the sharp fall in demand means inflation falls below target and the MPC cuts rates sharply to stabilise the economy.

Key changes to our alternative scenarios in H1-25

Economic scenarios were updated for H1-25 to reflect the latest market data, including expectations for inflation and Bank rate. Upside scenario incorporates a quicker economic recovery.

The downside scenarios capture a range of risks, including further escalation of geopolitical events, continuing weaker investment; reflecting the unstable environment and higher cost of employment; a continuing and significant mismatch between job vacancies and skills, as well as a smaller labour force; and a return to upside inflation surprises causing interest rates to remain at higher levels for longer.

In H1-25, there were no significant changes to our alternative scenarios as described in the 2024 Annual Report.

The table below sets out our macroeconomic assumptions and their evolution throughout the forecast period for each of the scenarios at 30 June 2025:

Economic scenarios ¹		Upside	Base case	Downside 1	Downside 2	Weighted
		%	%	%	%	%
GDP (Calendar year annual growth rate)	2024 (actual)	1.1	1.1	1.1	1.1	1.1
	2025	1.4	1.0	0.6	(0.3)	0.8
	2026	1.7	1.0	(0.4)	(3.5)	0.3
	2027	2.4	1.4	0.3	—	1.1
	2028	2.6	1.4	0.4	1.2	1.3
	2029	2.7	1.5	0.5	2.5	1.5
	2030	2.3	1.5	1.1	2.3	1.6
	Start to trough ²	n/a	n/a	(0.7)	(5.0)	(0.1)
	5-year average increase/decrease ³	2.2	1.3	0.2	—	n/a
Bank Rate (at 31-Dec for each period)	2024 (actual)	4.75	4.75	4.75	4.75	4.75
	2025	3.75	3.75	4.50	3.25	3.89
	2026	3.00	3.50	3.50	1.75	3.25
	2027	3.00	3.25	3.25	2.00	3.09
	2028	3.00	3.25	3.25	2.50	3.14
	2029	3.00	3.25	3.25	3.00	3.19
	2030	3.00	3.25	3.25	3.00	3.19
	5-year end period	3.00	3.25	3.25	3.00	n/a
	5-year peak	4.25	4.25	4.50	4.25	4.25
HPI (Q4 annual growth rate)	2024 (actual)	4.0	4.0	4.0	4.0	4.0
	2025	3.8	3.0	(3.1)	(5.9)	0.7
	2026	4.6	3.0	(4.9)	(12.4)	(0.1)
	2027	4.6	3.0	(0.3)	(12.0)	1.3
	2028	4.6	3.0	3.3	5.3	3.5
	2029	4.5	3.0	3.6	7.0	3.7
	2030	6.5	3.0	4.4	9.4	4.4
	Start to trough ²	n/a	n/a	(9.5)	(28.0)	n/a
	5-year average increase/decrease ³	4.5	3.0	(0.2)	(3.8)	n/a
Unemployment (at 31-Dec for each period)	2024 (actual)	4.4	4.4	4.4	4.4	4.4
	2025	4.6	4.7	5.0	5.8	4.9
	2026	4.5	4.9	5.6	7.7	5.3
	2027	4.0	4.7	5.8	8.3	5.2
	2028	4.0	4.4	5.8	7.5	5.0
	2029	4.0	4.3	5.9	6.7	4.9
	2030	4.0	4.3	5.5	5.9	4.7
	5-year end period	4.0	4.3	5.9	6.7	n/a
	5-year peak	4.6	4.9	5.9	8.5	5.4
CRE price growth (Q4 annual growth rate)	2024 (actual)	0.4	0.4	0.4	0.4	0.4
	2025	4.4	2.1	(3.6)	(9.7)	(0.2)
	2026	6.2	1.9	(1.9)	(15.2)	0.1
	2027	5.0	2.5	(1.1)	2.6	2.1
	2028	2.6	2.2	1.2	4.7	2.3
	2029	2.5	1.9	1.4	4.4	2.1
	2030	2.3	1.8	1.6	3.2	2.0
	Start to trough ²	n/a	n/a	(6.9)	(24.5)	(0.6)
	5-year average increase/decrease ³	4.2	2.2	(0.8)	(2.9)	n/a

1. GDP is the calendar year annual growth rate, HPI and CRE price growth is Q4 annual growth rate and all other data points are at 31 December in the year indicated.

2. GDP, HPI and CRE start is taken from the level at Q1-25.

3. This is the compound growth rate (CAGR) based on a 5-year period which represents an average annualised growth rate.

The table below sets out our macroeconomic assumptions and their evolution for each of the scenarios at 31 December 2024:

		Upside	Base case	Downside 1	Downside 2	Weighted
		%	%	%	%	%
GDP ¹ (Calendar year annual growth rate)	2023 (actual)	0.3	0.3	0.3	0.3	0.3
	2024	0.9	0.9	0.8	0.4	0.8
	2025	2.0	1.4	(0.4)	(3.4)	0.6
	2026	2.5	1.6	0.3	(0.9)	1.2
	2027	2.5	1.4	0.9	1.3	1.4
	2028	2.5	1.4	1.0	2.8	1.6
	2029	2.5	1.4	1.1	2.8	1.6
	Start to trough ²	n/a	n/a	(0.7)	(5.2)	n/a
	5-year average increase/decrease ³	2.4	1.5	0.6	0.3	n/a
Bank Rate ¹ (at 31-Dec for each period)	2023 (actual)	5.25	5.25	5.25	5.25	5.25
	2024	4.75	4.75	4.75	4.75	4.75
	2025	3.25	3.75	4.50	2.25	3.71
	2026	3.00	3.50	3.25	1.50	3.16
	2027	3.00	3.25	3.00	2.50	3.08
	2028	3.00	3.25	3.00	2.75	3.10
	2029	3.00	3.25	3.00	3.00	3.13
	5-year end period	3.00	3.25	3.00	3.00	n/a
	5-year peak	4.75	4.75	4.75	4.75	4.75
HPI ¹ (Q4 annual growth rate)	2023 (actual)	(0.7)	(0.7)	(0.7)	(0.7)	(0.7)
	2024	4.8	4.5	2.0	1.3	3.6
	2025	4.3	3.0	(5.8)	(20.1)	(1.2)
	2026	4.7	3.0	(3.7)	(14.7)	0.3
	2027	4.6	3.0	2.9	5.8	3.4
	2028	4.5	3.0	4.4	9.6	4.0
	2029	4.6	3.0	4.6	7.7	4.0
	Start to trough ²	n/a	n/a	(10.1)	(33.0)	(0.8)
	5-year average increase/decrease ³	4.7	3.2	n/a	(3.7)	n/a
Unemployment ¹ (at 31-Dec for each period)	2023 (actual)	3.8	3.8	3.8	3.8	3.8
	2024	4.4	4.3	4.4	4.4	4.4
	2025	4.1	4.4	5.2	8.3	4.9
	2026	4.0	4.2	5.5	8.2	4.9
	2027	4.0	4.2	5.5	7.6	4.8
	2028	4.0	4.2	5.5	7.0	4.8
	2029	4.0	4.2	5.5	6.4	4.7
	5-year end period	4.0	4.2	5.5	6.4	n/a
	5-year peak	4.4	4.4	5.5	8.5	4.9
CRE price growth ¹ (Q4 annual growth rate)	2023 (actual)	(5.6)	(5.6)	(5.6)	(5.6)	(5.6)
	2024	0.4	(0.1)	(2.3)	(2.7)	(0.9)
	2025	5.7	2.5	(5.5)	(14.9)	(0.7)
	2026	5.2	2.8	1.7	(8.5)	2.0
	2027	2.9	2.5	2.0	4.4	2.6
	2028	3.3	2.2	1.8	3.8	2.4
	2029	3.0	2.1	2.4	3.4	2.4
	Start to trough ²	n/a	n/a	(7.4)	(24.7)	(1.2)
	5-year average increase/decrease ³	4.0	2.3	(0.1)	(3.3)	n/a

1. GDP is the calendar year annual growth rate, HPI and CRE price growth rate is Q4 annual growth rate and all other data points are at 31 December in the year indicated.

2. GDP, HPI and CRE start is taken from level at Q3-24.

3. This is the compound annual growth rate (CAGR) based on a 5-year period which represents an average annualised growth rate.

Scenario weights

Each quarter, we undertake a full review of the scenario weights we apply. We consider the weighting of the economic scenarios as a whole, while ensuring that the scenarios capture the non-linear distribution of losses across a reasonable range. To support our initial assessment of the weighting of a scenario, we undertake a Monte Carlo analysis to find out the likelihood of a five-year average GDP forecast growth rate occurring based on the long run historically observed average. Creating a standard distribution bell curve around this long run average provides an estimate of the probability of a given GDP scenario occurring based on past experience and therefore assign a provisional weight to that scenario.

The scenario weights we applied for 30 June 2025 and 31 December 2024 were:

	Upside	Base case	Downside 1	Downside 2	Weighted
Scenario weights	%	%	%	%	%
30 June 2025	15	50	25	10	100
31 December 2024	15	50	25	10	100

30 June 2025 compared to 31 December 2024

In H1-25, there were no significant changes to our methodology as described in the Annual Report 2024.

The scenario weights remain unchanged, appropriately reflecting the UK's economic and political outlooks where the risks are skewed to the downside.

Judgemental Adjustments (JAs)

Retail & Business Banking							
Everyday Banking							
	Mortgages	Credit Cards	Other	Consumer Finance	Corporate & Commercial Banking	Corporate Centre	Total
30 June 2025	£m	£m	£m	£m	£m	£m	£m
Modelled ECL	118	152	118	75	131	—	594
Individually assessed	6	—	—	—	207	—	213
ECL before Judgemental Adjustments	124	152	118	75	338	—	807
Judgemental Adjustments							
Affordability and Cost of Living	6	—	7	—	4	—	17
Adjustments to modelled forecast parameters	28	1	13	—	—	—	42
Corporate single large exposure	—	—	—	—	13	—	13
Total Judgemental Adjustments	34	1	20	—	17	—	72
Total ECL	158	153	138	75	355	—	879
Total JAs as a percentage of Total ECL (%)							8
31 December 2024	£m	£m	£m	£m	£m	£m	£m
Modelled ECL	127	149	122	69	142	—	609
Individually assessed	6	—	—	—	162	—	168
ECL before Judgemental Adjustments	133	149	122	69	304	—	777
Judgemental Adjustments							
Affordability and Cost of Living	11	—	6	—	14	—	31
Adjustments to modelled forecast parameters	28	1	8	—	—	—	37
Corporate single large exposure	—	—	—	—	24	—	24
Total Judgemental Adjustments	39	1	14	—	38	—	92
Total ECL	172	150	136	69	342	—	869
Total JAs as a percentage of Total ECL (%)							11

30 June 2025 compared to 31 December 2024

In H1-25, JAs reduced from £92m to £72m due to a reduction in the Mortgage LGD JA within 'Adjustments to modelled forecast parameters' driven by a refresh of data, part-utilisation of the Corporate single large exposure JA, and releases from the Corporate supply chain JA within 'Affordably and Cost of Living'. In addition, we introduced a new Mortgage JA within 'Adjustments to modelled forecast parameters' to address observed underestimation risks in PD and LGD.

Sensitivity of ECL allowance to ECL scenarios and weights (reviewed)

The ECL allowance is sensitive to the methods, assumptions and estimates underlying its calculation. For example, management could have applied different probability weights to the economic scenarios. In addition, the ECL for residential mortgages is significantly affected by the HPI assumptions which determine the valuation of collateral used in the calculations.

Had management used different assumptions on probability weights and HPI, a larger or smaller ECL charge would have resulted that could have had a material impact on the ECL allowance and profit before tax. We incorporated JAs into the sensitivity analysis, and these assumptions are set out below.

Scenario sensitivity

The tables below show the ECL allowances that would have arisen had management applied a 100% weight to each economic scenario. The allowances were calculated using a stage allocation appropriate to each scenario and differs from the probability-weighted stage allocation used to determine the ECL allowance shown above. For exposures subject to individual assessment, the distribution of ECL which could reasonably be expected has also been considered, assuming no change in the number of cases subject to individual assessment, and within the context of a potential best to worst case outcome.

	Upside	Base case	Downside 1	Downside 2	Weighted
	£m	£m	£m	£m	£m
30 June 2025					
Exposure	291,802	291,802	291,802	291,802	291,802
Retail & Business Banking	199,539	199,539	199,539	199,539	199,539
Of which:					
– Mortgages	178,584	178,584	178,584	178,584	178,584
Consumer Finance	4,787	4,787	4,787	4,787	4,787
Corporate & Commercial Banking	26,987	26,987	26,987	26,987	26,987
Corporate Centre	60,489	60,489	60,489	60,489	60,489
ECL	797	827	942	1,167	879
Retail & Business Banking	384	407	497	692	449
Of which:					
– Mortgages	113	125	190	365	158
Consumer Finance	74	75	76	77	75
Corporate & Commercial Banking	339	345	369	398	355
Corporate Centre	—	—	—	—	—
31 December 2024	£m	£m	£m	£m	£m
Exposure	283,860	283,860	283,860	283,860	283,860
Retail & Business Banking	196,732	196,732	196,732	196,732	196,732
Of which:					
– Mortgages	176,026	176,026	176,026	176,026	176,026
Consumer Finance	4,759	4,759	4,759	4,759	4,759
Corporate & Commercial Banking	26,307	26,307	26,307	26,307	26,307
Corporate Centre	56,062	56,062	56,062	56,062	56,062
ECL	741	774	921	1,524	869
Retail & Business Banking	380	403	517	1,051	458
Of which:					
– Mortgages	112	128	218	705	172
Consumer Finance	67	68	69	70	69
Corporate & Commercial Banking	294	303	335	403	342
Corporate Centre	—	—	—	—	—

SANTANDER UK GROUP LEVEL – CREDIT RISK REVIEW

The credit risk balances in these credit risk review sections include interest we have charged to the customer's account, but not accrued interest that we have not charged to the account yet, unless otherwise stated.

Rating distribution

The Santander UK risk grade consists of eight grades for non-defaulted exposures ranging from 9 (lowest risk) to 2 (highest risk). For details, including the approximate equivalent credit rating grade used by Standard & Poor's Rating Services, see 'Single credit rating scale' in the 'Santander UK group level - credit risk review' section of the Risk review in the 2024 Annual Report.

	Santander UK risk grade							Other ^{1,2}	Loss allowance	Total
	9	8	7	6	5	4	3 to 1			
30 June 2025	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn
Exposures - On balance sheet										
Financial assets at amortised cost:										
– Loans and advances to customers ²	3.9	30.6	83.9	48.3	15.4	6.5	5.1	7.3	(0.8)	200.2
– Stage 1	3.8	30.0	80.6	42.8	12.4	2.8	0.5	7.1	(0.1)	179.9
– Stage 2	0.1	0.6	3.3	5.5	3.0	3.7	2.3	0.1	(0.3)	18.3
– Stage 3	—	—	—	—	—	—	2.3	0.1	(0.4)	2.0
Of which mortgages:	3.2	29.0	78.3	42.1	6.7	3.2	2.8	—	(0.2)	165.1
– Stage 1	3.2	28.5	75.0	36.7	4.3	0.4	0.1	—	—	148.2
– Stage 2	—	0.5	3.3	5.4	2.4	2.8	1.2	—	(0.1)	15.5
– Stage 3	—	—	—	—	—	—	1.5	—	(0.1)	1.4

	Santander UK risk grade							Other ^{1,2}	Total	Coverage Ratio
	9	8	7	6	5	4	3 to 1			
30 June 2025	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	%
ECL - On balance sheet										
Financial assets at amortised cost:										
– Loans and advances to customers ²	—	—	—	—	0.2	0.1	0.5	—	0.8	0.4
– Stage 1	—	—	—	—	0.1	—	—	—	0.1	0.1
– Stage 2	—	—	—	—	0.1	0.1	0.1	—	0.3	1.6
– Stage 3	—	—	—	—	—	—	0.4	—	0.4	20.0
Of which mortgages:	—	—	—	—	—	0.1	0.1	—	0.2	0.1
– Stage 1	—	—	—	—	—	—	—	—	—	—
– Stage 2	—	—	—	—	—	0.1	—	—	0.1	0.6
– Stage 3	—	—	—	—	—	—	0.1	—	0.1	7.1

	Santander UK risk grade							Other ^{1,2}	Loss allowance	Total
	9	8	7	6	5	4	3 to 1			
31 December 2024	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn
Exposures - On balance sheet										
Financial assets at amortised cost:										
– Loans and advances to customers ²	5.8	31.3	81.8	46.4	15.6	6.8	5.4	7.1	(0.8)	199.4
– Stage 1	5.7	30.6	78.1	40.5	12.4	2.8	0.6	6.9	(0.1)	177.5
– Stage 2	0.1	0.7	3.7	5.9	3.2	3.9	2.4	0.1	(0.3)	19.7
– Stage 3	—	—	—	—	—	0.1	2.4	0.1	(0.4)	2.2
Of which mortgages:	5.2	29.8	76.5	40.8	6.5	3.3	3.1	—	(0.2)	165.0
– Stage 1	5.1	29.3	72.9	35.0	4.0	0.4	—	—	—	146.7
– Stage 2	0.1	0.5	3.6	5.8	2.5	2.9	1.3	—	(0.1)	16.6
– Stage 3	—	—	—	—	—	—	1.8	—	(0.1)	1.7

	Santander UK risk grade							Other ^{1,2}	Total	Coverage Ratio
	9	8	7	6	5	4	3 to 1			
31 December 2024	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	%
ECL - On balance sheet										
Financial assets at amortised cost:										
– Loans and advances to customers ²	—	—	—	—	0.2	0.1	0.5	—	0.8	0.4
– Stage 1	—	—	—	—	0.1	—	—	—	0.1	0.1
– Stage 2	—	—	—	—	0.1	0.1	0.1	—	0.3	1.5
– Stage 3	—	—	—	—	—	—	0.4	—	0.4	18.2
Of which mortgages:	—	—	—	—	—	0.1	0.1	—	0.2	0.1
– Stage 1	—	—	—	—	—	—	—	—	—	—
– Stage 2	—	—	—	—	—	0.1	—	—	0.1	0.6
– Stage 3	—	—	—	—	—	—	0.1	—	0.1	5.9

1. Includes Joint Ventures and Bounce Back Loans (BBLs) balances. We use scorecards for these items, rather than rating models.

2. Includes interest we have charged to the customer's account and accrued interest we have not charged to the account yet.

