#### Ways to sign up for Online and Mobile Banking



1

Visit your local branch

# **An Introduction To Retailer Offers**

Retailer Offers lets you earn cashback at a range of major retailers when you use any of your Santander debit or credit cards. This service is available to you if you use Online or Mobile Banking.

Remember Retailer Offers is in addition to any cashback benefits you receive from your accounts.

# **Eligibility**

- You must be 16 years and over.
- Hold a Santander debit and/or credit card.
- If your only relationship with Santander is as an additional credit card holder you will not be eligible for Retailer Offers.
- You must have Online or Mobile Banking.
- Retailer Offers isn't available to you if you only have a cahoot, business banking or corporate banking account or card.

#### Important information for additional credit card holders:

As an additional Santander credit card holder, you must also have a Santander debit card or be the main account holder for another Santander credit card to be eligible for Retailer Offers. You must also be able to log on to your own Online or Mobile Banking, where you can switch on this service.

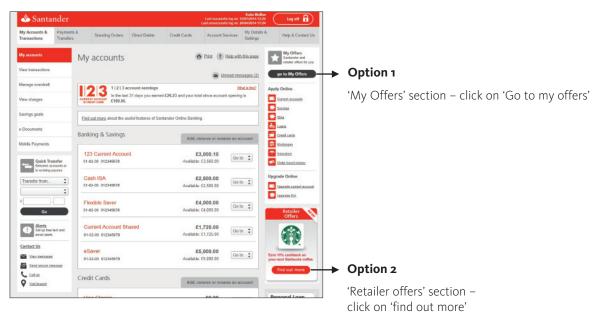
# How to switch on Retailers Offers

You can switch on Retailer Offers through Online or Mobile Banking using the following instructions:

# **Online Banking**

Step 1: Log on to Online Banking

Step 2: There are two options to access Retailer Offers: Option 1: 'go to My Offers' or Option 2: 'Find out more' below





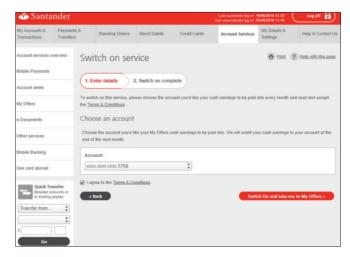
**Step 3 :** On the introductory page you can watch the introductory video, then click 'Next':



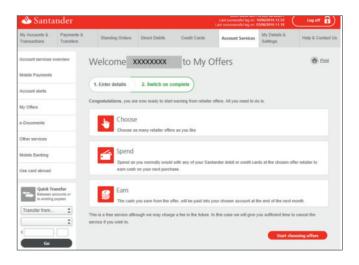
**Step 5:** Choose the Santander account you'd like to receive your cashback into then click on 'Switch on and take me to My Offers'.

👋 Santander					Last successful log on: 19/06/2016 13:55 Last unsuccessful log on: 03/06/2016 11:18		Log off	
My Accounts & Transactions	Payments & Transfers	Standing Orders	Direct Debits	Credit Cards	Account Services	My Details & Settings	Help & Contact Us	
Account services overview		Switch on ser	vice			🙆 Esint (	? Help with this page	
Mobile Payments		1. Enter details	. Switch on com	plete				
Account alerts		To switch on this service, ple						
My Offers		to switch on this service, ple he <u>Terms &amp; Conditions</u> -	ase choose the acc	ount yourd like your ci	rsh earnings to be paid	into every month a	nd read and accept	
e-Documents	(	Choose an account						
Other services		Choose the account you'd li end of the next month.	ke your My Offers o	ash earnings to be pa	id into. We will credit yo	ur cash earnings fo	your account at the	
Mobile Banking		Account						
Use card abroad		x000x x000x x000x 5768		:				
Guick Tr Between a to existing	ansfer ccounts or	I agree to the <u>Terms &amp; Co</u> ■ Back	nditions		Swit	ch On and take m	e to My Offers >	
Transfer from	:							
•								

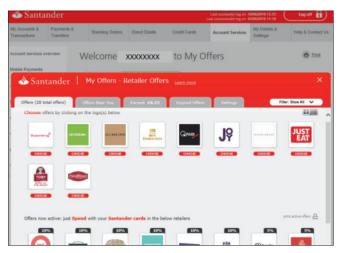
**Step 4:** Read and accept the Terms and Conditions on the registration page if you're happy.



**Step 6:** You will then be directed to a 'Welcome' page. To view the offers available to you click on 'Start choosing offers'.



**Step 7:** See what offers are available to you. Offers are refreshed and updated regularly, so make sure you check this page often to make the most of Retailer Offers.



Offers displayed are examples only

To activate offers click on the 'Choose' button below each offer: the offer will be activated straight away and ready for you to use. You can choose as many offers as you like. Please note each offer has its own Terms and Conditions.

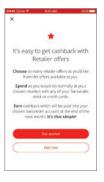
# **Mobile Banking**

Make sure you download the latest version of the Santander Mobile app.

Step 1: Log on to Mobile Banking



**Step 3:** On the introductory page, read how the service works and click on 'Get started'



**Step 5:** Choose the Santander account you'd like to receive your cashback into then click on 'Switch on Retailer Offers'.



**Step 7:** See what offers are available to you. Offers are updated regularly so make sure you check this page often to make the most of Retailer Offers.



Offers displayed are examples only



**Step 4:** Read and accept the Terms and Conditions if you're happy.

Step 2: Select 'Retailer Offers' from the banner or the more tab

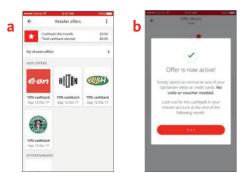


**Step 6:** You have now switched on Retailer Offers. To see your offers, click on 'Show me my offers'.

	~
Retail	er offers switched on
90	irt getting cashback today.
	Show me my offers

**Step 8: How to activate an offer:** Simply click on any retailer logo and it's activated.

- Screen b will appear to confirm the offer has been activated.



Offers displayed are examples only

You can choose as many offers as you like. Please note each offer has its own Terms and Conditions.

# Start earning cashback

Once you have registered, simply follow three easy steps:

Choose: as many offers as you like. You will receive offers on an on-going basis, so make sure you check back regularly.



Spend: as you normally would with any of your Santander debit or credit card(s). No vouchers or codes are needed.



cashback which will be paid into your chosen Santander account at the end of the next month. The cashback will be shown as '**MY OFFERS CASH EARNINGS**' on your Chosen Account statement.

You'll be able to:

Earn:

- Go to the 'Offers near you' page (available in Online Banking only)
- See the total cashback you've earned from Retailer Offers for the last three months
- Change your settings (choose a different account to receive your cashback into, choose to show offers in your online statements and switch off Retailer Offers).

# **Switching off Retailer Offers**

You can switch off Retailer Offers anytime by going to 'Settings' both in Online and Mobile Banking. If you switch off the service before we pay your Retailer Offers cashback earnings into your nominated account, this will still be paid at the end of the next month.

For more information and FAQ's, please visit santander.co.uk/uk/retaileroffers

#### Help and Support:

If you don't receive the cashback you're expecting you can ring us on **0800 9 123 123**. Lines are open Monday to Saturday 7am to 9pm and Sundays 8am to 9pm.

Santander is able to provide literature in alternative formats. The formats available are: large print, Braille and audio CD. If you would like to register to receive correspondence in an alternative format please visit **santander.co.uk**/ **alternativeformats** for more information, ask us in branch or give us a call.