

## Up to £150 cashback on Santander life protection

- Get £150 cashback when you take out a new Santander life protection policy and you're a new or existing Santander mortgage, Private Banking, Select, or hold a current account from the Santander Edge current account range.
- All other customers will get £100 cashback after taking out a new Santander life protection policy.

### Which Santander life protection products are eligible for the cashback?

- Any one of the following new Santander policies is eligible: Life Insurance Plan, Critical Illness Plan or an Over 50s Life Insurance policy. Cashback is paid on one policy only
- If you've previously held a Santander life protection policy and cancelled it within the last 12 months, you won't be eligible for this offer
- The policy term must be a minimum of 24 months to qualify for the cashback
- The cashback won't be paid if a claim has been paid during the qualifying period

### When will I get the cashback payment?

We'll aim for the cashback to be paid after 280 days of your policy start date, providing;

- you completed an application and submitted it during the promotional period which started on 1 August 2023
- your policy has started
- the policy hasn't been cancelled and the payments are up to date

For Santander mortgage, Private Banking, Select and current account customers from the Santander Edge current account range, to get the £150 cashback the mortgage or account must be open when the payment is processed. If it isn't, a £100 payment will be made.

### How will I get the cashback payment?

If you have a Santander current account, the cashback amount will be paid into this account. It will show on your statement as 'Ins Cashback'. You won't get a separate notification of the payment. If you don't have a Santander current account, you'll get a cheque in the post.

### What if I don't receive the cashback?

Sometimes we need to do extra checks on new policies, so it might take longer for the cashback to be paid.

If you don't receive the cashback within 12 months of the policy start date, you can contact the Santander helpline on **0800 234 6068**. Lines are open Monday to Friday 8am to 6pm and Saturday 9am to 4pm.

### Can I get more than one cashback amount?

The cashback will only be paid once per customer. If the policy is in joint names, only one cashback will be paid to the first named policyholder.

### General conditions

Only Santander life protection policies administered and underwritten by Aviva Life & Pensions UK Limited and sold by Santander UK plc are eligible for the cashback offer.

The promoter of this offer is Santander Insurance Services UK Limited (company number 01492302), 2 Triton Square, Regent's Place, London, NW1 3AN. In this document, references to 'we' or 'us' are references to Santander Insurance Services UK Limited.

This offer is subject to availability. We reserve the right to withdraw this offer without notice at any time.

Terms and conditions, exclusions and limitations apply. For full details, please read the Policy Summary and the Policy Conditions documents. These are available online or you can ask in branch.