Credit performance

	Customer Loans					6 month Gross write- offs	Loan Loss Allowances
	Total	Stage 1 ¹	Stage 2 ¹		Stage 3 ¹		
30 June 2025	£bn	£bn	£bn	£bn	%	£m	£m
Retail & Business Banking	171.8	153.5	16.5	1.8	1.08	82	408
– Mortgages	165.3	148.1	15.6	1.6	1.01	7	158
– Credit Cards	3.0	2.5	0.4	0.1	2.80	27	137
– Unsecured Personal Loans	2.1	1.9	0.2	—	1.24	32	60
– Overdrafts	0.4	0.2	0.2	—	6.92	12	39
– Business Banking	1.0	0.8	0.1	0.1	5.71	4	14
Consumer Finance	4.8	4.4	0.3	0.1	1.04	12	75
Corporate & Commercial Banking	18.3	15.9	1.8	0.6	3.93	7	318
Corporate Centre	—	—	—	—	0.15	—	—
Total Drawn	194.9	173.8	18.6	2.5	1.35	101	801
Retail & Business Banking	27.6	26.9	0.7	—		—	41
– Mortgages	13.2	13.0	0.2	—		—	—
– Credit Cards	11.2	10.9	0.3	—		—	16
– Unsecured Personal Loans	—	—	—	—		—	—
– Overdrafts	3.0	2.8	0.2	—		—	24
– Business Banking	0.2	0.2	—	—		—	1
Consumer Finance	—	—	—	—		—	—
Corporate & Commercial Banking	8.8	8.3	0.4	0.1		—	37
Corporate Centre	2.4	2.4	—	—		—	—
Total Undrawn	38.8	37.6	1.1	0.1		—	78
Total	233.7	211.4	19.7	2.6		101	879

	Customer Loans					12 month Gross write- offs	Loan Loss Allowances
	Total	Stage 1 ¹	Stage 2 ¹		Stage 3 ¹		
31 December 2024	£bn	£bn	£bn	£bn	%	£m	£m
Retail & Business Banking	171.7	152.2	17.6	1.9	1.17	156	421
– Mortgages	165.1	146.7	16.7	1.7	1.08	9	172
– Credit Cards	2.8	2.3	0.5	—	2.75	51	135
– Unsecured Personal Loans	2.1	1.9	0.2	—	1.20	60	63
– Overdrafts	0.5	0.3	0.2	—	7.40	26	37
– Business Banking	1.2	1.0	—	0.2	7.10	10	14
Consumer Finance	4.8	4.5	0.3	—	0.77	25	69
Corporate & Commercial Banking	18.0	15.2	2.1	0.7	3.96	49	294
Corporate Centre	—	—	—	—	—	—	—
Total Drawn	194.5	171.9	20.0	2.6	1.42	230	784
Retail & Business Banking	25.0	24.3	0.7	—		—	37
– Mortgages	10.8	10.5	0.3	—		—	—
– Credit Cards	10.9	10.7	0.2	—		—	15
– Unsecured Personal Loans	—	—	—	—		—	—
– Overdrafts	3.1	2.9	0.2	—		—	20
– Business Banking	0.2	0.2	—	—		—	2
Consumer Finance	—	—	—	—		—	—
Corporate & Commercial Banking	8.3	7.7	0.5	0.1		—	48
Corporate Centre	2.4	2.4	—	—		—	—
Total Undrawn	35.7	34.4	1.2	0.1		—	85
Total	230.2	206.3	21.2	2.7		230	869

1. Stage 1 ratio is the sum of Stage 1 drawn assets divided by the sum of total drawn assets. Stage 2 ratio is the sum of Stage 2 drawn assets divided by the sum of total drawn assets. Stage 3 ratio is the sum of Stage 3 drawn and Stage 3 undrawn assets divided by the sum of total drawn assets and Stage 3 undrawn assets.

Arrears over 90 days past due

	30 June 2025	31 December 2024
	%	%
Retail & Business Banking		
– Mortgages	0.74	0.80
– Credit Cards	0.58	0.56
– Unsecured Personal Loans	0.90	0.88
– Overdrafts	3.00	3.05
– Business Banking	3.77	3.89
Consumer Finance	0.46	0.53
Corporate & Commercial Banking	1.21	1.04

30 June 2025 compared to 31 December 2024

In H1-25, early and late arrears remained at low levels despite a slight decrease across the portfolio over the period. Loans in Stage 2 and 3 remained low compared to historic trends.

Loans in Stage 2 and Stage 3 improved, highlighting underlying asset quality

Mortgage loans in Stage 2 and 3 decreased, slightly offset by increases in Consumer Finance and unsecured retail lending.

CCB loans in Stage 2 and 3 decreased, driven by overall improvement in asset quality.

ECL provision

The ECL provision at 30 June 2025 increased by £10m to £879m (2024: £869m), driven by a wholesale exposure in Consumer Finance.

6-month gross write-off utilisation of £101m (H1-24: £98m) largely driven by unsecured retail lending.

For more on the credit performance of our key portfolios by business segment, see the credit risk review section for each business segment.

Credit quality

Total on-balance sheet exposures at 30 June 2025 comprised £194.9bn of customer loans, loans and advances to banks of £1.4bn, £15.1bn of sovereign assets measured at amortised cost, £7.4bn of assets measured at FVOCI, and £34.2bn of cash and balances at central banks.

	Stage 1 £m	Stage 2 £m	Stage 3 £m	Total £m
30 June 2025				
Exposures				
On-balance sheet				
Retail & Business Banking	153,515	16,433	1,804	171,752
Consumer Finance	4,392	345	50	4,787
Corporate & Commercial Banking	15,875	1,756	688	18,319
Corporate Centre	58,116	—	—	58,116
Total on-balance sheet	231,898	18,534	2,542	252,974
Off-balance sheet				
Retail & Business Banking ¹	27,002	731	54	27,787
Consumer Finance	—	—	—	—
Corporate & Commercial Banking	8,273	362	33	8,668
Corporate Centre	2,373	—	—	2,373
Total off-balance sheet²	37,648	1,093	87	38,828
Total exposures	269,546	19,627	2,629	291,802
ECL and Gross write-offs				
On-balance sheet				
Retail & Business Banking	52	217	139	408
Consumer Finance	15	27	33	75
Corporate & Commercial Banking	41	59	218	318
Corporate Centre	—	—	—	—
Total on-balance sheet	108	303	390	801
Off-balance sheet				
Retail & Business Banking	12	28	1	41
Consumer Finance	—	—	—	—
Corporate & Commercial Banking	18	11	8	37
Corporate Centre	—	—	—	—
Total off-balance sheet	30	39	9	78
Total ECL	138	342	399	879
Coverage ratio³	%	%	%	%
On-balance sheet				
Retail & Business Banking	—	1.3	7.7	0.2
Consumer Finance	0.3	7.9	66.7	1.6
Corporate & Commercial Banking	0.3	3.3	31.7	1.7
Corporate Centre	—	—	—	—
Total on-balance sheet	—	1.6	15.3	0.3
Off-balance sheet				
Retail & Business Banking	—	3.9	2.5	0.1
Consumer Finance	—	—	—	—
Corporate & Commercial Banking	0.2	3.0	23.9	0.4
Corporate Centre	—	—	—	—
Total off-balance sheet	0.1	3.6	10.6	0.2
Total coverage	0.1	1.7	15.2	0.3

1. Off-balance sheet exposures include £8.7bn of residential mortgage offers in the pipeline.

2. Off-balance sheet amounts consist of contingent liabilities and commitments. For more, see Note 24.

3. ECL as a percentage of the related exposure.

Total on-balance sheet exposures at 31 December 2024 comprised £194.5bn of customer loans, loans and advances to banks of £1.0bn, £13.7bn of sovereign assets measured at amortised cost £9.0bn of assets measured at FVOCI, and £29.9bn of cash and balances at central banks.

31 December 2024	Stage 1 £m	Stage 2 £m	Stage 3 £m	Total £m
Exposures				
On-balance sheet				
Retail & Business Banking	152,198	17,571	1,955	171,724
Consumer Finance	4,389	334	36	4,759
Corporate & Commercial Banking	15,280	2,098	651	18,029
Corporate Centre	53,699	—	—	53,699
Total on-balance sheet	225,566	20,003	2,642	248,211
Off-balance sheet				
Retail & Business Banking ¹	24,211	745	52	25,008
Consumer Finance	—	—	—	—
Corporate & Commercial Banking	7,743	470	65	8,278
Corporate Centre	2,363	—	—	2,363
Total off-balance sheet²	34,317	1,215	117	35,649
Total exposures	259,883	21,218	2,759	283,860
ECL				
On-balance sheet				
Retail & Business Banking	52	223	146	421
Consumer Finance	16	27	26	69
Corporate & Commercial Banking	55	71	168	294
Corporate Centre	—	—	—	—
Total on-balance sheet	123	321	340	784
Off-balance sheet				
Retail & Business Banking	12	24	1	37
Consumer Finance	—	—	—	—
Corporate & Commercial Banking	18	14	16	48
Total off-balance sheet	30	38	17	85
Total ECL	153	359	357	869
Coverage ratio³				
	%	%	%	%
On-balance sheet				
Retail & Business Banking	—	1.3	7.5	0.2
Consumer Finance	0.4	8.2	71.2	1.4
Corporate & Commercial Banking	0.4	3.4	25.9	1.6
Corporate Centre	—	—	—	—
Total on-balance sheet	0.1	1.6	12.9	0.3
Off-balance sheet				
Retail & Business Banking	—	3.2	2.6	0.1
Consumer Finance	—	—	—	—
Corporate & Commercial Banking	0.2	3.0	24.2	0.6
Total off-balance sheet	0.1	3.1	14.6	0.2
Total coverage	0.1	1.7	13.0	0.3

1. Off-balance sheet exposures include £6.1bn of residential mortgage offers in the pipeline.

2. Off-balance sheet amounts consist of contingent liabilities and commitments. For more, see Note 24.

3. ECL as a percentage of the related exposure.

Stage 2 analysis

The following table analyses our Stage 2 exposures and ECL by the reason the exposure is classified as Stage 2.

30 June 2025		Backstop	Quantitative		Qualitative		JAs	Total
		30 DPD	PD deterioration	PD threshold	Forbearance	Other ¹	Mortgage Refinancing	
Retail & Business Banking	Exposure £m	542	9,288	415	299	4,999	890	16,433
	ECL £m	18	130	28	5	30	6	217
Of which -Mortgages	Exposure £m	462	8,683	312	289	4,929	890	15,565
	ECL £m	7	46	3	3	14	6	79
Consumer Finance	Exposure £m	29	171	—	—	145	—	345
	ECL £m	9	11	—	—	7	—	27
Corporate & Commercial Banking	Exposure £m	6	826	98	117	709	—	1,756
	ECL £m	1	24	9	3	22	—	59
Corporate Centre	Exposure £m	—	—	—	—	—	—	—
	ECL £m	—	—	—	—	—	—	—
Total Drawn	Exposure £m	577	10,285	513	416	5,853	890	18,534
	ECL £m	28	165	37	8	59	6	303
Undrawn	ECL £m	—	27	5	2	5	—	39
Total Reported	Exposure £m	580	10,937	544	479	6,197	890	19,627
	ECL £m	28	193	42	9	64	6	342

31 December 2024		Backstop	Quantitative		Qualitative		JAs	Total
		30 DPD	PD deterioration	PD Threshold	Forbearance	Other ¹	Mortgage Refinancing	
Retail & Business Banking	Exposure £m	592	9,434	478	308	4,955	1,804	17,571
	ECL £m	20	133	29	5	25	11	223
Of which -Mortgages	Exposure £m	504	8,834	350	298	4,898	1,804	16,688
	ECL £m	7	48	3	3	12	11	84
Consumer Finance	Exposure £m	30	155	—	—	149	—	334
	ECL £m	10	11	—	—	6	—	27
Corporate & Commercial Banking	Exposure £m	54	930	61	57	996	—	2,098
	ECL £m	1	38	7	1	24	—	71
Corporate Centre	Exposure £m	—	—	—	—	—	—	—
	ECL £m	—	—	—	—	—	—	—
Total Drawn	Exposure £m	676	10,519	539	365	6,100	1,804	20,003
	ECL £m	31	182	36	6	55	11	321
Undrawn	ECL £m	1	23	6	2	6	—	38
Total Reported	Exposure £m	701	11,180	605	434	6,494	1,804	21,218
	ECL £m	32	205	42	8	61	11	359

1. Mainly consists of Qualitative triggers for Mortgages, over-indebted customers £2.5bn (2024: c£2.5bn), Interest-only accounts 24 months pre-maturity £1.4bn (2024: c£1.3bn), and for CCB customers operating in a high-risk sector £0.4bn (2024: £0.7bn).

Where balances satisfy more than one of the criteria above for determining a SICR, we have assigned the corresponding gross carrying amount and ECL in order of the categories presented.

Reconciliation of exposures, loss allowance and net carrying amounts

The table below shows the relationships between disclosures in this Credit risk review section which refer to drawn exposures and the associated ECL, and the total assets as presented in the Consolidated Balance Sheet. The Credit risk review disclosures exclude Joint ventures, as they carry low credit risk and therefore have an immaterial ECL, and Other items, mainly accrued interest that we have not yet charged to the customer's account and cash collateral.

	On-balance sheet			Off-balance sheet	
	Exposures	Loss allowance	Net carrying amount	Exposures	Loss allowance
	£m	£m	£m	£m	£m
30 June 2025					
Retail & Business Banking ¹	171,752	408	171,344	27,787	41
Consumer Finance	4,787	75	4,712	—	—
Corporate & Commercial Banking	18,319	318	18,001	8,668	37
Corporate Centre	58,116	—	58,116	2,373	—
Total exposures presented in Credit Quality tables	252,974	801	252,173	38,828	78
Intercompany balances (including joint ventures)			5,364		
Other items ²			807		
Adjusted net carrying amount			258,344		
Assets classified at FVTPL			911		
Non-financial assets ³			6,379		
Total assets per the Consolidated Balance Sheet			265,634		
31 December 2024					
Retail & Business Banking ¹	171,724	421	171,303	25,008	37
Consumer Finance	4,759	69	4,690	—	—
Corporate & Commercial Banking	18,029	294	17,735	8,278	48
Corporate Centre	53,699	—	53,699	2,363	—
Total exposures presented in Credit Quality tables	248,211	784	247,427	35,649	85
Intercompany balances (including joint ventures)			4,832		
Other items ²			848		
Adjusted net carrying amount			253,107		
Assets classified at FVTPL			1,340		
Non-financial assets ³			5,497		
Total assets per the Consolidated Balance Sheet			259,944		

1. Off-balance sheet exposures include offers in the pipeline, undrawn flexible mortgage products and credit cards.

2. Other includes accrued interest of £664m (2024: £714m).

3. Non-financial assets includes £208m (2024: £738m) of Macro hedge of interest rate risk.

Movement in total exposures and the corresponding ECL (reviewed)

The following table shows changes in total on and off-balance sheet exposures, subject to ECL assessment, and the corresponding ECL, in the period. The table presents total gross carrying amounts and ECLs at a Santander UK group level. We present segmental views in the sections below.

	Stage 1		Stage 2		Stage 3		Total	
	Exposures ¹	ECL	Exposures ¹	ECL	Exposures ¹	ECL	Exposures ¹	ECL
	£m	£m	£m	£m	£m	£m	£m	£m
At 1 January 2025	259,883	153	21,218	359	2,759	357	283,860	869
Transfers from Stage 1 to Stage 2 ²	(5,143)	(9)	5,143	9	—	—	—	—
Transfers from Stage 2 to Stage 1 ²	4,926	63	(4,926)	(63)	—	—	—	—
Transfers to Stage 3 ²	(123)	(1)	(643)	(25)	766	26	—	—
Transfers from Stage 3 ²	8	4	340	23	(348)	(27)	—	—
Transfers of financial instruments	(332)	57	(86)	(56)	418	(1)	—	—
Net ECL remeasurement on stage transfer ³	—	(59)	—	69	—	83	—	93
Change in economic scenarios ⁴	—	(6)	—	2	—	(4)	—	(8)
Change to ECL models	—	—	—	—	—	—	—	—
New lending and assets purchased ⁵	30,547	21	294	16	27	3	30,868	40
Redemptions, repayments and assets sold ⁶	(16,080)	(15)	(1,990)	(42)	(440)	(32)	(18,510)	(89)
Changes in risk parameters and other movements ⁷	(4,472)	(13)	191	(6)	107	94	(4,174)	75
Assets written off ⁶	—	—	—	—	(242)	(101)	(242)	(101)
At 30 June 2025	269,546	138	19,627	342	2,629	399	291,802	879
Net movement in the period	9,663	(15)	(1,591)	(17)	(130)	42	7,942	10

ECL (release)/charge to the Income Statement	(15)	(17)	143	111
Less: Discount unwind	—	—	(10)	(10)
Less: Recoveries net of collection costs	—	—	4	4
Total ECL (release)/charge to the Income Statement	(15)	(17)	137	105

At 1 January 2024	268,211	170	23,595	461	3,071	361	294,877	992
Transfers from Stage 1 to Stage 2 ²	(10,701)	(14)	10,701	14	—	—	—	—
Transfers from Stage 2 to Stage 1 ²	7,780	112	(7,780)	(112)	—	—	—	—
Transfers to Stage 3 ²	(221)	(1)	(688)	(37)	909	38	—	—
Transfers from Stage 3 ²	12	—	304	24	(316)	(24)	—	—
Transfers of financial instruments	(3,130)	97	2,537	(111)	593	14	—	—
Net ECL remeasurement on stage transfer ³	—	(98)	—	115	—	101	—	118
Change in economic scenarios ⁴	—	(9)	—	(19)	—	1	—	(27)
Change to ECL models	(2,287)	(5)	2,361	37	(74)	(26)	—	6
New lending and assets purchased ⁵	18,165	31	721	31	122	27	19,008	89
Redemptions, repayments and assets sold ⁶	(23,128)	(30)	(2,574)	(41)	(652)	(52)	(26,354)	(123)
Changes in risk parameters and other movements ⁷	4,757	(5)	(3,379)	(69)	225	75	1,603	1
Assets written off ⁶	—	—	—	—	(135)	(98)	(135)	(98)
At 30 June 2024	262,588	151	23,261	404	3,150	403	288,999	958
Net movement in the period	(5,623)	(19)	(334)	(57)	79	42	(5,878)	(34)

ECL (release)/charge to the Income Statement	(19)	(57)	140	64
Less: Discount unwind	—	—	(11)	(11)
Less: Recoveries net of collection costs	—	—	8	8
Total ECL (release)/charge to the Income Statement	(19)	(57)	137	61

1. Exposures that have attracted an ECL, and as reported in the Credit Quality table above.

2. Total impact of facilities that moved Stage(s) in the period. This means, for example, that where risk parameter changes (model inputs) or model changes (methodology) result in a facility moving Stage, the full impact is reflected here (rather than in Other). Stage flow analysis only applies to facilities that existed at both the start and end of the period. Transfers between Stages are based on opening balances and ECL at the start of the period.

