

Business Banking application review



Please complete the following details so that we can review the decision for your Business Overdraft, Small Business Loan or Business Cashback Credit Card.

Things you need to know

- Complete the form within 30 days of us contacting you to begin the review
- Once you have submitted the review form, we'll arrange for your application to be assessed by a member of our team
- We are currently experiencing high demand and we are working hard to deal with your request as quickly as possible

- Make sure your contact details are correct in case we need to speak to you
- Attach a full copy of your latest annual accounts or tax return (to cover a period ending no longer than 12 months ago). Please ensure they are clear, include all the pages and tax returns for a partnership to cover all partners.

Send the completed form to BusinessBankingReviews@Santander.co.uk

1 Your application details

Application reference number

You'll find this in the letter or email we sent you about your application

Business name

This needs to match exactly to your initial application

Business address

Postcode

Application decision you want us to review

Business Overdraft

☐

Business Cashback
Credit Card

☐

Small Business Loan

☐

Please tell us why we should review our decision

The reason we were unable to lend to you was outlined in the letter we sent. Please give us additional information to allow us to review our decision and, where appropriate include supporting documentation in your email.

2 Contact details

We'll use these details to keep you updated.

Mobile number

Email address

3 Information to help us review your application

Has Covid-19 impacted your ability to run your business?

☐ Yes ☐ No

What was the impact on your business

Product/Service supply ☐ Staff ☐

Product/Service demand ☐ Other (please specify) ☐

What changes have you made to reduce your monthly outgoings during the current Covid-19 restrictions

E.g. delaying rent payments or agreeing new terms with suppliers

During Covid-19 restrictions, what are your expected net monthly outgoings

£

After Covid-19 restrictions, what is your expected net monthly income

£

After Covid-19 restrictions are lifted, how many months do you think it will take your business/income to return to normal

Have you applied for any government schemes

☐ Yes ☐ No

If yes, please list all scheme names, reference numbers and amount of support. Please supply any supporting documents available.



More information on the schemes available can be found [here](#)

4 Help us understand more about you and your business

Please provide a summary of the length and level of experience that you and your business have of working in this sector

5 Confirmation

I have permission to request this review on behalf of the business ☐

I consent to a credit check if one is required to support my review ☐

I confirm that I have attached a full copy of my latest annual accounts or tax return and other supporting documents to assist my review ☐

6 What happens next?

- We'll send you confirmation that we have received your request
- We may contact you about your request if we need to