

# Santander ISA transfer in full offer

## Terms and Conditions

These terms and conditions govern our Santander ISA transfer offer. The offer starts on 17 March 2026 and may, at our discretion, be withdrawn at any time (see general terms below). The Promoter is Santander UK plc.

### What's an e-voucher?

- An e-voucher is a digital voucher that can be redeemed at over 250 retailers.
- If you're eligible, we'll send a unique code and PIN to your registered email address. This will include instructions on how to redeem.
- You'll have access to a choice of vouchers. Once you've made your selection, it will be delivered straight to your inbox.
- The code to redeem the e-voucher will be valid for 12 weeks. Check with your preferred retailer to see how long the voucher is valid.

### How to qualify for an e-voucher

1. If you don't have one already, open or upgrade to an Easy Access ISA or one of our Fixed Rate ISAs.
2. Complete a full transfer in instruction online or in branch. This asks for your non-Santander ISA (an ISA with a provider other than Santander) to be transferred to your Easy Access ISA or Fixed Rate ISA. For Fixed Rate ISAs, you need to do this within the first 14 days from opening or upgrading your account.
3. You need to ask for your transfer in whilst the offer is available from 17 March 2026 until the offer is withdrawn. You can do this online or in branch.
4. When you complete the form, you'll need to make sure you ask for a full transfer of your existing non-Santander ISA. Partial transfers will not qualify.
5. The non-Santander ISA being transferred will need to have a minimum balance and be a full transfer of at least £10,000 for a £50 e-voucher, or £50,000 for a £100 e-voucher.
6. You'll need to provide us with an up-to-date email address. This is where we'll email your code and PIN to redeem your e-voucher.
7. You'll receive your code and PIN to redeem your e-voucher within 30 days of your transfer completing. You'll need to keep the minimum balances required on the date we send your code.

### How to redeem your e-voucher

1. You'll get an email from our trusted partner Simply Thank You. Inside, you'll find your unique code and PIN.
2. Next, visit [oncode.co.uk](https://oncode.co.uk). Onecode is where you can access the Santander rewards portal to redeem your e-voucher.
3. Enter your unique code and PIN, then tap 'shop'.
4. Your available balance is displayed in the top banner. Choose from over 250 retailers. Enter your chosen amount for the e-voucher and add it to your basket.
5. Follow the on-screen instructions to fill in a few personal details, including the email address where you want the e-voucher to be sent.
6. Finally, place your order. Your e-voucher will be delivered to your inbox.

### You won't qualify for the offer if:

- you're not a UK resident
- you don't use the ISA Transfer Scheme. You can use either of our digital or paper-based services
- you don't hold your account with the minimum balances required in your Santander ISA on the date we send your code
- you transfer monies from a Santander ISA. It must be an ISA from a provider other than Santander.

### For a £50 e-voucher

- If you complete a full ISA transfer with a balance of below £10,000, you won't be eligible for a £50 e-voucher.
- If you make more than one ISA transfer of an amount of less than £10,000, but with a cumulative balance of £10,000 or more, you won't be eligible for a £50 e-voucher. For example, if you complete a transfer of £6,000 and second transfer of £9,000, this won't be eligible.

### For a £100 e-voucher

- If you complete a full ISA transfer with a balance of below £50,000, you won't be eligible for a £100 e-voucher.
- If you make more than one ISA transfer of amounts of less than £50,000, but with a cumulative balance of £50,000 or more, you won't be eligible for a £100 e-voucher. For example, if you complete a transfer of £20,000 and second transfer for £40,000, this won't be eligible.
- If your ISA transfer doesn't qualify for a £100 e-voucher, it could still be eligible for a £50 e-voucher if you meet the requirements.

## General Terms

- If you've requested an ISA transfer after the ISA transfer offer starts, and we subsequently withdraw the ISA transfer offer before the ISA transfer completes, you'll be eligible for the voucher payment if you meet the criteria.
- We reserve the right to withdraw the offer where we suspect or are made aware that the ISA Transfer Offer is being abused.
- These Terms apply in addition to, and should be read together with, the terms and conditions contained in our General Terms and Conditions and Key Facts Document. These documents govern the Santander ISA that you've opened.

## Administration of this offer

If you have any questions about this offer, please call us on **0330 9 123 123**.

This offer is administered and managed on behalf of Santander by Simply Thank You. Registered in England No. 02860556, Registered Office: Richmond Court, Morton Road, Darlington, County Durham, DL1 4PT. We'll share your name, postcode, account number and email address with them so they can contact you about this offer.

---

Santander can provide literature in alternative formats. The formats are: large print, braille and audio CD. If you'd like to register to receive correspondence in an alternative format please visit [santander.co.uk/alternativeformats](https://www.santander.co.uk/alternativeformats). For more information, ask us in branch or give us a call. If you are deaf, have hearing loss or speech loss, please use Relay UK at [relayuk.bt.com](https://www.relayuk.bt.com). This is a free service that can help you communicate over the phone. If you're using British Sign Language (BSL) and would like to use video relay, you can learn more at [santander.co.uk](https://www.santander.co.uk) by searching 'accessibility'.

---