3. Relates to the revaluation of ECL following the transfer of an exposure from one Stage to another.

4. Changes to assumptions in the period. Isolates the impact on ECL from changes to the economic variables for each scenario, the scenarios themselves, and the probability weights from all other movements. Also includes the impact of quarterly revaluation of collateral. The impact of changes in economics on exposure Stage allocations are shown in Transfers of financial instruments.

5. Exposures and ECL of facilities that did not exist at the start of the period but did at the end. Amounts in Stage 2 and 3 represent assets which deteriorated in the period after origination in Stage 1.

6. Exposures and ECL for facilities that existed at the start of the period but not at the end.

7. Residual movements on existing facilities that did not change Stage in the period, and which were not acquired in the period. Includes the net increase or decrease in the period of the mortgage pipeline, cash at central banks, the impact of changes in risk parameters in the period, unwind of discount rates and increases in ECL requirements of accounts which ultimately were written off in the period.

RETAIL & BUSINESS BANKING – CREDIT RISK REVIEW

We provide detailed credit risk analysis for Retail & Business Banking in separate sections below for Mortgages, our largest portfolio, and our Everyday Banking portfolio.

Retail & Business Banking: Mortgages – Credit risk review

Borrower profile

	Stock				New business ¹			
	30 June 2025		31 December 2024		30 June 2025		30 June 2024	
	£m	%	£m	%	£m	%	£m	%
Home movers ²	68,948	41	69,354	42	4,192	39	2,909	43
Remortgagers ³	45,653	28	45,226	27	3,909	37	1,950	29
First-time buyers	35,464	22	35,702	22	1,613	15	1,799	26
Buy-to-let	15,256	9	14,931	9	906	9	156	2
	165,321	100	165,213	100	10,620	100	6,814	100

Movement in mortgage lending	£bn
1 January 2025	165.2
New business	10.6
Redemptions and repayments	(10.5)
30 June 2025	165.3

	30 June 2025	31 December 2024
Proportion of mortgage internal transfers retained online	76%	77%
	30 June 2025	30 June 2024
Internal transfers (£bn) ⁴	14.9	18.1
Further advances and flexi drawdowns (£bn)	0.5	0.4

- The 2024 values exclude advances, flexible drawdown and fees.
- Home movers include both existing customers moving house and taking out a new mortgage with us, and customers who switch their mortgage to us when they move house.
- Remortgagers are new customers who are taking a new mortgage with us.
- Internal transfers relate to current customers switching from one product to another.

30 June 2025 compared to 31 December 2024

In H1-25, mortgage asset stock and borrower profile was broadly stable, with an increase in new business replacing the asset balances lost through repayments and redemptions. New business increased year-on-year in all sectors except first-time buyers, with remortgages causing the largest portion of the overall increase.

Interest rate profile

The interest rate profile of our maturing mortgage asset stock was:

	30 June 2025		31 December 2024	
	£m	%	£m	%
Fixed rate	150,383	91	148,495	90
Of which maturing:				
– < 12 months	41,549	25	37,656	23
– Later than 1 year but no later than 3 years	82,421	50	84,704	51
– Later than 3 years but no later than 4 years	12,641	8	11,122	7
– Later than 4 years but no later than 5 years	10,918	6	11,645	7
– Later than 5 years	2,854	2	3,368	2
Variable rate	10,635	6	12,105	7
Standard Variable Rate (SVR)	2,805	2	3,007	2
Follow on Rate (FoR)	1,498	1	1,606	1
	165,321	100	165,213	100

30 June 2025 compared to 31 December 2024

In H1-25, we continued to see customers refinance from reversion to fixed rate products influenced by continued high interest rates. Demand for fixed rate products increased, particularly with shorter fixed rate terms.

Geographical distribution

The geographical distribution of our mortgage asset stock and new business was:

Region	Stock		New business ¹	
	30 June 2025	31 December 2024	30 June 2025	30 June 2024
	£bn	£bn	£bn	£bn
London	43.3	42.7	3.1	1.7
Midlands and East Anglia	22.9	23.1	1.4	1.0
North	21.5	21.7	1.3	0.9
Northern Ireland	2.3	2.3	0.1	0.1
Scotland	6.0	6.0	0.4	0.3
South East excluding London	52.3	52.3	3.3	2.1
South West, Wales and other	17.0	17.1	1.0	0.7
	165.3	165.2	10.6	6.8

1. The 2024 values exclude advances, flexible drawdown and fees.

30 June 2025 compared to 31 December 2024

The portfolio's geographical distribution continued to represent a broad footprint across the UK, with a concentration around London and the South East. The loan-to-income multiple of mortgage lending in the period, based on average earnings of new business at inception, was 2.81 (2024: 2.93).

Mortgage loan size

The split of our mortgage asset by size was:

Mortgage loan size	30 June 2025	31 December 2024
>£1.0m	2 %	2 %
£0.5m to £1.0m	10 %	10 %
£0.25m to £0.5m	32 %	31 %
<£0.25m	56 %	57 %
Average loan size (stock) ¹	£197k	£193k
Average loan size (new business)	£250k	£246k

1. Average initial advance of existing stock.

Loan-to-value analysis

This table shows the LTV distribution for the gross carrying amount and the related ECL of our total mortgage portfolio and Stage 3 mortgages, and new business. We also show the collateral value and average LTV. We use our estimate of the property value at the balance sheet date and include fees that have been added to the loan. For flexible products, we only include the drawn amount, not undrawn limits.

LTV	30 June 2025					31 December 2024				30 June 2024
	Stock		Stage 3		New Business	Stock		Stage 3		New Business ³
	Total	ECL	Total	ECL		Total	ECL	Total	ECL	
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Up to 50%	76,824	33	818	13	2,548	76,122	33	880	13	1,588
>50-60%	33,658	20	296	7	2,020	33,067	21	317	8	1,003
>60-70%	28,453	24	243	9	1,664	29,171	27	254	10	965
>70-80%	17,145	22	134	9	2,192	17,132	27	150	12	1,501
>80-90%	7,453	18	74	9	1,526	7,989	19	72	8	1,277
>90-100%	1,485	10	29	5	662	1,452	12	38	7	472
>100%	303	31	53	18	8	280	33	56	20	8
	165,321	158	1,647	70	10,620	165,213	172	1,767	78	6,814
Collateral value ¹	165,283		1,638		10,620	165,176		1,756		6,814

	%	%	%	%	%
Average balance weighted LTV ²	51	51	63	51	65
Of which:					
London lending (new business)			62		64

1. Collateral value is limited to the balance of each loan and excludes the impact of any over-collateralisation. Includes collateral against loans in negative equity of £265m (2024: £244m).

2. Balance weighted LTV = (Loan 1 balance x (Loan 1 Balance/Loan 1 latest property valuation) + (Loan 2 balance x (Loan 2 balance/Loan 2 latest property valuation) + ...) / (Loan 1 balance + Loan 2 balance+...).

3. Excludes advances, flexible drawdowns and fees.

30 June 2025 compared to 31 December 2024

There were no significant changes in collateral quality in H1-25. Balance weighted average LTVs of stock were broadly flat, with a reduction in new business due to continued price competition in the market at higher LTVs.

Credit performance

For credit performance details, see the Credit performance section in Santander UK Group level - Credit risk review.

Movement in total exposures and the corresponding ECL

The following tables show changes in total on and off-balance sheet exposures and ECL in the period. The footnotes to the Santander UK group level table on page 23 also apply to these tables.

	Stage 1		Stage 2		Stage 3		Total	
	Exposures ¹	ECL	Exposures ¹	ECL	Exposures ¹	ECL	Exposures ¹	ECL
	£m	£m	£m	£m	£m	£m	£m	£m
At 1 January 2025	157,268	10	16,973	84	1,785	78	176,026	172
Transfers from Stage 1 to Stage 2 ²	(3,908)	—	3,908	—	—	—	—	—
Transfers from Stage 2 to Stage 1 ²	3,902	10	(3,902)	(10)	—	—	—	—
Transfers to Stage 3 ²	(54)	—	(339)	(4)	393	4	—	—
Transfers from Stage 3 ²	—	—	276	8	(276)	(8)	—	—
Transfers of financial instruments	(60)	10	(57)	(6)	117	(4)	—	—
Net ECL remeasurement on stage transfer ³	—	(9)	—	7	—	6	—	4
Change in economic scenarios ⁴	—	(5)	—	(5)	—	(4)	—	(14)
Change to ECL models	—	—	—	—	—	—	—	—
New lending and assets purchased ⁵	19,002	3	119	2	18	1	19,139	6
Redemptions, repayments and assets sold ⁶	(10,407)	—	(1,247)	(4)	(243)	(7)	(11,897)	(11)
Changes in risk parameters and other movements ⁷	(4,700)	—	28	1	15	7	(4,657)	8
Assets written off ⁶	—	—	—	—	(27)	(7)	(27)	(7)
At 30 June 2025	161,103	9	15,816	79	1,665	70	178,584	158
Net movement in the period	3,835	(1)	(1,157)	(5)	(120)	(8)	2,558	(14)

ECL release to the Income Statement	(1)	(5)	(1)	(7)
Less: Discount unwind	—	—	(1)	(1)
Less: Recoveries net of collection costs	—	—	10	10
Total ECL (release)/charge to the Income Statement	(1)	(5)	8	2

At 1 January 2024	161,163	24	17,997	110	2,028	108	181,188	242
Transfers from Stage 1 to Stage 2 ²	(8,703)	(2)	8,703	2	—	—	—	—
Transfers from Stage 2 to Stage 1 ²	6,184	22	(6,184)	(22)	—	—	—	—
Transfers to Stage 3 ²	(113)	—	(402)	(8)	515	8	—	—
Transfers from Stage 3 ²	3	—	244	8	(247)	(8)	—	—
Transfers of financial instruments	(2,629)	20	2,361	(20)	268	—	—	—
Net ECL remeasurement on stage transfer ³	—	(22)	—	38	—	7	—	23
Change in economic scenarios ⁴	—	(7)	—	(11)	—	2	—	(16)
Change to ECL models	(1,859)	(3)	1,869	21	(10)	(37)	—	(19)
New lending and assets purchased ⁵	12,720	3	71	1	11	1	12,802	5
Redemptions, repayments and assets sold ⁶	(11,368)	(2)	(1,736)	(7)	(316)	(13)	(13,420)	(22)
Changes in risk parameters and other movements ⁷	335	(2)	(1,834)	(21)	33	22	(1,466)	(1)
Assets written off ⁶	—	—	—	—	(16)	(5)	(16)	(5)
At 30 June 2024	158,362	11	18,728	111	1,998	85	179,088	207
Net movement in the period	(2,801)	(13)	731	1	(30)	(23)	(2,100)	(35)

ECL (release)/charge to the Income Statement	(13)	1	(18)	(30)
Less: Discount unwind	—	—	(1)	(1)
Less: Recoveries net of collection costs	—	—	15	15
Total ECL (release)/charge to the Income Statement	(13)	1	(4)	(16)

Portfolios of particular interest - Mortgages

Credit performance

	Total	Stage 1	Stage 2	Stage 3	Stage 3 ratio	Properties in possession	Balance weighted LTV (indexed)
30 June 2025	£m	£m	£m	£m	%	£m	%
Mortgage portfolio	165,321	148,109	15,565	1,647	1.01	67	51
Of which: Portfolio of particular interest ¹							
– Interest only	36,105	30,007	5,364	734	2.05	33	48
– Part interest-only, part repayment ²	11,667	10,032	1,442	193	1.66	12	52
– Flexible	3,908	2,845	869	194	5.43	10	37
– LTV >100%	303	93	157	53	17.40	13	116
– Buy-to-let	15,256	14,091	1,111	54	0.36	3	59

31 December 2024							
Mortgage portfolio	165,213	146,758	16,688	1,767	1.08	46	51
Of which: Portfolio of particular interest ¹							
– Interest only	36,188	29,802	5,572	814	2.27	23	48
– Part interest-only, part repayment ²	11,873	10,112	1,542	219	1.85	8	52
– Flexible	4,333	3,190	933	210	5.25	8	38
– LTV >100%	280	75	149	56	20.15	10	117
– Buy-to-let	14,931	13,672	1,204	55	0.37	2	59

1. Where a loan falls into more than one category, we include it in all the categories that apply.

2. Mortgage balance includes both the interest-only part of £8,909m (2024: £9,046m) and the non-interest-only part of the loan.

Retail & Business Banking: Everyday Banking – Credit risk review

Credit performance

For credit performance details, see the Credit performance section in Santander UK Group level - Credit risk review. In addition, we monitor the following credit performance metrics that are specific to Everyday Banking:

	30 June 2025	31 December 2024
BBLS with 100% Government Guarantee (£bn)	0.9	1.1
% of credit card customers that repay balance in full each month	55%	56%
UPL average customer balance (£)	6,000	6,000

CONSUMER FINANCE – CREDIT RISK REVIEW

Credit Performance

For credit performance details, see the Credit performance section in Santander UK Group level - Credit risk review. In addition, we monitor the following credit performance metrics that are specific to Consumer Finance:

	30 June 2025	31 December 2024
Wholesale loans (stock finance) to car dealerships as approximate % of the Consumer loan book	10.0%	9.7%
% of lending collateralised on the vehicle	96%	95%
Average Consumer (auto) finance loan size (£)	19,090	16,045

	30 June 2025	30 June 2024
Consumer (auto) finance new business gross lending (£m)	1,034	752

CORPORATE & COMMERCIAL BANKING – CREDIT RISK REVIEW

Rating distribution

These tables show our credit risk exposure according to our internal rating scale (see the 'Santander UK group level – credit risk review' section) for each portfolio. On this scale, the higher the rating, the better the quality of the counterparty.

	Santander UK risk grade								Total £m
	9 £m	8 £m	7 £m	6 £m	5 £m	4 £m	3 to 1 £m	Other ¹ £m	
30 June 2025									
SME and mid corporate	—	509	883	3,331	4,070	3,024	1,418	47	13,282
Commercial Real Estate	—	—	567	2,265	2,426	450	294	—	6,002
Social Housing	105	1,747	5,951	—	—	—	—	—	7,803
	105	2,256	7,401	5,596	6,496	3,474	1,712	47	27,087
Of which:									
– Stage 1	105	2,256	7,401	5,476	6,093	2,582	290	47	24,250
– Stage 2	—	—	—	120	403	892	701	—	2,116
– Stage 3	—	—	—	—	—	—	721	—	721
31 December 2024									
SME and mid corporate	—	253	723	3,170	4,295	3,013	1,589	82	13,125
Commercial Real Estate	—	—	567	1,913	2,460	620	309	—	5,869
Social Housing	13	1,983	5,868	—	—	—	—	—	7,864
	13	2,236	7,158	5,083	6,755	3,633	1,898	82	26,858
Of which:									
– Stage 1	13	2,236	7,115	4,991	6,159	2,597	382	82	23,575
– Stage 2	—	—	43	92	596	1,036	800	—	2,567
– Stage 3	—	—	—	—	—	—	716	—	716

1. Typically smaller exposures which use scorecards instead of a rating model.

Credit performance

For credit performance details, see the Credit performance section in Santander UK Group level - Credit risk review.

Portfolios of particular interest - Commercial Real Estate

In H1-25, committed exposures in our CRE portfolio increased by 2.3% and the rating distribution improved.

CORPORATE CENTRE – CREDIT RISK REVIEW

Committed exposures

Rating distribution

Corporate Centre committed exposures mainly comprise Sovereign exposures and Structured Products (High Quality Liquid Assets, mainly Asset Backed Securities and covered bonds) managed as part of our Eligible Liquidity Pool. These are low risk, high quality, investment grade exposures with a credit rating of 8 or 9 according to our internal rating scale (see the 'Santander UK group level – credit risk review' section).

Credit performance

For credit performance details, see the Credit performance section in Santander UK Group level - Credit risk review.

Liquidity risk

Overview

Liquidity risk is the risk that, while still being solvent, we do not have the liquid financial resources to meet our obligations when they fall due, or we can only get them at high cost.

Liquidity risk management

In H1-25, there were no significant changes in the way we manage liquidity risk as described in the 2024 Annual Report.

Liquidity risk review

In this section, we analyse our key liquidity metrics and our wholesale funding. We also provide information on asset encumbrance.

Key metrics

RFB DoLSub LCR of 153% (2024: 151%)

RFB DoLSub LCR eligible liquidity pool of £49.0bn (2024: £44.4bn)

RFB DoLSub NSFR of 136% (2024: 135%)

Wholesale funding with maturity <1 year £20.9bn (2024: £19.6bn)

LIQUIDITY RISK REVIEW

Liquidity Coverage Ratio

This table shows our LCR at 30 June 2025 and 31 December 2024.

	30 June 2025	31 December 2024
RFB DoLSub LCR ²	£bn	£bn
Eligible liquidity pool (liquidity value) ¹	48.4	43.7
Net stress outflows	(31.6)	(28.9)
Surplus	16.8	14.8
Eligible liquidity pool as a percentage of anticipated net cash flows	153 %	151 %

1. The liquidity value is calculated as applying an applicable haircut to the carrying value.
2. The RFB LCR was 159% (2024:154%).

30 June 2025 compared to 31 December 2024

Strong LCR of 153% (2024: 151%) increased largely due to higher funding issuances ahead of £4.7bn TFSME repayment due in Oct-25, £1.2bn of which was repaid in Jul-25.

LCR eligible liquidity pool

RFB DoLSub LCR eligible liquidity pool of £49.0bn (2024: £44.4bn) includes £33.2bn cash and central bank reserves (2024: £29.0bn).

30 June 2025 compared to 31 December 2024

We remained in a strong liquidity position. We held sufficient liquid resources and had adequate governance and controls in place to manage the liquidity risks arising from our business and strategy. At 30 June 2025 and 31 December 2024, the LCR significantly exceeded regulatory requirements.

RFB DoLSub Net Stable Funding Ratio (NSFR)

	30 June 2025	31 December 2024
	%	%
RFB DoLSub NSFR	136	135

30 June 2025 compared to 31 December 2024

At 30 June 2025 and 31 December 2024, the RFB DoLSub NSFR significantly exceeded regulatory requirements.

