

10% cashback on Santander life protection

Receive 10% cashback on your first year's premium when you purchase a new Santander life protection policy. To help you with what happens next, some helpful information has been provided below.

When will I receive the cashback?

We'll aim for the cashback to be paid within 90 days of your policy start date, providing;

- you have completed an application and submitted it
- your policy has been started
- the policy has not been cancelled and the premium payments are up to date

Occasionally we may need to carry out additional checks on the new policy, which may mean it takes longer for the cashback to be paid.

How will I receive the cashback?

If you have a Santander current account, or Santander credit card, the cashback will be paid directly into one of these accounts and will be detailed on your statement as 'Ins Cashback'. You won't be provided with a separate notification of the payment. If you don't hold a Santander current account or credit card, a cheque will be sent to you. The 10% cashback is calculated on the gross annual premium and is a one off payment.

What if I don't receive the cashback?

In the unlikely event that you don't receive the cashback within 90 days, you can contact the Santander helpline on **0800 234 6068**. Lines are open 9am to 8pm Monday to Friday and 9am to 4pm on Saturday.

Can I receive more than one cashback?

Yes, for every qualifying product you will receive the 10% cashback. Please note, for a joint qualifying life protection policy, only one cashback of 10% will be paid to the first named policyholder.

Only Santander life protection policies administered and underwritten by Aviva Insurance Limited and sold by Santander UK plc are eligible for the cashback offer.

The promoter of this offer is Santander Insurance Services UK Limited (company number 01492302), 2 Triton Square, Regent's Place, London, NW1 3AN. In this document, references to 'we' or 'us' are references to Santander Insurance Services UK Limited.

This offer is subject to availability. We reserve the right to withdraw this offer without notice at any time.

Different products are available through our branches to those offered online and over the phone.

Terms and conditions, exclusions and limitations apply. For full details, please read the policy summary and the policy conditions documents.