

# Santander Investment Hub Direct Debit cashback offer

Get £50 cashback when investing regularly  
on the Santander Investment Hub.

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This document goes with the relevant investment's Terms and Conditions. Please read them together.

## What are the details of the cashback offer and who's eligible?

You'll get £50 cashback when you set up a new monthly Direct Debit of £100 or more for 12 consecutive months. Your first monthly Direct Debit payment must be collected before 28 November 2023. It must also be invested into a fund available on the Santander Investment Hub. The offer period is between 28 August 2023 and 28 November 2023. This means you'll need to have invested at least £1,200 over a year to qualify for the £50 cashback.

You'll be eligible for the cashback offer if you're at least 18 years old.

The offer is open to new and existing Santander customers including Santander UK employees and UK residents only.

Money collected by Direct Debit, but held as cash on the Santander Investment Hub and not invested, isn't eligible. Cashback won't be paid for any monthly Direct Debits that are set up during the offer period but aren't collected or cancelled before the 12 consecutive Direct Debits are made.

Existing Investment Hub customers arranging new regular investments of £100 or more into an existing account are also eligible. You'll need to make sure that:

- they're not transferred out, withdrawn or cancelled before the cashback is paid.
- the investment is new i.e. you didn't have a Direct Debit established before the offer period that you subsequently cancelled to set up a new Direct Debit, e.g. if you changed your bank account.
- your Santander Investment Hub Account is open at the time the cashback is paid, and is able to receive the cashback from us.
- your new monthly Direct Debit payment is £100 or more.

There are lots of ways to invest. You can invest:

- on the Santander Investment Hub (by making your own investment decision),
- by using the Santander Digital Investment Adviser,
- through our Santander Financial Planning Service (with advice from one of our Financial Planning Managers or Private Bankers), or
- by calling our Investment Centre helpline on **0800 328 1328**. You can call us for help paying into an existing investment.

Santander's Investment Hub is our online service that allows you to make your own investment decisions. To find out more about our Investment Hub please visit our website at [santander.co.uk/personal/savings-and-investments/investments](https://santander.co.uk/personal/savings-and-investments/investments)

Santander's Digital Investment Adviser gives you online investment advice and uses some interactive questions to show you your investment style. It will also recommend 1 of 4 Santander funds which is suitable for you. To find out more about the Digital Investment Adviser please visit our website at [santander.co.uk/personal/savings-and-investments/investments/get-advice-on-investing](https://santander.co.uk/personal/savings-and-investments/investments/get-advice-on-investing)

Santander's Financial Planning Service has eligibility criteria. Please check you qualify before you use it. You can find out if you're eligible for our Financial Planning Service by visiting your branch or checking our website at [santander.co.uk/personal/savings-and-investments/investments/get-advice-on-investing](https://santander.co.uk/personal/savings-and-investments/investments/get-advice-on-investing)

Only 1 cashback amount will be paid per Investment Hub header account. This means that for each header account, you'll only be eligible for the cashback if you've already set up the monthly Direct Debit of £100 or more and invested it into the account. This must also be done during the offer period.

## When will I receive my cashback?

We'll pay the cashback due to you on or before 11 December 2024, providing you've met all the eligibility criteria above.

## How will I receive my cashback?

Your cashback will be paid on or before 11 December 2024 and will be shown on your Investment Hub statement. Your cashback will be paid to your Cash Only account on the Investment Hub. You can't choose which account we pay your cashback into, however you can transfer it to an account in your name once it's been paid.

## When won't I be eligible for the cashback?

Cashback won't be paid for:

- Fixed Term Investments as these products do not allow monthly Direct Debits.
- New monthly Direct Debits set up in the offer period that are less than £100.
- If the new monthly Direct Debit set up of £100 or more isn't collected for 12 consecutive months.
- Any existing Direct Debits set up before the start of the offer period.
- Any monthly Direct Debits that are set up during the offer period but aren't collected, or are cancelled before the 12 consecutive Direct Debits are made.
- Any Direct Debits set up in the offer period for a frequency other than monthly.
- Any investments made during the offer period which are later transferred out, cancelled or withdrawn before the date the cashback is paid.
- Any money held as cash on the Santander Investment Hub that isn't invested.

## How do I access the cashback if it's paid into the Cash Only Account on the Investment Hub?

Log on to your Investment Hub through Online Banking to:

- set up a bank account to withdraw the money from your account, or
- leave the money in your Cash Only Account to pay your next Platform Service Fee or use towards placing an investment.

## What if I don't receive the cashback?

In the unlikely event that you don't receive the cashback on 11 December 2024, you can contact our Investment Centre helpline on **0800 328 1328**. Lines are open Monday to Friday 8am to 5pm. Calls may be recorded or monitored.

## Can I qualify for other Santander cashbacks being offered?

As long as you meet the eligibility criteria of the individual Santander cashbacks, you'll be able to qualify for the cashback payments. Please check the terms and conditions for the full details.

## Who is the promoter?

The promoter of this cashback offer is Santander ISA Managers Limited.

## What else do I need to know?

We won't issue the cashback if we suspect the terms of the offer have been abused. We'll reclaim the cashback should we discover or have a reasonable suspicion that the terms of the offer are being abused.

This offer depends on availability and other factors, such as market conditions and the regulatory environment. In exceptional circumstances, we can change or withdraw this offer at any time, without giving you notice. This offer may be used with another concurrent Investment Hub cashback offer if the eligibility criteria for both offers have been met.

Terms and Conditions, restrictions and exclusions apply to our investment products. For full details, please refer to the relevant Key Features document(s), and Terms and Conditions document(s). For investment queries call **0800 328 1328**. Calls may be recorded or monitored.

## Governing law and jurisdiction

This offer and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of Scotland.

You and we irrevocably agree that the courts of Scotland shall have non-exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with this offer or its subject matter or formation.

## The value of investments and any income from them can go down as well as up, and you may get back less than the full amount you invest.

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