FUNDING RISK REVIEW

Our funding strategy continues to be based on maintaining a conservatively structured balance sheet and diverse sources of funding to meet the needs of our business strategy and plans. The CFO Division maintains a funding plan that complies with our Liquidity Risk Appetite (LRA) and regulatory liquidity and capital requirements.

Maturity profile of wholesale funding

This table shows our main sources of wholesale funding. It does not include securities finance agreements. The table is based on exchange rates at issue and scheduled repayments and call dates. It does not reflect the final contractual maturity of the funding.

	≤ 1 month	>1 and ≤ 3 months	>3 and ≤ 6 months	>6 and ≤ 9 months	>9 and ≤ 12 months	Sub-total ≤ 1 year	>1 and ≤ 2 years	>2 and ≤ 5 years	>5 years	Total
30 June 2025	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn	£bn
Downstreamed from Santander UK Group Holdings plc to Santander UK plc¹										
Senior unsecured	—	0.8	1.3	0.5	0.7	3.3	1.6	5.7	0.5	11.1
Subordinated liabilities and equity (incl. AT1)	—	0.2	—	0.2	—	0.4	—	1.5	1.4	3.3
	—	1.0	1.3	0.7	0.7	3.7	1.6	7.2	1.9	14.4
Other Santander UK plc										
Deposits by banks	0.4	0.4	0.3	—	—	1.1	—	—	—	1.1
Certificates of deposit and commercial paper	2.3	2.7	1.0	—	—	6.0	—	—	—	6.0
Senior unsecured	—	—	0.1	0.1	0.1	0.3	0.7	2.1	0.3	3.4
Covered bonds	—	0.1	0.1	2.8	0.8	3.8	4.4	9.2	1.7	19.1
Securitisation & structured issuance ²	—	—	0.8	—	—	0.8	0.8	3.4	—	5.0
Of which:										
– RMBS and ABS	—	—	0.8	—	—	0.8	0.8	3.4	—	5.0
TFSME	—	—	4.7	—	—	4.7	2.5	—	1.4	8.6
Subordinated liabilities	—	—	—	—	—	—	—	0.2	0.5	0.7
	2.7	3.2	7.0	2.9	0.9	16.7	8.4	14.9	3.9	43.9
Other group entities										
Securitisation & structured issuance ³	—	—	—	—	0.5	0.5	—	—	—	0.5
Total at 30 June 2025	2.7	4.2	8.3	3.6	2.1	20.9	10.0	22.1	5.8	58.8
Of which:										
– Secured	0.1	0.1	5.5	2.8	1.3	9.8	7.8	12.6	3.1	33.3
– Unsecured	2.6	4.1	2.8	0.8	0.8	11.1	2.2	9.5	2.7	25.5
Total at 31 December 2024										
	3.3	4.8	1.8	1.2	8.5	19.6	9.0	22.0	5.1	55.7
Of which:										
– Secured	0.9	0.5	1.3	0.2	7.2	10.1	6.8	14.1	2.5	33.5
– Unsecured	2.4	4.3	0.5	1.0	1.3	9.5	2.2	7.9	2.6	22.2

1. 99% of senior unsecured debt issued from Santander UK Group Holdings plc has been downstreamed to Santander UK plc as 'secondary non-preferential debt' in line with the guidelines from the Bank of England for Internal MREL.

2. Includes funding from mortgage-backed securitisation vehicles where Santander UK plc is the asset originator.

3. Includes funding from asset-backed securitisation vehicles where entities other than Santander UK plc are the asset originator.

Term issuance

In H1-25, our external term issuance (sterling equivalent) was:

	Sterling £bn	US Dollar £bn	Euro £bn	Other £bn	Total H1-25 £bn	Total H1-24 £bn
Downstreamed from Santander UK Group Holdings plc to Santander UK plc						
Senior unsecured	—	1.0	—	—	1.0	—
Subordinated debt and equity (inc. AT1)	0.5	—	—	—	0.5	0.4
	0.5	1.0	—	—	1.5	0.4
Other Santander UK plc						
Securitisations and other secured funding	1.0	—	—	—	1.0	0.8
Of which:						
– RMBS and ABS	1.0	—	—	—	1.0	
Covered bonds	1.0	—	1.7	—	2.7	4.1
Senior unsecured	—	—	1.9	—	1.9	0.2
	2.0	—	3.6	—	5.6	5.1
Other group entities						
Securitisations	—	—	—	—	—	—
Total gross issuances	2.5	1.0	3.6	—	7.1	5.5

Encumbrance**Encumbrance of customer loans and advances**

We issued securitised products to a diverse investor base through our prime mortgage-backed and other asset-backed funding programmes. We raised funding with mortgage-backed notes, both issued to third parties and retained – the latter being central bank eligible collateral for funding purposes in other Bank of England facilities. We also have a covered bond programme, under which we issue securities to investors secured by a pool of residential mortgages. For more on these programmes, see Notes 14 and 25 to the Consolidated Financial Statements in the 2024 Annual Report.

30 June 2025 compared to 31 December 2024

Our level of encumbrance from external and internal issuance of securitisations and covered bonds increased in H1-25 to £36.9bn (2024: £33.9bn). For more, see Note 14 to the Consolidated Financial Statements in the 2024 Annual Report and Note 10 to the Condensed Consolidated Interim Financial Statements.

Capital risk

Overview

Capital risk is the risk that we do not have an adequate amount or quality of capital to meet our internal business needs, regulatory requirements and market expectations.

Capital risk management

In H1-25, there were no significant changes in the way we manage capital risk as described in the 2024 Annual Report.

Capital risk review

In this section, we analyse our capital resources and key capital ratios.

Key metrics

CET1 capital ratio of 15.0% (2024: 14.9%)

Total qualifying regulatory capital of £13.7bn (2024: £13.7bn)

CAPITAL RISK REVIEW

Meeting evolving capital requirements

We target a CET1 management buffer of sufficient size to absorb volatility in CET1 deductions, capital supply and capital demand whilst remaining above the current and expected future regulatory CET1 requirement. Distribution restrictions would be expected to be applied if we were unable to meet both our minimum requirement, which consists of the Pillar 1 minimum plus Pillar 2A, the CRD IV buffers consisting of the Capital Conservation Buffer (CCB), the Countercyclical Capital Buffer (CCyB), and the Other Systemically Important Institutions Buffer (O-SII).

Key capital ratios

	30 June 2025	31 December 2024
	%	%
CET1 capital ratio	15.0	14.9
AT1	2.8	2.8
Tier 2	2.9	3.3
Total capital ratio	20.7	21.0
Total subordination available to Santander UK plc senior unsecured bondholders as a % of RWAs	20.7	21.0
	30 June 2025	30 June 2024
Return on assets - profit after tax divided by average total assets	0.20	0.22

30 June 2025 compared to 31 December 2024

CET1 capital ratio was broadly stable at 15.0%. Ongoing organic capital generation partially offset by dividends accrued.

In anticipation of the proposed acquisition of TSB by Santander UK (subject to regulatory approvals and other consents), the Board passed a resolution to cancel the dividends that were accrued in the CET1 capital ratio calculations at 30 June 2025. At 30 June 2025, the accrued dividends decreased the CET1 capital ratio by 0.4pp.

Regulatory capital resources (reviewed)

This table shows our qualifying regulatory capital:

	30 June 2025	31 December 2024
	£m	£m
CET1 capital	9,916	9,791
AT1 capital	1,860	1,860
Tier 1 capital	11,776	11,651
Tier 2 capital	1,882	2,093
Total capital¹	13,658	13,744

1. Capital resources include a transitional IFRS 9 benefit at 30 June 2025 of £nil (2024: £12.2m).

In anticipation of the proposed acquisition of TSB by Santander UK (subject to regulatory approvals and other consents), the Board passed a resolution to cancel the dividends that were accrued in the CET1 capital calculations at 30 June 2025, the impact of which is shown in the table above.

Risk-weighted assets

Total Risk-weighted assets at 30 June 2025 were £66.0bn (2024: £65.5bn), which are consistent with our regulatory filings.

Market risk

Overview

Market risk comprises banking market risk and trading market risk.

Market risk management

In H1-25, there were no significant changes in the way we manage market risk as described in the 2024 Annual Report.

Market risk review

In this section, we analyse our key banking and trading market risk metrics.

Key metrics

Net Interest Income (NII) sensitivity to +100bps was £127m and to -100bps was £(140)m (2024: £167m and £(201)m).

Economic Value of Equity (EVE) sensitivity to +100bps was £(519)m and to -100bps was £477m (2024: £(496)m and £425m).

NON-TRADED MARKET RISK REVIEW

Interest rate risk

Yield curve risk

The table below shows how our net interest income would be affected by a parallel shift (both up and down) applied instantaneously to the yield curve at 30 June 2025 and 31 December 2024. Sensitivity to parallel shifts represents the amount of risk in a way that we think is both simple and scalable.

	30 June 2025		31 December 2024	
	+100bps	-100bps	+100bps	-100bps
	£m	£m	£m	£m
NII sensitivity ¹ (reviewed)	127	(140)	167	(201)
EVE sensitivity	(519)	477	(496)	425

1. Based on modelling assumptions of repricing behaviour.

30 June 2025 compared to 31 December 2024

In H1-25, we continued to actively manage the structural position in line with rate-insensitive liabilities in order to manage interest rate risk.

NII sensitivity decreased, and EVE sensitivity increased, reflecting the reduction in non-rate sensitive liabilities relative to the structural hedge position.

TRADED MARKET RISK REVIEW

30 June 2025 compared to 31 December 2024

In H1-25, there were no significant changes to our traded market risk exposures. The Internal VaR for exposure to traded market risk at 30 June 2025 was less than £1m (2024: less than £1m).

Pension risk

Overview

Pension risk is the risk caused by our statutory contractual or other liabilities with respect to a pension scheme (whether set up for our employees or those of a related company or otherwise). It also refers to the risk that we will need to make payments or other contributions with respect to a pension scheme due to some other reason.

Pension risk management

In H1-25, there were no significant changes in the way we manage pension risk as described in the 2024 Annual Report.

Pension risk review

In this section, we give an update on key movements in pension risk profile in H1-25.

Key metrics

Funding Deficit at Risk was £810m (2024: £830m)

Funded defined benefit pension scheme accounting surplus was £527m (2024: £439m)

PENSION RISK REVIEW

30 June 2025 compared to 31 December 2024

The underlying level of risk in the Scheme reduced during H1-25, primarily driven by the continuing disposal of illiquid assets.

Risk monitoring and measurement

Our main focus is to ensure the Scheme achieves the right balance between risk and reward whilst minimising the impact on our capital and financial position. At 30 June 2025, the Funding Deficit at Risk decreased to £810m (2024: £830m), mainly due to disposals of illiquid assets noted above.

The impact from variations in the IAS 19 position on CET1 capital was not significant in H1-25. For more on the impact of our defined benefit schemes on capital, see the 'Capital risk' section.

Accounting position

The accounting position improved in H1-25. The Scheme sections in surplus had an aggregate surplus of £527m at 30 June 2025 (2024: £439m) while there was no section which had a deficit (2024: none). The overall funded position was a £527m surplus (2024: £439m surplus). A number of sections are in deficit on the funding basis agreed with the Trustee and we pay deficit contributions to those sections. We reported unfunded liabilities of £23m at 30 June 2025 (2024: £23m). A number of factors contributed to the change in position over H1-25, with the increase mainly driven by deficit contributions paid over the period. There remains considerable market uncertainty and our position could change materially over a short period.

For more on our pension schemes, including the asset allocation and our accounting assumptions, see Note 22 to the Condensed Consolidated Interim Financial Statements.

Strategic and business risk

Overview

Strategic and business risk is the risk of significant loss or underperformance against planned objectives; damage arising from strategic decisions or their poor implementation; an inability to adapt to external developments that impact the long-term interests of our key stakeholders.

Strategic and business risk management

In H1-25, there were no significant changes in the way we manage strategic and business risk as described in the 2024 Annual Report.

Strategic and business risk review

In this section, we give an update on key movements in strategic and business risk in H1-25.

STRATEGIC AND BUSINESS RISK REVIEW

30 June 2025 compared to 31 December 2024

In H1-25, we continued our transformation journey to deliver value for all our stakeholders. Our transformation is centred around three core pillars: Commercial Transformation - enhancing propositions; Operational Transformation, improving capabilities, and Cultural Transformation - emphasising high performance and customer focus.

Through our commercial transformation, we aimed to grow customer loyalty, and made strong progress toward this goal. For example, we strengthened our new build mortgage proposition to support brokers and customers with a broader range of 60-95% LTV products. Our Cahoot Sunny Day Saver Issue 5 account which launched in April 2025, helped savers capitalise on higher interest rates. We also expanded our business and corporate customer base and supported their international growth through access to our global network. Over the past six months, we managed our balance sheet prudently in a "higher for longer" interest rate environment and have now pivoted toward asset growth.

For operational transformation, we simplified and automated our processes with a sharp focus on improving customer experience and accelerating time to market. Leveraging the Banco Santander group's global platforms and technologies, we are working towards becoming a digital-first bank with a human touch. This is reflected in ongoing enhancements to OneApp which has improved customer experience, and deployment of AI virtual assistants that has led to shorter wait times at our contact centres.

We operate in an evolving environment that impacts both us and our stakeholders. We continued to monitor geopolitical factors (e.g. trade tariffs and ongoing conflicts) and UK macroeconomic trends (e.g., employer National Insurance tax changes, persistent inflation, and sustained high interest rates) to take timely and appropriate actions. Competitive pressures persisted in H1-25, with renewed interest in mergers and acquisitions activity, seen through several significant transactions in the UK banking sector. Delivery of our transformation remained a key focus to provide value in an ever-evolving external environment.

Our customers remained at the heart of everything we do. We continued to prioritise their needs, demonstrating our commitment to Consumer Duty and to delivering good outcomes across the business. We won awards for 'Best Digital Financial Inclusion Initiative' for OneApp, 'Universal Design' for OneApp, and for our business app. We are also one of only three banks offering British Sign Language translations through our partnership with Signly.

Encouragingly, the regulatory environment appears to be improving. The FCA's recent proposals to ease mortgage rules suggest a more supportive outlook for UK banks and the wider economy, while the PRA is exploring reforms to ring-fencing rules that could enhance operational and strategic flexibility for the sector.

We remained committed to delivering good customer outcomes, enhancing efficiency and building a responsible and sustainable business. This will enable us to adapt to evolving customer needs and deliver improved long-term returns.

Reputational risk

Overview

Reputational risk is the risk of damage to the way our reputation and brand are perceived by the public, clients, government, colleagues, investors, or any other interested party.

Reputational risk management

In H1-25, there were no significant changes in the way we manage reputational risk as described in the 2024 Annual Report.

Reputational risk review

In this section, we provide an update on key movements in reputational risk in H1-25.

REPUTATIONAL RISK REVIEW

30 June 2025 compared to 31 December 2024

In H1-25, our key reputational risks arose from rumours in the media about a potential sale of Santander UK which was addressed by Banco Santander who reaffirmed the importance of its presence in the UK market.

The economic environment presented challenges to a number of our customers. We continued to regularly and proactively share information with key external stakeholders on actions taken and support available to customers, colleagues and communities.

Changes to our branch network announced in March 2025 generated considerable media coverage and questions from affected MPs. We engaged fully with the media and relevant MPs to explain the rationale behind the decisions and how we will be supporting customers through continued investment in the network, digital, chat and telephone banking services, enhanced by Community Bankers, Work Cafés and our part in banking hubs.

In addition, we engaged with the media as legal and regulatory developments with respect to historical motor finance commission payments generated media coverage.

Santander UK has continued to engage with the Government over potential reforms to the regulatory framework and how the banking sector can support growth in the UK economy.

Operational risk

Overview

Operational risk is the risk of loss due to inadequate or failed internal processes, people and systems, or external events.

Operational risk management

In H1-25, we introduced a refreshed Non-Financial Risk taxonomy to further align with industry reporting and therefore some sub-risk types may differ from the 2024 Annual Report. There were no significant changes in the way we manage operational risk as described in the 2024 Annual Report.

Operational risk review

In this section, we give an update on key movements in operational risk in H1-25.

OPERATIONAL RISK REVIEW

30 June 2025 compared to 31 December 2024

Operational risk event losses

In H1-25, losses remained within our risk appetite. We did not experience any material (greater than £10m) operational risk losses, with the exception of overall fraud losses. We continued to maintain provisions to cover customer remediation programmes and their associated costs.

Operational Resilience

We continued to mature our frameworks and capabilities, confirming their compliance with Operational Resilience regulatory requirements through the Board Self-Assessment, which went live at the end of Q1-25. We also progressed our assessment of the resilience of our Important Business Services, applying a broad range of severe but plausible disruption scenarios, including successful cyber-attack and loss of third party scenarios. These scenarios were designed to ensure that our contingency and recovery strategies were effective in minimising harm to our customers, any risk to the safety and soundness of the firm or to the orderly functioning or stability to the UK market. We continued to invest in strategic programmes that will further strengthen our resilience position, in particular across our IT estate.

Cybersecurity

We continued to enhance our threat prevention controls and test our business area recovery plans against a range of scenarios. We continued to see increasing ransomware attacks across all sectors, driven by compromises in supply chain tools, and we expect this trend to remain. We continued to invest in skills and resources to manage cybersecurity risks, and monitor cybersecurity threats, including from the geopolitical environment. In H1-25 we did not experience material information security or cyber incidents, however, as any other organisation, we remain exposed to the threat of attack and the possibility of breaches.

Data Management

In H1-25, we continued to monitor and mitigate data risk through enhanced governance structures and processes. We remained focused on building a strong data foundation for the future by prioritising the critical data universe. This was supported by a new operating model including business process ownership with enhanced focus on end-to-end controls. Our multiyear data programme delivered in line with the data strategy driven by the Chief Data Officer, with a renewed focus on improving the quality and architecture of the key data underpinning our critical business and regulatory processes.

IT

Over the past three years, we made significant progress in addressing IT risks through a programme of remediation activities. In H1-25, we achieved further improvements in reducing IT related incidents and further reducing technology obsolescence. As part of our strategy, we also leveraged the Banco Santander Group provided technology services to simplify our IT estate and drive operational efficiencies.

