

Full Terms and Conditions for credit and debit card prize draw from 18 June to 15 September 2024



Summary Terms

- o Open to Santander personal debit and credit Mastercard customers residents in England, Scotland, Wales, and Northern Ireland. 18+ only. The 'promotional period' will be 18 June 2024 to 15 September 2024.
- o Each time you spend in the local foreign currency (non-Sterling). Using your debit or credit Mastercard abroad you will receive an entry to win a voucher worth £5,000 to spend at 'Simply Thank You'.
- o If you choose to accept the prize, you'll be sent a unique redemption code directly from Simply Thank You using the email address we have available to us at Santander. You will have twelve months from the date of receiving the code to activate the voucher code and use the £5,000 'credit' with Simply Thank You listed retailers.
- o Only 'eligible purchases' which are cleared transactions will be counted as an entry. More information on what classifies as an eligible purchase can be found in the full Terms and Conditions. Link below.
- o Winners will be drawn in September and Prize Winners will be notified in October.
- o Maximum 1 Prize per customer.

1. Introduction

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of the Terms and Conditions. By participating, all entrants will be deemed to have accepted and be bound by the Prize Draw Terms. Please retain a copy for your information.

2. Promoter

Promoter: Santander UK plc, 2 Triton Square, Regent's Place, London, NW1 3AN, United Kingdom.

3. Eligibility

This promotion is open to residents in England, Scotland, Wales, and Northern Ireland. They must be a personal Santander debit or credit Mastercard account holder at entry and must be aged 18 years or over.

4. You must have an open Santander Bank Account or Credit card. It must still be open when the prizes are awarded in October 2024 to win the prize.

5. Promotional Period

The promotion will run from 18 June to 23:59 15 September 2024. Only cleared transactions will classify as an entry. Spend outside the 'Promotional Period' will not count as an entry to the prize draw.

6. Entry

To enter the Prize Draw, entrants must spend abroad in the local foreign currency (non-Sterling) with their Santander debit or credit Mastercard during the Prize Draw Period.

Entrants will receive one entry per 'Eligible Purchase' abroad during the Prize Draw Period.

7. Customers will automatically be entered if they meet the above criteria however, they can decline to receive the prize when offered if they don't wish to take part.
8. Debit Cards: All eligible cardholder purchases will be included as entries. If you have a Joint account, the prize will be awarded to the account holder who made the winning entry.

Credit Card: Additional cardholders eligible purchases will be included as entries however only the Primary cardholder will win the prize.

All Power of Attorney eligible purchases across debit and credit will be counted as entries. However, the prize will go to the account holder.

9. Eligible Purchases

'Eligible Purchases' are purchases of goods and services made by eligible cardholders on their Santander debit or credit Mastercard. Eligible Purchases do not include balance transfers, cash advances, travellers' cheques, foreign currency and money orders, interest, unauthorised or fraudulent transactions, account charges of any kind (if applicable), advances used for lottery or gambling payments, or Direct Debits or standing orders paid into the account.

Purchases made in the UK that are done in a local foreign currency (non-Sterling) will also be eligible. E.g. online purchases from a company located abroad.

10. Prize and Prize fulfilment

- a) There are 18 vouchers to be won to the value of £5,000.
- b) A redemption code will be sent to your email address. This must be activated within twelve months of this email.
- c) You will have twelve months to use the £5,000 credit with Simply Thank You at multiple retailers.
- d) You don't need to spend the full amount at one time. Any credit remaining at the end of the 12 months cannot be redeemed and will be no longer available. The twelve month start date will be the date the email is sent you with the redemption code.
- e) Simply Thank You have specific Terms and Conditions for the use of their retailers. These will be supplied to you at the same time the redemption code is sent.
- f) No alternative Prize will be provided in whole or in part, except that in the event of circumstances outside of its control. The Promoter reserves the right to substitute a similar Prize of equal or greater value. The Prize is non-transferable. There is no cash alternative or refund for unused portions of any Prize.
- g) Maximum 1 Prize per customer.