Legal

Our legal risk profile remained heightened but broadly stable in H1-25, reflecting the number and value of legal risks that we managed, but has deteriorated since 30 June 2025. The Santander UK group's exposure to legal risk is principally driven by the material litigation matters outlined in Note 24 - Contingent Liabilities and Commitments, and Note 21 - Provisions. Since 30 June 2025 a judgment in the large-scale complex PPI related litigation brought by AXA was handed down by the High Court on 25 July 2025 and the Supreme Court handed down its judgment in the appeal of the Court of Appeal's decision in Hopcraft, Wrench and Johnson related to motor finance commission litigation. The impact and implications of these decisions for Santander UK are outlined in Notes 24 and 21. There were no material developments in H1-25 in relation to the German criminal and tax investigation relating to historical dividend tax arbitrage transactions. We continued to monitor and manage our legal risk in relation to thematic Court actions and FOS complaints related to fraud, mortgages and unaffordable lending, including a judicial review of a FOS decision on the scope of its jurisdiction to consider and award redress in relation to alleged acts and omissions more than 6 years prior to the date of the complaint. While litigated PPI claim volumes remained stable, we continued successfully to respond to attempts by claimant law firms to re-open cases subject to the FCA redress regime for PPI complaints. The legal and regulatory environment in which the Santander UK group business operates continues to evolve and we are evaluating and responding to that change, including the Employment Rights Bill, the Data (Use and Access) Act 2025, the implementation of failure to prevent fraud offence under the Economic Crime and Corporate Transparency Act 2024, and the HM Treasury consultation on changes to the Consumer Credit Act 1974.

Third party suppliers

We continued to rely extensively on third parties for a range of goods and services, provided by both Banco Santander and external suppliers. In H1-25, we continuously monitored our suppliers against a set of controls and metrics to manage our risk exposure.

Transformation and change

In H1-25, we continued to simplify, digitise processes and customer journeys, reduce costs, extend internal capabilities and ensure a resilient operating model as part of our ongoing transformation. We focused on ensuring transformation and change is safely and sustainably transitioned into our business without having an impact on our risk profile underpinning strategic decisions.

Economic crime risk

Overview

In H1-25, we introduced Economic crime risk as the collective term used for Financial Crime (FC) risk and Fraud risk. FC risk is the risk that we use to further FC, including money laundering, terrorist financing, sanctions evasion, bribery and corruption, and the facilitation of tax evasion. Fraud risk is the risk associated with attempted or successful fraud being committed against the RFB, a customer or a third party.

Economic crime risk management

In H1-25, there were no significant changes in the way we manage economic crime risk as described in the 2024 Annual Report.

Economic crime risk review

In this section, we give an update on key developments in economic crime risk in H1-25.

ECONOMIC CRIME RISK REVIEW

30 June 2025 compared to 31 December 2024

Financial Crime

We take our FC responsibilities extremely seriously. Protecting the communities we serve from the social and economic impacts of FC remains a top priority. The FC landscape continues to be complex, with evolving regulatory and legal requirements, geopolitical factors and ever-changing criminal methods influencing the risks we face. In H1-25 we:

- Continued maturing our FC oversight capabilities and our FC Centre of Excellence operations, to further integrate FC risk management operations across the business.
- Maintained the Board and senior management's focus on the management of FC risk as one of our top priorities, including through the Executive Economic Crime Committee.
- Updated our FC policies and standards to reflect the latest external requirements and best practice, and to align with the Banco Santander group policy requirements. We continue to support business areas with implementation guidance.
- Enhanced our screening systems and controls, improving control coverage and accelerating risk mitigation.
- Continued to enhance and digitise customer due diligence processes for new and existing customers.
- Shared best practice with the wider Banco Santander group to collaborate and explore opportunities to leverage platforms and technologies.
- Played a key role in a wide variety of industry association hosted forums, actively engaging with our peers on best practice, benchmarking and other efforts that boost our FC compliance programme.
- Continued to play an active role across the public-private partnerships, working closely with government, trade bodies and industry on issues that may impact our FC compliance capabilities. This included extensive work on ongoing HM Treasury consultations on the Money Laundering Regulations and AML Supervisory Reform, and various Financial Action Task Force consultations.
- Took part in external engagements in relation to international anti-corruption and ongoing government initiatives including the upcoming Anti-Corruption Strategy 2025 and the 2026 Countering Illicit Finance Summit, and operational initiatives focused on Santander UK's day-to-day anti-fraud prevention efforts.
- Continued engaging externally on critical strategic public sector documents, such as the ongoing implementation of the Economic Crime Plan 2 and Fraud Strategy, and ongoing work on system prioritisation and an economic crime data strategy.

Fraud

Fraud risk losses remained a material driver of our operational risk loss position, in line with the wider UK financial services industry. Social engineering techniques used by fraudsters are a significant threat to customers and are outside of our direct control. We focus on preventative measures in response to increasing fraud attacks and protecting customers from harm. In H1-25 we:

- Enhanced our preventative capabilities and our controls further, including new tools to identify fraud in our digital channels using behaviour biometrics.
- Continued to see that Debit and Credit Card Fraud and APP fraud remained our most significant fraud types, now dominated by social engineering.
- Maintained focus on customer education, with a key part of our strategy including presenting customers with tailored questions and warnings specific to their payment journey.
- Launched a quarterly 'ScamTracker' for media and local government usage to highlight the scale and nature of fraud currently impacting the UK.

Model risk

Overview

Model risk is the risk that the predictions from models may be inaccurate, causing sub-optimal decisions to be made; or that a model may be used inappropriately. These potential adverse consequences can lead to reputational damage, regulatory non-compliance, a deterioration in prudential position, or financial losses.

Model risk management

In H1-25, there were no significant changes in the way we manage model risk as described in the 2024 Annual Report.

Model risk review

In this section, we give an update on key developments in model risk in H1-25.

MODEL RISK REVIEW

30 June 2025 compared to 31 December 2024

We maintained a risk-based approach to management and control, focusing on model monitoring and independent reviews of our more material models, such as those for credit losses and those with defined regulatory standards.

We continued work to fully embed requirements relating to the regulations introduced by the PRA which came into effect in 2024 (Supervisory Statement SS1/23) that increased focus on model risk management across the industry. We continued developing our regulatory model suite in line with supervisory expectations, focusing on capital adequacy to reflect the most recent and accurate data. Following the 2024 implementation of impairment models for mortgages and CCB, we shifted our focus to developing new models for the unsecured retail portfolio to embed long standing adjustments to the ECL into models.

As part of our ESG commitment and the overall industry focus, we continued to evolve our internal risk models that consider climate change risk factors with longer forecast horizons. We increased internal climate change risk expertise to reduce reliance on our external providers to future proof capabilities for future regulation.

As the use of AI tools is increasing within the industry, we continued to develop a robust control environment to support these tools.

Compliance risk

Overview

We manage the compliance risk (previously known as conduct and regulatory risk) types in one framework. Compliance risk also includes data privacy and people risk.

Compliance risk management

In H1-25, we introduced a refreshed Non-Financial Risk taxonomy to further align with industry reporting and therefore some sub-risk types may differ from the 2024 Annual Report. There were no significant changes in the way we manage compliance risk as described in the 2024 Annual Report.

Compliance risk review

In this section, we give an update on key developments in compliance risk in H1-25.

COMPLIANCE RISK REVIEW

30 June 2025 compared to 31 December 2024

Our customers remained at the centre of our culture and purpose and we continued to monitor and regularly review their experiences to ensure they were receiving good outcomes:

Conduct and Consumer Duty

We continued to monitor developments with respect to historical motor finance commission payments. We remain committed to our Consumer Duty (CD) regulations by continuing to ensure our risk tools and processes focus on the provision of good customer outcomes. In addition, through amendments to our risk taxonomy we have taken steps to reinforce the requirement for Conduct and CD to be considered throughout all risk types and business activities.

Customer and client protection

- In H1-25 we delivered a number of enhancements to our products and services across business and support areas to ensure we deliver good customer outcomes. These included improving, simplifying and digitising customer journeys, and adjusting fees and charges offering fair value to our customers.
- We announced changes as part of our Branch transformation programme, which reflect how customers bank with us. Through these changes, we continued to ensure customers receive the right support.
- We invested in customer communication channels, including our branch network, Work Cafés and community bankers, digital chat and telephone banking services.
- We actively participated in schemes to ensure the long-term future of access to cash, including supporting the set-up of shared banking hubs and wider engagement with LINK and industry partners.
- We continued to proactively contact customers who may be at risk of experiencing early signs of financial stress, to try and help them avoid longer-term financial difficulty by referring them to internal and external sources of assistance, alongside ongoing customer engagement and support plans.
- We enhanced our customer outcome monitoring and customer testing to strengthen our ability to identify and report any areas of potential harm, poor outcomes or customer experiences. We ensured that timely decisions and actions are taken.

Compliance standards

- We continued to maintain open and regular dialogue with regulators and continued to engage with policy makers to ensure the UK regulatory regime enabled us to better support our customers and deliver economic growth.
- We are committed to adhering to our regulatory requirements, including maintaining systems and controls. Where we identified instances of non-compliance, we are taking timely action to resolve this.

Data privacy and protection

We remain committed to protecting the personal data we collect and use, and respecting the data protection rights of our customers, our people and others associated with us. Our data protection policy and processes reflect current data protection laws and regulations, and all of our stakeholders who we share personal data with are required to comply with them.

People

People risk continued to be impacted by our ongoing transformation. We continued to adapt and respond to these risks, including those associated with changes to our site strategy and the move to increased office attendance. Wellbeing-related absence remained at a steady state, and attrition continued to trend downwards. We continued to evolve our Employee Value Proposition to respond to the needs of our multi-generational workforce, including the introduction of free health assessments and financial coaching for all colleagues.

Accounting position

For more on our provisions, see Note 21 to the Condensed Consolidated Interim Financial Statements. For more on our contingent liabilities, see Note 24 to the Condensed Consolidated Interim Financial Statements.

Financial statements

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Independent review report to Santander UK plc

Report on the condensed consolidated interim financial statements

Our conclusion

We have reviewed Santander UK plc's condensed consolidated interim financial statements (the "interim financial statements") in the Half Yearly Financial Report 2025 of Santander UK plc for the 6 month period ended 30 June 2025 (the "period").

Based on our review, nothing has come to our attention that causes us to believe that the interim financial statements are not prepared, in all material respects, in accordance with UK adopted International Accounting Standard 34, 'Interim Financial Reporting', IAS 34 'Interim Financial Reporting' as issued by the International Accounting Standards Board (IASB) and the Disclosure Guidance and Transparency Rules sourcebook of the United Kingdom's Financial Conduct Authority.

The interim financial statements comprise:

- the Condensed Consolidated Balance Sheet as at 30 June 2025;
- the Condensed Consolidated Income Statement and the Condensed Consolidated Statement of Comprehensive Income for the period then ended;
- the Condensed Consolidated Cash Flow Statement for the period then ended;
- the Condensed Consolidated Statement of Changes in Equity for the period then ended; and
- the explanatory notes to the interim financial statements¹.

The interim financial statements included in the Half Yearly Financial Report 2025 of Santander UK plc have been prepared in accordance with UK adopted International Accounting Standard 34, 'Interim Financial Reporting', IAS 34 'Interim Financial Reporting' as issued by the International Accounting Standards Board (IASB) and the Disclosure Guidance and Transparency Rules sourcebook of the United Kingdom's Financial Conduct Authority.

Basis for conclusion

We conducted our review in accordance with International Standard on Review Engagements (UK) 2410, 'Review of Interim Financial Information Performed by the Independent Auditor of the Entity' issued by the Financial Reporting Council for use in the United Kingdom ("ISRE (UK) 2410"). A review of interim financial information consists of making enquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures.

A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing (UK) and, consequently, does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

We have read the other information contained in the Half Yearly Financial Report 2025 and considered whether it contains any apparent misstatements or material inconsistencies with the information in the interim financial statements.

Conclusions relating to going concern

Based on our review procedures, which are less extensive than those performed in an audit as described in the Basis for conclusion section of this report, nothing has come to our attention to suggest that the directors have inappropriately adopted the going concern basis of accounting or that the directors have identified material uncertainties relating to going concern that are not appropriately disclosed. This conclusion is based on the review procedures performed in accordance with ISRE (UK) 2410. However, future events or conditions may cause the group to cease to continue as a going concern.

Responsibilities for the interim financial statements and the review

Our responsibilities and those of the directors

The Half Yearly Financial Report 2025, including the interim financial statements, is the responsibility of, and has been approved by the directors. The directors are responsible for preparing the Half Yearly Financial Report 2025 in accordance with the Disclosure Guidance and Transparency Rules sourcebook of the United Kingdom's Financial Conduct Authority. In preparing the Half Yearly Financial Report 2025, including the interim financial statements, the directors are responsible for assessing the group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the group or to cease operations, or have no realistic alternative but to do so.

Our responsibility is to express a conclusion on the interim financial statements in the Half Yearly Financial Report 2025 based on our review. Our conclusion, including our Conclusions relating to going concern, is based on procedures that are less extensive than audit procedures, as described in the Basis for conclusion paragraph of this report. This report, including the conclusion, has been prepared for and only for the company for the purpose of complying with the Disclosure Guidance and Transparency Rules sourcebook of the United Kingdom's Financial Conduct Authority and for no other purpose. We do not, in giving this conclusion, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

PricewaterhouseCoopers LLP
Chartered Accountants
London
28 August 2025

1. Certain notes to the interim financial statements have been presented elsewhere in the Half Yearly Financial Report 2025, rather than in the notes to the interim financial statements. These are cross-referenced from the financial statements and are identified as '(Reviewed)'. The relevant disclosures are included in the 'Risk review' section.

Condensed Consolidated Income Statement (unaudited)

For the half year to

	Notes	30 June 2025 £m	30 June 2024 £m
Interest and similar income		5,780	6,279
Interest expense and similar charges		(3,586)	(4,175)
Net interest income		2,194	2,104
Fee and commission income		363	370
Fee and commission expense		(219)	(242)
Net fee and commission income		144	128
Other operating income		13	63
Total operating income		2,351	2,295
Operating expenses before credit impairment charges, provisions and charges	3	(1,252)	(1,279)
Credit impairment charges	4	(105)	(61)
Provisions for other liabilities and charges	4	(248)	(142)
Total credit impairment charges, provisions and charges		(353)	(203)
Profit before tax		746	813
Tax on profit	5	(195)	(213)
Profit after tax attributable to equity holders of the parent		551	600

The accompanying Notes to the Financial Statements form an integral part of these Condensed Consolidated Interim Financial Statements.

Condensed Consolidated Statement of Comprehensive Income (unaudited)

For the half year to

	Notes	30 June 2025 £m	30 June 2024 £m
Profit after tax attributable to equity holders of the parent		551	600
Other comprehensive income/(expense) that may be reclassified to profit or loss subsequently:			
Movement in fair value reserve (debt instruments):			
- Change in fair value		46	(29)
- Income statement transfers		(37)	39
- Taxation		(3)	(3)
		6	7
Cash flow hedges:			
- Effective portion of changes in fair value		(130)	(412)
- Income statement transfers		755	72
- Taxation		(175)	95
		450	(245)
Net other comprehensive income/(expense) that may be reclassified to profit or loss subsequently		456	(238)
Other comprehensive income/(expense) that will not be reclassified to profit or loss subsequently:			
Pension remeasurement:			
- Change in fair value	22	2	(159)
- Taxation		(1)	45
		1	(114)
Own credit adjustment:			
- Change in fair value		4	(11)
- Taxation		(1)	3
		3	(8)
Net other comprehensive income/(expense) that will not be reclassified to profit or loss subsequently		4	(122)
Total other comprehensive income/(expense) net of tax		460	(360)
Total comprehensive income attributable to equity holders of the parent		1,011	240

The accompanying Notes to the Financial Statements form an integral part of these Condensed Consolidated Interim Financial Statements.

Condensed Consolidated Balance Sheet (unaudited)

At 30 June 2025

	Notes	30 June 2025 £m	31 December 2024 £m
Assets			
Cash and balances at central banks		34,201	29,881
Derivative financial instruments	7	787	1,204
Other financial assets at fair value through profit or loss	8	124	136
Loans and advances to banks		1,411	1,032
Loans and advances to customers	9	200,228	199,408
Reverse repurchase agreements - non-trading	11	11,405	10,338
Other financial assets at amortised cost	12	3,718	3,408
Macro hedge of interest rate risk		(208)	(738)
Financial assets at fair value through other comprehensive income		7,381	9,040
Interests in other entities		315	289
Intangible assets	14	1,520	1,539
Property, plant and equipment	15	1,508	1,563
Current tax assets		354	506
Retirement benefit assets	22	527	439
Other assets		2,343	1,887
Assets held for sale	29	20	12
Total assets		265,634	259,944
Liabilities			
Deposits by banks	16	11,907	13,993
Deposits by customers	17	181,546	180,967
Repurchase agreements - non-trading	18	7,590	8,617
Derivative financial instruments	7	1,133	702
Other financial liabilities at fair value through profit or loss	19	1,061	1,055
Debt securities in issue	20	42,202	35,673
Macro hedge of interest rate risk		76	47
Other liabilities		1,959	1,852
Provisions	21	639	611
Deferred tax liabilities		433	246
Retirement benefit obligations	22	23	23
Subordinated liabilities	23	2,348	2,385
Total liabilities		250,917	246,171
Equity			
Share capital		3,105	3,105
Share premium		5,620	5,620
Other equity instruments	25	1,860	1,860
Other reserves		123	(333)
Retained earnings		4,009	3,521
Total equity		14,717	13,773
Total liabilities and equity		265,634	259,944

The accompanying Notes to the Financial Statements form an integral part of these Condensed Consolidated Interim Financial Statements.

The Financial Statements were approved and authorised for issue by the Board on 28 August 2025 and signed on its behalf by:

Mike Regnier

Chief Executive Officer

Angel Santodomingo

Chief Financial Officer

Company Registered Number: 02294747

Condensed Consolidated Cash Flow Statement (unaudited)

For the half year to

	Notes	30 June 2025 £m	30 June 2024 £m
Cash flows from operating activities			
Profit before tax		746	813
Adjustments for:			
Non-cash items included in profit		440	327
Change in operating assets		(2,252)	2,063
Change in operating liabilities		(124)	(10,935)
Corporation taxes paid		(23)	(171)
Effects of exchange rate differences		(781)	154
Net cash flows from operating activities		(1,994)	(7,749)
Cash flows from investing activities			
Purchase of property, plant and equipment and intangible assets		(205)	(176)
Proceeds from sale of property, plant and equipment and intangible assets		96	91
Purchase of financial assets at amortised cost and financial assets at FVOCI		(1,430)	(7,017)
Proceeds from sale and redemption of financial assets at amortised cost and financial assets at FVOCI		2,832	4,875
Net cash flows from investing activities		1,293	(2,227)
Cash flows from financing activities			
Issue of other equity instruments		500	400
Issue of debt securities and subordinated notes		6,859	5,135
Issuance costs of debt securities and subordinated notes		(14)	(14)
Repayment of debt securities and subordinated notes		(1,565)	(4,791)
Repurchase of other equity instruments		(500)	(500)
Dividends paid on ordinary shares	6	-	(554)
Dividends paid on preference shares and other equity instruments		(67)	(66)
Principal elements of lease payments		(12)	(20)
Net cash flows from financing activities		5,201	(410)
Change in cash and cash equivalents		4,500	(10,386)
Cash and cash equivalents at beginning of the period		29,181	36,781
Effects of exchange rate changes on cash and cash equivalents		(28)	9
Cash and cash equivalents at the end of the period		33,653	26,404
Cash and cash equivalents consist of:			
Cash and balances at central banks		34,201	26,875
Less: restricted balances		(1,420)	(1,330)
		32,781	25,545
Other cash equivalents: Loans and advances to banks - non-trading		872	859
Cash and cash equivalents at the end of the period		33,653	26,404

The accompanying Notes to the Financial Statements form an integral part of these Condensed Consolidated Interim Financial Statements.

Condensed Consolidated Statement of Changes in Equity (unaudited)

For the half year to

	Share capital	Share premium	Other equity instruments	Fair value	Other reserves			Total
	£m	£m	£m	£m	Cash flow hedging	Currency translation	Retained earnings	£m
At 1 January 2025	3,105	5,620	1,860	(17)	(317)	1	3,521	13,773
Profit after tax attributable to equity holders of the parent	–	–	–	–	–	–	551	551
Other comprehensive income, net of tax:								
- Fair value reserve (debt instruments)	–	–	–	6	–	–	–	6
- Cash flow hedges	–	–	–	–	450	–	–	450
- Pension remeasurement	–	–	–	–	–	–	1	1
- Own credit adjustment	–	–	–	–	–	–	3	3
Total other comprehensive income	–	–	–	6	450	–	4	460
Total comprehensive income	–	–	–	6	450	–	555	1,011
Issue of other equity instruments	–	–	500	–	–	–	–	500
Repurchase of other equity instruments	–	–	(500)	–	–	–	–	(500)
Dividends on preference shares and other equity instruments	–	–	–	–	–	–	(67)	(67)
At 30 June 2025	3,105	5,620	1,860	(11)	133	1	4,009	14,717
At 1 January 2024	3,105	5,620	1,956	(6)	(348)	1	4,295	14,623
Profit after tax attributable to equity holders of the parent	–	–	–	–	–	–	600	600
Other comprehensive income/(expense), net of tax:								
- Fair value reserve (debt instruments)	–	–	–	7	–	–	–	7
- Cash flow hedges	–	–	–	–	(245)	–	–	(245)
- Pension remeasurement	–	–	–	–	–	–	(114)	(114)
- Own credit adjustment	–	–	–	–	–	–	(8)	(8)
Total other comprehensive income/(expense)	–	–	–	7	(245)	–	(122)	(360)
Total comprehensive income/(expense)	–	–	–	7	(245)	–	478	240
Issue of other equity instruments	–	–	400	–	–	–	–	400
Repurchase of other equity instruments	–	–	(496)	–	–	–	(4)	(500)
Dividends on ordinary shares	–	–	–	–	–	–	(554)	(554)
Dividends on preference shares and other equity instruments	–	–	–	–	–	–	(66)	(66)
At 30 June 2024	3,105	5,620	1,860	1	(593)	1	4,149	14,143

The accompanying Notes to the Financial Statements form an integral part of these Condensed Consolidated Interim Financial Statements.

1. ACCOUNTING POLICIES

The financial information in these Condensed Consolidated Interim Financial Statements is unaudited and does not constitute statutory accounts as defined in section 434 of the UK Companies Act 2006. Santander UK plc is a public company, limited by shares and incorporated and registered in England and Wales having a registered office at 2 Triton Square, Regent's Place, London, NW1 3AN. Statutory accounts for the year ended 31 December 2024 have been delivered to the Registrar of Companies.

The Condensed Consolidated Interim Financial Statements reflect all adjustments that, in the opinion of management, are necessary for a fair statement of the results of operations for the interim period. All such adjustments to the financial information are of a normal, recurring nature. Because the results from common banking activities are so closely related and responsive to changes in market conditions, the results for any interim period are not necessarily indicative of the results that can be expected for the year.

The Condensed Consolidated Interim Financial Statements have been prepared in accordance with International Accounting Standard IAS 34 'Interim Financial Reporting' as adopted by the UK and IAS 34 'Interim Financial Reporting' as issued by the International Accounting Standards Board (IASB), and the Disclosure Guidance and Transparency Rules sourcebook of the UK's Financial Conduct Authority (FCA). They do not include all the information and disclosures normally required for full annual financial statements and should be read in conjunction with the Consolidated Financial Statements of Santander UK plc (the Company) and its subsidiaries (collectively Santander UK or the Santander UK group) for the year ended 31 December 2024 which were prepared in accordance with UK-adopted International Accounting Standards (IAS). Those consolidated financial statements were also prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the IASB, including interpretations issued by the IFRS Interpretations Committee, as there were no applicable differences from IFRS as issued by the IASB for the periods presented.

The same accounting policies and methods of computation are followed in these Condensed Consolidated Interim Financial Statements as were applied in the Santander UK group's 2024 Annual Report.

Change in accounting policy

In 2024, Santander UK voluntarily changed its accounting policy to remove reverse repurchase agreements (reverse repos) from being treated as cash equivalents under IAS 7 for the purposes of the cash flow statement. This change provides reliable and more relevant information to users of the financial statements where the bank is using reverse repos as an investment instrument to manage net interest income and operational liquidity rather than as cash equivalents. The change in accounting policy has no effect on any other primary financial statements, income statement metrics, key indicators, liquidity ratios, or maturity and offsetting disclosures. This change aligns Santander UK's accounting policy on the treatment of reverse repos under IAS 7 with the policy applied by its ultimate parent, Banco Santander SA. The impact of the change on prior periods is set out below:

	Balance before change	(Decrease)/ increase	Balance after change
30 June 2024	£m	£m	£m
Cash and cash equivalents at beginning of the period	42,502	(5,721)	36,781
Cash and cash equivalents at the end of the period	34,800	(8,396)	26,404
Effects of exchange rate changes on cash and cash equivalents	(14)	23	9
Net change in operating assets and liabilities:			
Change in operating assets	4,724	(2,661)	2,063
Change in operating liabilities	(10,898)	(37)	(10,935)
Net cash flows from operating activities	(5,051)	(2,698)	(7,749)

The value of reverse repo transactions at 30 June 2025 no longer included as cash and cash equivalents was £10,393m.

Presentation of information

Certain disclosures have been presented in the Risk review in the Half Yearly Financial Report 2025, rather than in the Notes to the Condensed Consolidated Interim Financial Statements. These tables are marked as '(reviewed)' as follows:

- Credit risk: Sensitivity of ECL allowance to economic scenarios and weights
- Credit risk: Movement in total exposures and the corresponding ECL in the Santander UK group level section
- Capital risk: Regulatory capital resources
- Market risk: NII sensitivity.

Recent accounting developments

The Santander UK group has applied the following amendment for the first time for their reporting period commencing 1 January 2025:

- Effective from 1 January 2025, Santander UK has adopted the IASB's amendment to IAS 21 which helps entities determine whether a currency is exchangeable into another currency, and which spot exchange rate to use when it is not. The amendments did not have a material impact on Santander UK's operations or financial statements.

Future accounting developments

The IASB issued the following new/amended accounting standards which are not yet mandatory for reporting periods commencing 1 January 2025:

- Effective 1 January 2026: 'Amendments to the Classification and Measurement of Financial Instruments' (Amendments to IFRS 9 'Financial Instruments' and IFRS 7 'Financial Instruments: Disclosures') – the amendments set out changes to settling financial liabilities using an electronic payment system, assessing contractual cash flow characteristics of financial assets including those with environmental, social and governance (ESG)-linked features and requiring additional disclosures for certain financial instruments. The amendments were endorsed for use in the UK on 15 April 2025. The Santander UK group has chosen not to early adopt the amendments.
- Effective 1 January 2027: IFRS 18 'Presentation and Disclosure in Financial Statements' – the new standard will replace IAS 1 'Presentation of Financial Statements' and introduces changes to the categories for classifying income and expenses and subtotals presented in the income statement and new or amended disclosures in respect of management-defined performance measures and specified expenses by nature. IFRS 18 has not yet been endorsed by the IASB for use in the UK.

The Santander UK group will assess the new/amended accounting standards to determine their potential impacts on the financial statements when they become effective or if they are otherwise early adopted when available.

Going concern

In light of geopolitical and economic uncertainty, the Directors updated their going concern assessment in preparing these Condensed Consolidated Interim Financial Statements. In making their going concern assessment, the Directors considered a wide range of information that included Santander UK's long term business and strategic plans, forecasts and projections, estimated capital, funding and liquidity requirements, contingent liabilities and the reasonably possible changes in trading performance arising from potential economic, market and product developments.

After making enquiries, the Directors have a reasonable expectation that Santander UK has adequate resources to continue in operational existence for at least twelve months from the date of this report and, therefore, having reassessed the principal risks and uncertainties, the Directors consider it appropriate for the Condensed Consolidated Interim Financial Statements to be prepared on a going concern basis.

Critical judgements and accounting estimates

The preparation of Santander UK's Condensed Consolidated Financial Statements in accordance with IAS 34 requires management to make judgements and assumptions in applying the accounting policies that affect the reported amounts of assets, liabilities, income and expenses. Due to the inherent uncertainty in making estimates, actual results reported in future periods may be based on amounts which differ from those estimates. Estimates, judgements and assumptions are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Management has considered the impact of developments in principal risks and uncertainties, as set out in the Risk review, on critical judgements and accounting estimates.

The significant judgements, apart from those involving estimation, made by management in applying Santander UK's accounting policies in these Condensed Consolidated Interim Financial Statements (key judgements) and the key sources of estimation uncertainty that may have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next financial year (key estimates), which together are considered critical to Santander UK's results and financial position, are as follows:

a) Credit impairment allowance

The application of the ECL impairment methodology for calculating credit impairment allowances is highly susceptible to change from period to period. The methodology requires management to make judgemental assumptions in determining the estimates. Any significant difference between the estimated amounts and actual amounts could have a material impact on the future financial results and financial condition.

Key judgements	<ul style="list-style-type: none"> – Establishing the criteria for a significant increase in credit risk (SICR) and, for corporate borrowers, internal credit risk rating – Determining the need for any judgemental adjustments
Key estimates	<ul style="list-style-type: none"> – Forward-looking multiple economic scenario assumptions – Probability weights assigned to multiple economic scenarios – Expected future cash flows for individually assessed Stage 3 corporate exposures – Collateral valuations of individually assessed Stage 3 corporate exposures

There are no significant changes in these key judgements and estimates to the 'Critical judgements and accounting estimates applied in calculating ECL' in the 'Credit risk – credit risk management' section of the Risk review in the 2024 Annual Report.

Sensitivity of ECL allowance

For detailed disclosures, see 'Sensitivity of ECL allowance' in the 'Credit risk – credit risk management' section of the Risk review.

b) Provisions and contingent liabilities

Key judgements	<ul style="list-style-type: none"> – Determining whether a present obligation exists – Determining the likely outcome of future legal decisions
Key estimates	<ul style="list-style-type: none"> – Probability, timing, nature and amount of any outflows that may arise from past events

Included in Litigation and other regulatory provisions in Note 21 are amounts in respect of management's best estimates of liability relating to a legal dispute regarding allocation of responsibility for a specific PPI portfolio of complaints, the historical use of discretionary commission arrangements by Santander Consumer (UK) plc, a legacy tax issue from 2018 and Plevin related litigation. This Note also includes property and redundancy provisions relating to the transformation of our branch network. Note 24 provides disclosure relating to ongoing factual issues and reviews that could impact the timing and amount of any outflows. It includes disclosure relating to an investigation in relation to the historical involvement of Santander UK plc, Santander Financial Services plc and Cater Allen International Limited (all subsidiaries of Santander UK Group Holdings plc) in German dividend tax arbitrage transactions. It also includes disclosure relating to the historical use of discretionary commission arrangements by Santander Consumer (UK) plc.

These judgements are based on the specific facts available and often require specialist professional advice. There can be a wide range of possible outcomes and uncertainties, particularly in relation to legal actions, and regulatory and consumer credit matters. As a result, it is often not possible to make reliable estimates of the likelihood and amount of any potential outflows, or to calculate any resulting sensitivities. For more on each of these key judgements and estimates, see Notes 21 and 24.

c) Retirement benefit plans

Key judgements	<ul style="list-style-type: none"> – Setting the criteria for constructing the corporate bond yield curve used to determine the discount rate – Determining the methodology for setting the inflation assumption
Key estimates	<ul style="list-style-type: none"> – Discount rate applied to future cash flows – Rate of price inflation – Expected lifetime of the schemes' members – Valuation of pension fund assets whose values are not based on market observable data

For more on each of these key judgements and estimates, see Note 22.

Sensitivity of defined benefit pension scheme estimates

For detailed disclosures, see 'Actuarial assumption sensitivities' in Note 22.

The Scheme is invested in certain assets whose values are not based on market observable data, such as investments in private equity funds and property. Due diligence has been conducted to confirm that the values obtained in respect of these assets represent fair value. Given the nature of these investments, we are unable to prepare sensitivities on how their values could vary as market conditions or other variables change.

d) Goodwill

Key judgement:	<ul style="list-style-type: none"> – Determining the basis of goodwill impairment testing methodology, including the need for planning assumptions and internal capital allocations
Key estimates:	<ul style="list-style-type: none"> – Forecast cash flows for cash generating units – Discount rates which factor in risk-free rates and applicable risk premiums <p>All of these variables are subject to fluctuations in external market rates and economic conditions beyond management's control</p>

For more on each of these key judgements and estimates, see Note 14.

Sensitivity of goodwill

There have been no significant changes to the sensitivities set out in the 'Sensitivities of key assumptions in calculating value in use (VIU)' section in Note 19 to the Consolidated Financial Statements in the 2024 Annual Report.

2. SEGMENTS

Santander UK's principal activity is financial services, mainly in the UK. The business is managed and reported on the basis of four segments, which are strategic business units that offer different products and services, have different customers and require different technology and marketing strategies. Geographical information is not provided, as substantially all of Santander UK's activities are in the UK.

Results by segment

For the half year to

	Retail & Business Banking	Consumer Finance	Corporate & Commercial Banking	Corporate Centre	Total
	£m	£m	£m	£m	£m
30 June 2025					
Net interest income	1,757	61	351	25	2,194
Non-interest income/(expense)	77	97	55	(72)	157
Total operating income/(expense)	1,834	158	406	(47)	2,351
Operating expenses before credit impairment charges, provisions and charges	(978)	(81)	(193)	-	(1,252)
Credit impairment charges	(78)	(10)	(17)	-	(105)
Provisions for other liabilities and charges	(211)	(12)	(50)	25	(248)
Total credit impairment charges, provisions and charges	(289)	(22)	(67)	25	(353)
Profit/(loss) before tax	567	55	146	(22)	746
Revenue/(expense) from external customers	2,084	387	325	(445)	2,351
Inter-segment (expense)/revenue	(250)	(229)	81	398	-
Total operating income/(expense)	1,834	158	406	(47)	2,351
Revenue/(expense) from external customers includes the following fee and commission income: ¹					
– Current account and debit card fees	257	-	24	-	281
– Insurance, protection and investments	23	11	-	-	34
– Credit cards	1	-	-	-	1
– Non-banking and other fees ²	1	-	42	4	47
Total fee and commission income	282	11	66	4	363
Fee and commission expense	(203)	-	(3)	(13)	(219)
Net fee and commission income/(expense)	79	11	63	(9)	144
Customer loans	171,752	4,787	18,319	-	194,858
Customer deposits	151,112	-	22,663	3,906	177,681
30 June 2024	£m	£m	£m	£m	£m
Net interest income/(expense)	1,684	74	383	(37)	2,104
Non-interest income/(expense)	62	83	67	(21)	191
Total operating income/(expense)	1,746	157	450	(58)	2,295
Operating expenses before credit impairment charges, provisions and charges	(999)	(77)	(205)	2	(1,279)
Credit impairment charges	(49)	(8)	(3)	(1)	(61)
Provisions for other liabilities and charges	(98)	(15)	(18)	(11)	(142)
Total credit impairment charges, provisions and charges	(147)	(23)	(21)	(12)	(203)
Profit/(loss) before tax	600	57	224	(68)	813
Revenue from external customers	1,686	360	264	(15)	2,295
Inter-segment revenue/(expense)	60	(203)	186	(43)	-
Total operating income/(expense)	1,746	157	450	(58)	2,295
Revenue from external customers includes the following fee and commission income: ¹					
– Current account and debit card fees	212	-	26	-	238
– Insurance, protection and investments	25	-	-	-	25
– Credit cards	45	-	-	-	45
– Non-banking and other fees ²	2	14	37	9	62
Total fee and commission income	284	14	63	9	370
Fee and commission expense	(221)	(4)	(6)	(11)	(242)
Net fee and commission income/(expense)	63	10	57	(2)	128
31 December 2024					
Customer loans	171,724	4,759	18,029	-	194,512
Customer deposits	151,815	-	22,137	2,781	176,733

¹ The disaggregation of fees and commission income as shown above is not included in reports provided to the chief operating decision maker but is provided to show the split by reportable segments.

² Non-banking and other fees include mortgages (except mortgage account fees), consumer finance, commitment commission, asset finance, invoice finance and trade finance.

The table below shows the relationship between Customer assets and Loans and advances to customers as presented in the Condensed Consolidated Balance Sheet. Customer assets exclude Joint ventures, as they carry low credit risk and therefore have an immaterial ECL, and Other items, mainly accrued interest that we have not yet charged to the customer's account and cash collateral. It also shows the relationship between customer liabilities (see above) and Deposits by customers as presented in the Condensed Consolidated Balance Sheet.