11. Winner Selection

Eligible entries received during the promotional period will be entered into the Prize Draw. The winners will be selected at random by the end of September provided you have met the criteria. They will be notified in October. Only one prize per customer. If you are selected more than once an alternative winner will be drawn.

The Promoter's decision is final, and no other correspondence will be entered into regarding the outcome of the draw. The Promoter reserves the right to declare the draw void if it considers it unreasonable that the draw should proceed, whether due to an administrative error or otherwise.

12. Winner Notification

Winners will be notified by Santander UK by phone call. It is your responsibility to ensure your phone number is valid and up to date.

If you do not accept the prize within 14 days of Santander contacting you, reject the Prize or are ineligible, another winner will be selected using the same methodology as above. The process will repeat for each Prize until an eligible winner is able to claim the Prize.

Simply Thank You will fulfil the prize. Once you have accepted the prize via contact with Santander, we will pass your information securely to Simply Thank You who will contact you for next steps on how to receive and redeem the voucher. You must redeem the voucher using the code provided by Simply Thank You within 12 months of receipt of the email.

Entrants are encouraged to monitor their email account including their junk/spam inbox during this time in case they are a winner.

13. Publicity

Winners may be requested, but are not obliged, to take part in reasonable publicity in connection with this promotion. This may include a request to use the winner's name and image in connection with such publicity.

14. Winners List

The Promoter will make available a list of winners' surnames and counties of residence to members of the public or regulators who request such details within 3 months of the closing date of this promotion. Entrants can object to disclosure, or request that disclosure be limited in scope by contacting Santander UK plc. We may nevertheless disclose the information to the Advertising Standards Authority if required to do so. You may request a copy of the winner's list by contacting Santander UK plc.

15. Verification

The Promoter reserves the right to verify all entries including but not limited to asking for proof of address and ID (passport, driving licence or equivalent). The Promoter reserves the right to refuse to award a Prize or withdraw Prize entitlement and/or refuse further participation in the promotion and disqualify the participant where there are reasonable grounds to believe there has been a breach of these Terms and Conditions. In the spirit of the promotion, the Promoter reserves the right to refuse to award a Prize by any instructions forming part of this promotion's entry

requirements or otherwise where a participant has gained unfair advantage in participating or won using fraudulent means.

16. It is the responsibility of the entrant to provide correct, up-to-date details when entering the promotion and on acceptance of the Prize. The Promoter and Administrator cannot be held responsible for winners failing to supply accurate information which affect Prize acceptance or delivery of their Prize.

17. Liability

The Promoter and its associated agencies and companies and subcontractors will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion nor the fulfilment of the Prizes and/or the use of the Prizes, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

18. The Promoter has no control over internet or communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control. This includes, but not limited to, user error and any network, computer, hardware, or software failures of any kind which may restrict, delay or prevent a participant's entry to the promotion.

19. If any of these clauses should be determined to be illegal, invalid, or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions. The remaining clauses shall survive and remain in full force and effect.

20. The Promoter's decision is final with regard to all promotional matters and no correspondence will be entered into.

21. These Terms and Conditions (and any non-contractual issues which arise out of or in connection with them) will be governed by relevant local law with any disputes. These Terms and Conditions will be subject to the exclusive jurisdiction of the English and Welsh courts unless you live in Scotland or Northern Ireland, in which case your local courts will have jurisdiction.

22. Exclusions

You can't enter the Prize Draw if you are any other personnel of the Administrator of this prize draw.

23. Data Protection

The Promoter, Administrator, and Prize Fulfilment agency will only use the personal details supplied for the administration of the promotion and for no other purpose unless we have your consent. Your personal details will always be kept confidential and in accordance with current Data Protection legislation. Click [here](#) for the Promoter's Privacy Policy. Data will be stored for 3 months after the closing date before deletion. You can request access to your personal data, or have any inaccuracies rectified, by contacting Santander UK plc. By participating in the promotion, you agree to the use of your personal data as described here.