	Assets		Net carrying amount	
	30 June 2025	31 December 2024	30 June 2025	31 December 2024
	£m	£m	£m	£m
Customer balances (gross)	194,858	194,512	177,681	176,733
Loan loss allowance	(801)	(784)	-	-
Customer balances (net)	194,057	193,728	177,681	176,733
Intercompany balances (including joint ventures)	5,364	4,832	3,211	3,632
Accrued interest	664	714	908	854
Other items	143	134	(254)	(252)
Loans and advances to customers / Deposits by customers	200,228	199,408	181,546	180,967

3. OPERATING EXPENSES BEFORE CREDIT IMPAIRMENT CHARGES, PROVISIONS AND CHARGES

For the half year to

	30 June 2025	30 June 2024
	£m	£m
Staff costs	596	641
Other administration expenses	482	488
Depreciation, amortisation and impairment	174	150
	1,252	1,279

4. CREDIT IMPAIRMENT CHARGES AND PROVISIONS

For the half year to

	30 June 2025	30 June 2024
	£m	£m
Credit impairment charges:		
Loans and advances to customers	102	33
Recoveries of loans and advances, net of collection costs	10	8
Off-balance sheet credit exposures (See Note 21)	(7)	20
	105	61
Provisions for other liabilities and charges (excluding off-balance sheet credit exposures) (See Note 21)	247	141
Charge for residual value and voluntary termination	1	1
	248	142
	353	203

In H1-25 and H1-24 there were no material credit impairment charges on loans and advances to banks, non-trading reverse repurchase agreements, other financial assets at amortised cost and financial assets at FVOCI.

5. TAXATION

The Santander UK group's effective tax rate for H1-25 was 26.1% (H1-24: 26.2%). Tax on profit differs from that calculated at the statutory rate as follows:

For the half year to

	30 June 2025	30 June 2024
	£m	£m
Profit before tax	746	813
Tax calculated at the statutory rate of 25% (H1-24: 25%)	187	203
Bank surcharge on profits	23	23
Non-deductible preference dividends paid	4	4
Non-deductible UK Bank Levy	6	5
Other non-deductible costs and non-taxable income	5	2
Tax relief on dividends in respect of other equity instruments	(20)	(20)
Adjustment to prior year provisions	(10)	(4)
Tax on profit	195	213

Interim period corporation tax is accrued based on the estimated average annual effective corporation tax for the year.

6. DIVIDENDS ON ORDINARY SHARES

There were no dividends paid on the Company's ordinary shares in issue (H1-24: £554m) as, in anticipation of the proposed acquisition of TSB by Santander UK (subject to regulatory approvals and other consents), the Board passed a resolution in August 2025 to cancel the interim dividends that had been declared at 30 June 2025.

7. DERIVATIVE FINANCIAL INSTRUMENTS

The table below includes the notional amounts of transactions outstanding at the balance sheet date; they do not represent actual exposures.

	30 June 2025			31 December 2024		
	Notional amount	Fair value		Notional amount	Fair value	
		Assets	Liabilities		Assets	Liabilities
	£m	£m	£m	£m	£m	£m
Derivatives held for trading:						
Exchange rate contracts	12,301	106	232	13,755	238	156
Interest rate contracts	28,565	159	363	29,296	294	489
Inflation rate contracts	141	16	32	–	–	–
Equity and credit contracts	605	106	22	681	124	21
Total derivatives held for trading	41,612	387	649	43,732	656	666
Derivatives held for hedging						
Designated as fair value hedges:						
Exchange rate contracts	3,027	54	11	1,712	42	8
Interest rate contracts	169,319	729	598	146,172	1,055	477
	172,346	783	609	147,884	1,097	485
Designated as cash flow hedges:						
Exchange rate contracts	21,320	414	685	21,535	698	266
Interest rate contracts	46,591	393	480	54,267	326	928
Inflation rate contracts	1,850	100	–	1,794	70	–
	69,761	907	1,165	77,596	1,094	1,194
Total derivatives held for hedging	242,107	1,690	1,774	225,480	2,191	1,679
Derivative netting¹	–	(1,290)	(1,290)	–	(1,643)	(1,643)
Total derivatives	283,719	787	1,133	269,212	1,204	702

¹ Derivative netting excludes the effect of cash collateral, which is offset against the gross derivative position. The amount of cash collateral received that had been offset against the gross derivative assets was £1,116m (2024: £489m) and the amount of cash collateral paid that had been offset against the gross derivative liabilities was £24m (2024: £32m).

At 30 June 2025, the fair value of derivative assets included amounts due from Banco Santander group entities of £409m (2024: £544m) and the fair value of derivative liabilities included amounts due to Banco Santander group entities of £596m (2024: £244m).

8. OTHER FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT OR LOSS

	30 June 2025	31 December 2024
	£m	£m
Loans and advances to customers	40	44
Debt securities	56	56
Other debt instruments	28	36
	124	136

9. LOANS AND ADVANCES TO CUSTOMERS

	30 June 2025	31 December 2024
	£m	£m
Loans and advances to customers	201,053	200,215
Credit impairment loss allowances on loans and advances to customers	(801)	(784)
Residual value and voluntary termination provisions on finance leases	(24)	(23)
Net loans and advances to customers	200,228	199,408

For movements in expected credit losses, see the 'Movement in total exposures and the corresponding ECL' table in the Santander UK group level - Credit risk review section of the Risk review.

10. SECURITISATIONS AND COVERED BONDS

The information in this Note relates to securitisations and covered bonds for consolidated structured entities, used to obtain funding or collateral. It excludes structured entities relating to credit protection transactions.

The gross assets securitised, or for the covered bond programme assigned, at 30 June 2025 and 31 December 2024 were:

	30 June 2025	31 December 2024
	£m	£m
Mortgage-backed master trust structures:		
– Holmes	6,051	5,109
– Fosse	2,128	2,383
	8,179	7,492
Other asset-backed securitisation structures:		
– Repton	761	718
Total securitisation programmes	8,940	8,210
Covered bond programme:		
– Euro 35bn Global Covered Bond Programme	27,945	25,695
Total securitisation and covered bond programmes	36,885	33,905

The following table sets out the internal and external issuances and redemptions in H1-25 and H1-24 for each securitisation and covered bond programme.

	Internal issuances		External issuances		Internal redemptions		External redemptions	
	H1-25	H1-24	H1-25	H1-24	H1-25	H1-24	H1-25	H1-24
	£m	£m	£m	£m	£m	£m	£m	£m
Mortgage-backed master trust structures:								
– Holmes	86	106	750	750	–	–	–	–
– Fosse	–	760	–	–	–	–	–	–
Covered bond programme:								
– Euro 35bn Global Covered Bond Programme	–	–	2,687	4,099	–	41	894	1,962
	86	866	3,437	4,849	–	41	894	1,962

In January 2025, £200m of the Fosse retained notes were sold to an external counterparty.

11. REVERSE REPURCHASE AGREEMENTS – NON-TRADING

	30 June 2025	31 December 2024
	£m	£m
Agreements with banks	1,622	1,363
Agreements with customers	9,783	8,975
	11,405	10,338

12. OTHER FINANCIAL ASSETS AT AMORTISED COST

	30 June 2025	31 December 2024
	£m	£m
Debt securities	3,718	3,408
	3,718	3,408

A significant portion of the debt securities are held in our eligible liquidity pool and consist mainly of government bonds and covered bonds.

13. INTERESTS IN OTHER ENTITIES

There have been no significant changes to the Santander UK group's interests in subsidiaries, joint ventures and unconsolidated structured entities, as set out in Note 18 to the Consolidated Financial Statements in the 2024 Annual Report.

14. INTANGIBLE ASSETS

At 30 June 2025, intangible assets comprised goodwill of £1,199m (2024: £1,199m) and computer software of £321m (2024: £340m).

At 30 June 2025, a review was performed to identify any potential impairment indicators for goodwill. No indicators of impairment were identified and so a full impairment test was not performed for the H1-25.

There have been no significant changes to the sensitivity of value in use (VIU) to changes in assumptions, including changes required to achieve nil headroom, as set out in Note 19 to the Consolidated Financial Statements in the 2024 Annual Report.

15. PROPERTY, PLANT AND EQUIPMENT

	Property £m	Office fixtures and equipment £m	Computer software £m	Operating lease assets £m	Right-of-use assets £m	Total ¹ £m
Cost:						
At 1 January 2025	941	892	7	716	270	2,826
Additions	2	20	-	123	12	157
Reclassification to assets held for sale	(15)	-	-	-	-	(15)
Disposals	(12)	(25)	-	(135)	(13)	(185)
At 30 June 2025	916	887	7	704	269	2,783
Accumulated depreciation:						
At 1 January 2025	238	685	7	142	191	1,263
Charge for the period	10	26	-	42	9	87
Impairment during the period	14	4	-	-	3	21
Reclassification to assets held for sale	(7)	-	-	-	-	(7)
Disposals	(9)	(25)	-	(52)	(3)	(89)
At 30 June 2025	246	690	7	132	200	1,275
Carrying amount	670	197	-	572	69	1,508

¹ Property, plant and equipment includes investment properties of £16m (2024: £16m).

See Note 21 for further details on the property provision made as part of transforming our branch network.

16. DEPOSITS BY BANKS

	30 June 2025	31 December 2024
	£m	£m
Items in the course of transmission	507	523
Deposits held as collateral	1,236	682
Other deposits ¹	10,161	12,787
Amounts due to Santander UK subsidiaries	3	1
	11,907	13,993

¹ Includes balance drawn from the TFSME of £8.6bn (2024: £11.0bn).

17. DEPOSITS BY CUSTOMERS

	30 June 2025	31 December 2024
	£m	£m
Demand and time deposits ¹	178,335	177,335
Amounts due to other Santander UK Group Holdings plc subsidiaries	172	122
Amounts due to Santander UK Group Holdings plc ²	1,355	1,793
Amounts due to fellow Banco Santander subsidiaries and joint ventures	1,684	1,717
	181,546	180,967

¹ Includes capital amount guaranteed / protected equity index-linked deposits of £127m (2024: £173m).

² Includes downstreamed funding from our immediate parent company Santander UK Group Holdings plc.

18. REPURCHASE AGREEMENTS – NON-TRADING

	30 June 2025	31 December 2024
	£m	£m
Agreements with banks	2,114	2,336
Agreements with customers	5,476	6,281
	7,590	8,617

19. OTHER FINANCIAL LIABILITIES AT FAIR VALUE THROUGH PROFIT OR LOSS

	30 June 2025	31 December 2024
	£m	£m
Structured Notes Programmes	331	355
Structured deposits	639	605
Zero Amortising Guaranteed Notes	91	95
	1,061	1,055

20. DEBT SECURITIES IN ISSUE

	30 June 2025	31 December 2024
	£m	£m
Medium-term notes	11,559	9,622
Euro €35bn Global Covered Bond Programme	19,164	17,211
US \$20bn Commercial Paper Programmes	4,382	3,274
Certificates of deposit	1,611	1,196
Credit linked notes	602	441
Securitisation programmes	4,884	3,929
	42,202	35,673

21. PROVISIONS

	Customer remediation	Litigation and other regulatory	Regulatory levies and fees	Bank Levy	Property	ECL on undrawn facilities and guarantees	Restructuring	Other	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m
At 1 January 2025	348	112	2	4	28	85	18	14	611
Additional provisions (See Note 4)	9	9	93	–	17	5	68	98	299
Provisions released (See Note 4)	–	(42)	–	–	(1)	(12)	–	(3)	(58)
Utilisation and other	(51)	(16)	(27)	(39)	(2)	–	(32)	(85)	(252)
Reclassification from provisions to other assets	–	–	–	39	–	–	–	–	39
At 30 June 2025	306	63	68	4	42	78	54	24	639

Customer remediation

Historical motor finance commission payments

On 1 August 2025, the Supreme Court handed down its judgment that motor dealers acting as credit brokers do not owe fiduciary or disinterested duties to their customers and, as a consequence, commission payments by lenders to motor dealers would not be unlawful on that basis. In addition, the Supreme Court held that an unfair relationship under s.140A of the Consumer Credit Act 1974 had arisen in the Johnson case on its facts and awarded the amount of the commission paid by the lender plus interest at a commercial rate as the remedy. It also confirmed that the test for unfairness was highly fact sensitive and it outlined a series of non-exhaustive factors to consider in assessing unfair relationships in this context (indicating that no or partial disclosure was not necessarily enough on its own to constitute an unfair relationship).

Following the Supreme Court judgment, the FCA announced on 3 August 2025 that it intends to undertake a consultation starting in early October 2025 and lasting six weeks on an industry wide redress scheme. The consultation is expected to cover elements of the scope and design of the scheme that could affect the ultimate financial impact to the Santander UK group.

There continue to be uncertainties related to the outcome of the FCA consultation and there may be further legal proceedings or actions that influence that final outcome. Santander UK has updated the key assumptions related to the current provision in light of the Supreme Court decision and the FCA announcement and has concluded that the existing provision balance of £287m at 30 June 2025 remains appropriate. These key assumptions include various estimates for thresholds that may indicate a customer harm, the perimeter of commission models that could be in scope for redress, alternative redress approaches including both opt-in and opt-out approaches which directly impact the expected claim rate, the redress amount, compensatory interest and operating costs. The provision remains sensitive to the redress approach the FCA may require lenders and/or dealers to make. The provision will continue to be reviewed for any further information that becomes available, with an update provided as and when necessary.

Payment Protection Insurance claim

AXA France IARD and AXA France Vie (former GE Capital Corporation Group entities, known as Financial Insurance Company Ltd (FICL) and Financial Assurance Company Ltd (FACL), acquired by AXA SA in 2015) (together, AXA France) brought a claim against (i) Santander Cards UK Limited (formerly known as GE Capital Bank Limited (GECB), which was acquired by Banco Santander SA in 2008 and subsequently transferred to Santander UK plc); and (ii) Santander Insurance Services UK Limited (a Banco Santander SA subsidiary) (SISUK, and together with GECB, the Santander Entities). The claim relates to the allocation of liability for compensation and associated costs in respect of a large number of PPI policies distributed by GECB pre-2005, which were underwritten by FICL and FACL. Trial for this claim was held over five weeks beginning on 11 March 2025.

On 25 July 2025, the Commercial Court of England and Wales handed down its judgment in relation to the claim brought by AXA France (the Judgment). It found against SISUK in relation to AXA France's claim pursuant to an indemnity in an agency agreement entered into between GECB, FICL and FACL in 2000 and novated by GECB to SISUK in 2010. It also found GECB negligent in the sale of PPI policies, but this element of the claim was time barred to PPI policies sold in the period between 2002 and 2005 and overlaps with the indemnity claim. The Judgment required SISUK to pay £515m plus interest of £162m on 15 August 2025. SISUK, funded by Banco Santander SA, has paid the Judgment debt in full.

The Santander Entities disagree with the outcome and have sought permission to appeal from the Court of Appeal. Santander UK has retained a provision which represents its best estimate of the residual costs of GECB, which are not material.

There was no material impact of the Judgment on the H1-25 consolidated financial results of Santander UK and Santander UK plc and no material impact on the Santander UK and Santander UK plc consolidated CET1 ratios at 30 June 2025.

No customers have suffered loss as a consequence of the claim brought by AXA France or the Judgment, nor does it impact upon past redress paid to customers for PPI complaints.

Regulatory levies and fees

Regulatory levies and fees are payable to regulatory bodies such as the FCA, PRA and Bank of England in the ordinary course of business. In H1-25 there were charges of £93m (H1-24: £41m) including £48m (H1-24: £nil) relating to FCA fees.

Other

In H1-25, other provisions included charges for operational risk provisions of £71m (H1-24: £71m), including fraud losses of £54m (H1-24: £54m).

Transforming our Branch Network

In H1-25 we announced changes to our branch network to enable the bank to better serve the changing needs of its customers. Starting in June 2025, the changes involve the closure of 95 branches, with new Community Bankers providing local communities with ongoing face-to-face support in these locations. Our refreshed network will consist of 349 branches, including 290 full-service branches, 36 reduced-hours branches, 18 counter-free branches and 5 Work Cafés. As part of these changes, approximately 750 of our colleagues have been placed at risk of redundancy, with support provided to those impacted, including assistance in finding redeployment roles within the bank, access to specialist outplacement support, and dedicated wellbeing support. As a result, we have taken £63m in charges in H1-25, including £25m in redundancy provisions and £17m in property provisions which are included in the table shown above. The remaining £21m relates to the impairment of property, see Note 15.

22. RETIREMENT BENEFIT PLANS

The amounts recognised in the balance sheet were as follows:

	30 June 2025	31 December 2024
	£m	£m
Assets/(liabilities)		
Funded defined benefit pension scheme - surplus	527	439
Unfunded pension and post-retirement medical benefits	(23)	(23)
Total net assets	504	416

a) Defined contribution pension plans

An expense of £39m (H1-24: £40m) was recognised for defined contribution plans in the period and is included in staff costs within operating expenses.

b) Defined benefit pension schemes

The total amount charged to the income statement was £4m (H1-24: charge of £6m).

The amounts recognised in other comprehensive income were as follows:

For the half year to

	30 June 2025	30 June 2024
	£m	£m
Loss on plan assets (excluding amounts included in net interest expense)	258	634
Actuarial (gains) arising from changes in demographic assumptions	(52)	(88)
Actuarial losses arising from experience adjustments	69	64
Actuarial (gains) arising from changes in financial assumptions	(277)	(451)
Pension remeasurement	(2)	159

The net assets recognised in the balance sheet were as follows:

	30 June 2025	31 December 2024
	£m	£m
Present value of defined benefit obligations	(7,131)	(7,380)
Fair value of scheme assets	7,635	7,796
Net defined benefit assets	504	416

Actuarial assumptions

The principal actuarial assumptions used for the Scheme were:

	30 June 2025	31 December 2024
	%	%
To determine benefit obligations¹:		
– Discount rate for scheme liabilities	5.7	5.5
– General price inflation	2.9	3.1
– General salary increase	1.0	1.0
– Expected rate of pension increase	2.8	3.0

	Years	Years
Longevity at 60 for current pensioners, on the valuation date:		
– Males	27.0	26.9
– Females	29.9	29.8
Longevity at 60 for future pensioners currently aged 40, on the valuation date:		
– Males	28.6	28.5
– Females	31.4	31.3

¹ The discount rate and inflation-related assumptions set out in the table above reflect the assumptions calculated based on the Scheme's duration and cash flow profile as a whole. The actual assumptions used were determined for each section independently based on each section's duration and cash flow profile.

The majority of the liability movement in H1-25 was due to the increase in discount rate and decrease in inflation rate reflecting changes in the market.

Actuarial assumption sensitivities

The sensitivity analyses below have been determined based on reasonably possible changes of the respective assumptions occurring at the end of the reporting period, while holding all other assumptions constant.

Assumption	Change in pension obligation at period end from	(Decrease)/increase	
		30 June 2025	31 December 2024
		£m	£m
Discount rate	50bps increase	(390)	(413)
General price inflation	50bps increase	305	316
Mortality	Each additional year of longevity assumed	175	190

23. SUBORDINATED LIABILITIES

	30 June 2025	31 December 2024
	£m	£m
£325m Sterling preference shares	343	343
Undated subordinated liabilities	205	205
Dated subordinated liabilities	1,800	1,837
	2,348	2,385

In H1-25, certain debt securities and subordinated liabilities were repurchased, resulting in a loss of £3m (H1-24: £nil).

24. CONTINGENT LIABILITIES AND COMMITMENTS

	30 June 2025	31 December 2024
	£m	£m
Guarantees given to third parties	726	493
Formal standby facilities, credit lines and other commitments	38,102	35,156
	38,828	35,649

Other legal, regulatory or tax matters

Santander UK engages in discussion, and co-operates with the FCA, PRA, CMA and other regulators and government agencies in various jurisdictions in their supervision and review of Santander UK including reviews exercised under statutory powers, regarding its interaction with past and present customers, both as part of general thematic work and in relation to specific products, services and activities. During the ordinary course of business, Santander UK is also subject to complaints and threatened legal proceedings brought by or on behalf of current or former employees, customers, investors or other third parties. In addition, Santander UK is subject to audits, reviews, challenges and tax, regulatory or law enforcement investigations or proceedings by relevant regulators or government agencies in various jurisdictions. All such matters are assessed periodically to determine the likelihood of Santander UK incurring a liability.

In those instances where it is concluded that it is not yet probable that a quantifiable payment will be made, for example because the facts are unclear or further time is required to fully assess the merits of the case or to reasonably quantify the expected payment, no provision is made. In addition, where it is not currently practicable to estimate the possible financial effect of these matters, no provision is made.

Historical motor finance commission payments

As set out in Note 21, Santander UK has recognised a provision for historical motor finance commission payments. There continue to be uncertainties related to the outcome of the FCA consultation including the approach to identifying customer harm, the perimeter of commission models that could be in scope for redress and the redress approach which impact the expected claim rate. There may also be further legal proceedings or actions that influence that final outcome. As such, the ultimate financial impact could be materially higher or lower than the amount provided and it is not practicable to quantify the extent of any remaining contingent liability.

German dividend tax arbitrage transactions

In June 2018 the Cologne Criminal Prosecution Office and the German Federal Tax Office commenced an investigation in relation to the historical involvement of Santander UK plc, Santander Financial Services plc and Cater Allen International Limited (all subsidiaries of Santander UK Group Holdings plc) in German dividend tax arbitrage transactions (known as cum/ex transactions). These transactions allegedly exploited a loophole of a specific German settlement mechanism through short-selling and complex derivative structuring which resulted in the German government either refunding withholding tax where such tax had not been paid or refunding it more than once. The German authorities are investigating numerous institutions and individuals in connection with alleged transactions and practices which may be found to be illegal under German law.

During H1-25 we continued to cooperate with the German authorities and, with the assistance of external experts, to progress an internal investigation into the matters in question. From Santander UK plc's perspective, the investigation is focused principally on the period 2009-2011 and remains on-going. There remain factual issues to be resolved which may have legal consequences including potentially material financial penalties. These issues create uncertainties which mean that it is difficult to predict the resolution of the matter including timing or the significance of the possible impact. These uncertainties mean it is not currently practicable to make a reliable assessment of the size of any related potential liability. Any potential losses, claims or expenses suffered or incurred by Santander Financial Services plc in respect of these matters have been fully indemnified by Santander UK plc, as part of the ring-fencing transfer scheme between Santander UK plc, Santander Financial Services plc and Banco Santander SA.

Other

In 2016, Visa Europe Ltd was sold to Visa Inc. As a member and shareholder of Visa Europe Ltd, Santander UK received upfront consideration made up of cash and convertible preferred stock. The convertible preferred stock is now held by Santander Equity Investments Limited (SEIL), outside the ring-fenced bank. Conversion of the preferred stock into Class A Common Stock of Visa Inc. depends on the outcome of litigation against Visa involving UK & Ireland multilateral interchange fees (UK&I MIFs).

In addition, Santander UK and certain other UK&I banks have agreed to indemnify Visa Inc. in the event that the preferred stock is insufficient to meet the costs of this litigation. Visa Inc. has recourse to this indemnity once more than €1bn of losses relating to UK&I MIFs have arisen or once the total value of the preferred stock issued on closing has been reduced to nil. Santander UK's liability under this indemnity is capped at €40m.

At this stage, our assessment is that the litigation will not give rise to more than €1bn of losses relating to UK&I MIFs, which would mean that the indemnity would not be called upon. However, the potential impact of the litigation is still not certain, and therefore it is still possible that the indemnity could be called upon.

As part of the sale of subsidiaries, businesses and other entities, and as is normal in such circumstances, Santander UK plc (and/or, where relevant, its subsidiaries) has given warranties and/or indemnities to the purchasers.

25. OTHER EQUITY INSTRUMENTS

	Interest rate		30 June 2025	31 December 2024
	%	Next call date	£m	£m
AT1 securities:				
- £500m Perpetual Capital Securities	6.30	March 2025	–	500
- £210m Perpetual Capital Securities	4.25	March 2026	210	210
- £750m Perpetual Capital Securities	6.50	June 2027	750	750
- £400m Perpetual Capital Securities	8.75	Sept 2029	400	400
- £500m Perpetual Capital Securities	7.63	Sept 2030	500	–
			1,860	1,860

26. ASSETS CHARGED AS SECURITY FOR LIABILITIES AND COLLATERAL ACCEPTED AS SECURITY FOR ASSETS

Securitisations and covered bonds

As described in Note 14, to the Consolidated Financial Statements in the 2024 Annual Report, Santander UK plc and certain of its subsidiaries issue securitisations and covered bonds through or involving structured entities. At 30 June 2025, there were £36,885m (2024: £33,905m) of gross assets in these secured programmes and £757m (2024: £1,184m) of these related to internally retained issuances that were available for use as collateral for liquidity purposes in the future.

At 30 June 2025, £2,889m (2024: £3,003m) of notes issued under securitisation and covered bond programmes had been retained internally, a proportion of which had been used as collateral via third party bilateral secured funding transactions, which totalled £1,500m at 30 June 2025 (2024: £1,500m), or for use as collateral for liquidity purposes in the future.

27. RELATED PARTY DISCLOSURES

There have been no material changes to the nature of related party transactions as set out in Note 37 to the Consolidated Financial Statements in the 2024 Annual Report. The financial position and performance of the Santander UK group were not materially affected in H1-25 by any related party transactions, or changes to related party transactions, other than as disclosed herein.

28. FINANCIAL INSTRUMENTS

a) Measurement basis of financial assets and liabilities

Disclosures relating to fair value measurement and hierarchy, valuation techniques and the control framework and related aspects pertaining to financial instruments at fair value are included in the 2024 Annual Report. Valuation techniques, sensitivity methodologies and inputs at 30 June 2025 are consistent with those described in Note 38 to the Consolidated Financial Statements in the 2024 Annual Report.

b) Fair values of financial instruments carried at amortised cost

The following tables analyse the fair value of the financial instruments carried at amortised cost at 30 June 2025 and 31 December 2024. Cash and balances at central banks, which consist of demand deposits with the Bank of England, together with cash in tills and ATMs, have been excluded from the table as the carrying amount is deemed an appropriate approximation of fair value.

	30 June 2025		31 December 2024	
	Fair value	Carrying value	Fair value	Carrying value
	£m	£m	£m	£m
Assets				
Loans and advances to customers	200,105	200,228	198,376	199,408
Loans and advances to banks	1,411	1,411	1,032	1,032
Reverse repurchase agreements - non-trading	11,413	11,405	10,342	10,338
Other financial assets at amortised cost	3,491	3,718	3,190	3,408
	216,420	216,762	212,940	214,186
Liabilities				
Deposits by customers	182,136	181,546	180,467	180,967
Deposits by banks	11,908	11,907	13,973	13,993
Repurchase agreements - non-trading	7,598	7,590	8,622	8,617
Debt securities in issue	42,577	42,202	35,854	35,673
Subordinated liabilities	2,765	2,348	2,761	2,385
	246,984	245,593	241,677	241,635

c) Fair values of financial instruments measured at fair value

The following tables summarise the fair values of the financial assets and liabilities accounted for at fair value at 30 June 2025 and 31 December 2024, analysed by their levels in the fair value hierarchy - Level 1, Level 2 and Level 3.

		30 June 2025				31 December 2024				Valuation technique
		Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3	Total	
		£m	£m	£m	£m	£m	£m	£m	£m	
Assets										
Derivative financial instruments	Exchange rate contracts	-	574	-	574	-	978	-	978	A
	Interest rate contracts	-	1,281	-	1,281	-	1,675	-	1,675	A & C
	Inflation rate contracts	-	116	-	116	-	70	-	70	A
	Equity and credit contracts	-	72	34	106	-	89	35	124	B & D
	Netting	-	(1,290)	-	(1,290)	-	(1,643)	-	(1,643)	
		-	753	34	787	-	1,169	35	1,204	
Other financial assets at FVTPL	Loans and advances to customers	-	-	40	40	-	-	44	44	A
	Debt securities	56	-	28	84	-	56	36	92	A, B & D
		56	-	68	124	-	56	80	136	
Financial assets at FVOCI	Debt securities	7,162	219	-	7,381	8,805	201	34	9,040	D
		7,162	219	-	7,381	8,805	201	34	9,040	
Total assets at fair value		7,218	972	102	8,292	8,805	1,426	149	10,380	
Liabilities										
Derivative financial instruments	Exchange rate contracts	-	928	-	928	-	430	-	430	A
	Interest rate contracts	-	1,441	-	1,441	-	1,894	-	1,894	A & C
	Inflation rate contracts	-	32	-	32	-	-	-	-	A
	Equity and credit contracts	-	8	14	22	-	7	14	21	B & D
	Netting	-	(1,290)	-	(1,290)	-	(1,643)	-	(1,643)	
		-	1,119	14	1,133	-	688	14	702	
Other financial liabilities at FVTPL	Debt securities in issue	-	331	-	331	-	355	-	355	A
	Structured deposits	-	639	-	639	-	605	-	605	A
	Zero Amortising Guaranteed Notes	-	91	-	91	-	95	-	95	D
		-	1,061	-	1,061	-	1,055	-	1,055	
Total liabilities at fair value		-	2,180	14	2,194	-	1,743	14	1,757	

Transfers between levels of the fair value hierarchy

In H1-25 there were no significant (H1-24: no significant) transfers of financial instruments between levels 1 and 2 of the fair value hierarchy.

d) Fair value adjustments

The internal models incorporate assumptions that Santander UK believes would be made by a market participant to establish fair value. Fair value adjustments are adopted when Santander UK considers that there are additional factors that would be considered by a market participant that are not incorporated in the valuation model.

Santander UK classifies fair value adjustments as either 'risk-related' or 'model-related'. The fair value adjustments form part of the portfolio fair value and are included in the balance sheet values of the product types to which they have been applied.

The fair value adjustments are set out in the following table:

	30 June 2025	31 December 2024
	£m	£m
Risk-related:		
- Bid-offer and trade specific adjustments	9	6
- Uncertainty	4	4
- Credit risk adjustment	1	1
- Funding fair value adjustment	1	–
	15	11

Risk-related adjustments

Risk-related adjustments are driven, in part, by the magnitude of Santander UK's market or credit risk exposure, and by external market factors, such as the size of market spreads. There have been no significant changes to the risk-related adjustments as set out in Note 38(f) to the Consolidated Financial Statements in the 2024 Annual Report.

e) Internal models based on information other than market data (Level 3)**Valuation techniques**

There have been no significant changes to the valuation techniques as set out in Note 38(g) to the Consolidated Financial Statements in the 2024 Annual Report.

Reconciliation of fair value measurement in Level 3 of the fair value hierarchy

The following table sets out the movements in Level 3 financial instruments in H1-25:

	Assets				Liabilities	
	Derivatives	Other financial assets at FVTPL	Financial assets at FVOCI	Total	Derivatives	Total
	£m	£m	£m	£m	£m	£m
At 1 January 2025	35	80	34	149	(14)	(14)
Total gains/(losses) recognised:						
Fair value movements ¹	1	(6)	–	(5)	–	–
Transfers out	–	–	(32)	(32)	–	–
Settlements	(2)	(6)	(2)	(10)	–	–
At 30 June 2025	34	68	–	102	(14)	(14)
Gains/(losses) recognised in profit or loss/other comprehensive income relating to assets and liabilities held at the end of the period ¹	1	(6)	–	(5)	–	–

¹ Fair value movements relating to derivatives and other financial assets at FVTPL are recognised in other operating income in the income statement.

29. ASSETS HELD FOR SALE

Assets held for sale

Sale of property

The sale of the whole of Santander House, Milton Keynes is expected to complete in 2025. As such, the Santander UK group classified Santander House, which is included in the Corporate Centre segment and carried at the sales price, as held for sale.

At 30 June 2025 and 31 December 2024, assets held for sale comprised:

	30 June 2025	31 December 2024
	£m	£m
Assets		
Property, plant and equipment	20	12
Net assets held for sale	20	12

30. EVENTS AFTER THE BALANCE SHEET DATE

There have been no significant events between 30 June 2025 and the date of approval of these financial statements which would require a change to or additional disclosure in the financial statements, except:

Historical motor finance commission payments

Following the Supreme Court judgment on 1 August and the subsequent FCA statement on 3 August 2025, the Santander UK group has updated the key assumptions of the provision estimate and has concluded that the existing provision balance of £287m at 30 June 2025 remains appropriate.

Dividends

In anticipation of the proposed acquisition of TSB by Santander UK (subject to regulatory approvals and other consents), the Board passed a resolution in August 2025 to cancel the interim dividends that had been declared at 30 June 2025.

Shareholder information

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Forward-looking statements

The Company and its subsidiaries (together Santander UK) may from time to time make written or oral forward-looking statements. The Company makes written forward-looking statements in this Half Yearly Financial Report and may also make forward-looking statements in its periodic reports to the SEC on Forms 20-F and 6-K, in its offering circulars and prospectuses, in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties.

By their very nature, forward-looking statements are not statements of historical or current facts; they cannot be objectively verified, are speculative and involve inherent risks and uncertainties, both general and specific, and risks exist that the predictions, forecasts, projections and other forward-looking statements will not be achieved. Santander UK cautions readers that a number of important factors, could cause actual results to differ materially from the plans, objectives, expectations, estimates and intentions expressed in such forward-looking statements made by Santander UK or on its behalf. For more, see 'Forward-looking statements' in the Shareholder information section of the 2024 Annual Report.

Please also refer to our latest filings with the SEC (including, without limitation, our Annual Report on Form 20-F for the year ended 31 December 2024) for a discussion of certain risk factors and forward-looking statements. Undue reliance should not be placed on forward-looking statements when making decisions with respect to any Santander UK member and/or its securities. Investors and others should take into account the inherent risks and uncertainties of forward-looking statements and should carefully consider the non-exhaustive list of important factors in the 2024 Annual Report, and how it could affect our operations and financial position. Forward-looking statements speak only as of the date on which they are made and are based on the knowledge, information available and views taken on the date on which they are made; such knowledge, information and views may change at any time. Santander UK does not undertake any obligation to update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

Alternative Performance Measures (APMs)

In addition to the financial information prepared under IFRS, this half yearly Financial Report contains non-IFRS financial measures that constitute APMs, as defined in ESMA guidelines. The financial measures contained in this half yearly Financial Report that qualify as APMs have been calculated using the financial information of the Santander UK group but are not defined or detailed in the applicable financial information framework or under IFRS.

We use these APMs when planning, monitoring and evaluating our performance. We consider these APMs to be useful metrics for management and investors to facilitate operating performance comparisons from period to period. Whilst we believe that these APMs are useful in evaluating our business, this information should be considered as supplemental in nature and is not meant as a substitute for IFRS measures.

Non-IFRS measures and calculations

There have been no changes to the Santander UK group's non-IFRS measures as set out in our 2024 Annual Report.

Non-IFRS measure	Description and calculation
Non-interest income	Net fee and commission income plus other operating income.
Stage 1 ratio	The sum of Stage 1 drawn assets divided by the sum of total drawn assets.
Stage 2 ratio	The sum of Stage 2 drawn assets divided by the sum of total drawn assets.
Stage 3 ratio	The sum of Stage 3 drawn and Stage 3 undrawn assets divided by the sum of total drawn assets and stage 3 undrawn assets.
Wholesale funding	Deposits by customers reported in Corporate Centre, debt securities in issue, subordinated debt, AT1 issuance and Central Bank facilities, TFSME and indexed-long term repos used for funding.

Other

Banco Santander's acquisition of TSB from Sabadell

On 1 July 2025, Banco Santander announced that it reached an agreement to acquire 100% of TSB from Sabadell, with a valuation of £2.65bn in an all-cash transaction. Completion of the transaction is expected to occur in the first quarter of 2026. The transaction was approved by Sabadell shareholders on 6 August 2025 but remains subject to regulatory approvals and other consents.

TSB is a well-established UK retail bank with a nationwide network of 175 branches and outlets, and a growing digital presence. It serves approximately 5 million customers, primarily in the personal and small business segments, with £34bn in mortgages (2% market share in the UK) and £35bn in deposits.

The acquisition further strengthens Banco Santander's position in one of its core markets, expanding its customer base and lending capacity across the UK. Banco Santander intends to integrate TSB in the Santander UK group. Santander UK would become the third largest bank in the country by personal current account balances and number four in mortgages. The integration would be subject to regulatory and other approvals.

When combined, the two banks would serve nearly 28 million retail and business customers nationwide, giving TSB customers access to Banco Santander's international network and allowing them to benefit from Banco Santander's leading technology platforms.

Proven integration capability

Banco Santander is one of the largest international investors in the UK financial services industry, having successfully acquired and integrated Abbey National plc in 2004 and both Alliance & Leicester plc and the Bradford & Bingley savings business in 2008. It has a proven track record in successful banking platform migrations.

By integrating technology across Santander UK and TSB, Banco Santander expects to unlock substantial operational efficiencies and support long-term profitability through a simplified, scalable digital banking model. We are fully committed to ensuring a seamless integration, by leveraging our market leading technology and significant experience. Maintaining the highest levels of service for customers across both banks will be a key priority and we will support all colleagues through the transition, as we invest in building a stronger bank for the future.

Glossary

There have been no significant changes from the glossary in the 2024 Annual Report.

Board changes

The following changes to the Board of Directors of Santander UK Group Holdings plc and Santander UK plc (together, the Boards) have taken effect in the year to date or have been announced as a future change:

Tom Scholar was appointed to the Boards as an Independent Non-Executive Director on 16 May 2025. He succeeded William Vereker as Chair with effect from 18 July 2025. William resigned from the Boards on 18 July 2025.

Ed Giera retired from the Boards on 31 March 2025. Enrique Alvarez Labiano was appointed to the Boards as an Executive Director on 12 February 2025.